



02/17/2017

New Safety Recall Advanced Communication – T02172017

FCA US LLC (“FCA US”) announced a safety recall on certain 2014 through 2017 model year (LX) Chrysler 300 and (LD) Dodge Charger vehicles equipped with All Wheel Drive (AWD) (sales code 590).

Some of the above vehicles may have front propeller shaft fasteners that were not fully tightened to the proper torque specification during vehicle assembly.

Front propeller shaft fasteners that are not fully tightened to the proper torque specification may allow the propeller shaft to become loose and eventually disconnect from the vehicle. Propeller shaft fasteners that are not fully tightened may be detectable due to noise and vibration caused by a loose propeller shaft. If the propeller shaft disconnects from the vehicle, it may contact the road surface, may result in damage to powertrain and underbody components and may lead to loss of motive power which could cause a crash.

FCA US will conduct a voluntary safety recall to replace the front propeller shaft fasteners and tighten the fasteners to the proper torque specification.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past. This recall is estimated to launch in the 2nd Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC