

Jason Guidi

Director - Regulatory & Compliance

March 08, 2017

Recall R89714: Inflatable Curtain Bolts

****REINSTATEMENT OF IMMEDIATE VEHICLE DELIVERY STOP ACTION****

To: All U.S. and Canadian Volvo Retailers

Re: **REINSTATED** Delivery Stop Action - Recall R89714 Model Year 2017 XC90, S90, V90CC and V90 vehicles

Volvo Car USA LLC and Volvo Car Canada Limited (Volvo) on behalf of Volvo Car Corporation, has decided to **reinstate** the delivery stop action for certain model year 2017 XC90, S90, V90CC and V90 vehicles.

Volvo Cars will shortly be updating the recently released field action R89714 – Inflatable Curtain (IC) Retainer Bolt. The inspection will be removed, subsequently all IC retainer bolts in all concerned cars must be replaced including previously inspected and repaired vehicles.

- The eligible vehicle list from the previous delivery stop letter is no longer valid. Please refer to Vehicle Inquiry and TIE for Recall R89714 delivery stop affected vehicles.
- All cars not yet delivered to end customers will need to be quarantined until further notice.
- The repair parts and updated method are in development and will be communicated to retailers shortly.



- No affected vehicles will be released from the ports. Affected vehicles in your pipeline will need to be quarantined until further notice.
- There have been no safety related incidents or injuries related to this issue.
- If you have any questions concerning this reinstated delivery stop send them to recall@volvocars.com.

This is a proactive step to ensure the safety of our customers.

If you have any questions about this reinstated delivery stop or any other field service action, please contact me or any member of the Regulatory and Compliance Office.

We do apologize for the inconvenience this is causing you. Thank you for taking care of our customers and for your support.

Drive Safely,

Jason Guidi

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