



RECALL R89714 - Special Tool Request form

Volvo Technical Helpdesk - VCUSA

NOTE! The special drill is only necessary for a-post bolts

- For XC90 vehicles the drill is only necessary for the first bolt from at the bottom of the a-post

- For S90/V90/V90CC vehicles the drill is only necessary for the first two bolts on the bottom of a-post and top of a-post

Please complete the following information in order to request Volvo Special Tool, Angle Drill P/N 9814222 for R89714. Please fill out the form below in it's entirety.

Once the form is complete, please do the following:

1. Attach the completed form to a NEW Prior Approval TIE vehicle report
2. Title the report "QBR89714"
3. Attach photos of the compromised bolts (make sure their position can be determined)

Upon receipt, the technical helpdesk will ship "Volvo Special Tool, Angle Drill P/N 9814222" via FedEx Priority Overnight to the contact person listed below.

Upon completion of the repair(s), your dealership MUST return the kit back to Volvo Cars US via Overnight delivery using the PREPAID shipping label included in the kit.

If the kit is not returned within 48 hours, a core charge of \$2000 will be charged to your Retailers parts account.

The entire form MUST be completed or it will result in delays.

Report/Vehicle information	
TIE VEHICLE REPORT NUMBER:	
DATE OF REQUEST:	
TECHNICIAN NAME:	
Contact the THD/TMA departments for any questions concerning shipping and packaging of the tool.	
THD use only	
KIT# SHIPPED TO RETAILER:	TECHNICIAN NAME:
	RETAILER CODE:
	RETAILER NAME:
	RETAILER MAILING ADDRESS:
	TECHNICIAN EMAIL:
NOTE:	TECHNICIAN PHONE#: