



**BLUE BIRD**

**R17YY**

**IMPORTANT SAFETY RECALL NOTICE**

**NHTSA Recall Number: 17V-100 School Bus  
NHTSTA Recall Number: 17V-101 Non-School Bus**

**DATE: March 20, 2017**  
**TO: U.S. DEALERS**  
**SUBJECT: RECALL R17YY, Vision Chassis Mounted Battery Box Supports**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company is recalling certain model year 2015-2018 Vision School Buses manufactured from February 19, 2014, through March 3, 2017, and certain model year 2015-2018 Vision Non-School Buses manufactured from April 26, 2014, through February 24, 2017. The chassis mounted battery box support bracket(s) on certain Vision buses may develop cracks or fracture and could allow the battery box to separate from the chassis and fall. The design of the existing battery box support brackets may not be adequate in certain applications. If both the battery box support brackets were to completely fail and detach from the bus, it could become a road hazard increasing the risk of a crash.

Buses should be corrected immediately according to the enclosed instructions for Recall R17YY. Dealers should inspect for loose or missing fasteners and cracks at the bolt holes and the bend radius. Repair according to the matrix in the instructions. Repairs include removing braces on all units, adding reinforcements or replacing front and rear brackets on some units with new higher strength steel, based on the matrix in the instructions. **Parts are expected to be available the end of April, initially in limited quantities, at no cost to you.**

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by the Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify owners are correct and assure that complete mailing and shipping addresses are provided for each listed owner.**

If you have in your possession or have sold a bus that was purchased from another dealer that may be affected by this recall, please notify me at 478-822-2242 or [lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com).

**Parts to complete Recall R17YY must be obtained from Blue Bird Recall Administration via e-mail at [campaignparts@blue-bird.com](mailto:campaignparts@blue-bird.com) or return the yellow cover sheet to Blue Bird in the pink, self-addressed, postage prepaid envelope to receive parts at no charge. Be sure to provide a valid shipping address as UPS does not deliver to post office boxes. You should retain a copy of the reply sheet for your records. Parts will not be available until the end of April in limited quantities.**

**BLUE BIRD BODY COMPANY**  
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



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**Repair Options and allowable labor times for this campaign:**

**Repair A (Inspection and Removal of Braces):**

- Inspect brace, front battery box mounting bracket, and rear battery box mounting bracket for cracks at bolt holes and in the bend radius. Remove and discard braces, per attached instructions:
  - 0.25 hour (15 minutes)

**Repair B (Reinforcement Kit):**

- Time to install reinforcements, Kit 1, per attached instructions:
  - 1 hour (60 minutes)

**Repair C (Reinforcement Kit and Front Bracket):**

- Time to install reinforcements and front battery box frame mounting bracket, Kit 2, per attached instructions:
  - 1.25 hours (75 minutes) for replacing front bracket

**Repair D (Replace Front and Rear Brackets):**

- Time to install front and rear battery box frame mounting brackets, Kit 3, per attached instructions:
  - 2 hours (120 minutes)

For repairs performed by ‘the Blue Bird Dealer’, the Dealer may submit ‘Campaign-type’ claims in ClaimsCenter for labor reimbursement to the Dealer. For repairs performed by ‘other than the Blue Bird Dealer’, the Owner’s recall notification letter includes a pink reply sheet that the Owner can send to Blue Bird Recall Administration for reimbursement of labor costs to the Owner.

When preparing the campaign claim, select the appropriate labor allowance and enter the hourly labor rate:

- Repair A: 0.25 hour (15 minutes) labor allowance
- Repair A and B: 1.25 hour (75 minutes) labor allowance
- Repair A and C: 1.50 hour (90 minutes) labor allowance
- Repair A and D: 2.25 hour (135 minutes) labor allowance

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or [lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com).

Sincerely,

*Lisa Hancock*

Lisa Hancock  
Corporate Recall Administrator  
Blue Bird Body Company