

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis Michael Scott, Vans Regulations & Certifications
RE: Recall Campaign 2017030018 MY 2015 Model 906 (Sprinter 2500,3500) Drive Shaft Catch Strap	DATE: May 26, 2017

IMPORTANT RECALL CAMPAIGN LAUNCH INFORMATION

Please see the attached document for the subject recall launch notification.



RECALL CAMPAIGN LAUNCH NOTIFICATION

May 26, 2017

Campaign No. :	<h2>Retrofit Drive Shaft Strap/Loop</h2>
2017030018	
<p>This is to notify you of the Recall Campaign Launch to retrofit an additional drive shaft catch strap on 2 MY15 Sprinter (906) vehicles. Please review the recall information below. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI on May 26, 2017.</p>	
Background	
Issue	Daimler AG (DAG), the manufacturer of Mercedes-Benz Sprinter Vans, has determined that certain Sprinter 4x4 vehicles were not equipped with a drive shaft loss protection catch strap. As a result, in the event of a crash, the missing catch strap may lead to the drive shaft damaging the fuel tank, potentially increasing the risk of fuel loss and a fire. In addition, the vehicle does not fulfill the requirements of Federal Motor Vehicle Safety Standard FMVSS 301 (Fuel System Integrity).
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz Sprinter dealer will retrofit the additional drive shaft catch strap to the affected vehicles.
Vehicles Affected	
Vehicle Model Year	Model Year 2015
Vehicle Model	Sprinter (2500,3500), Mercedes-Benz and Freightliner
Vehicle Populations	
Total Recall Population	2
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY15 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Affected vehicles will be flagged in VMI as "OPEN". Work Instructions will be available in SprinterTek Info. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p>	
Next Steps/Notes	
Owner notification letter timeline	Customers were notified of this recall via interim letter mailing April 10, 2017. Secondary Customer Notifications will be mailed on June 2, 2017.
AOMS/SOMS	AOMs - If your name is copied on this email, you may have a dealer that has a vehicle affected by this recall in inventory. See VIN list and forward the respective VINs to the dealer.
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-877-762-8267.</p>	

Michael Scott, Vans Regulations and Certifications
R. Thomas Brunner, Department Manager, Vehicle Compliance & Analysis



Mercedes-Benz

Campaign No. 2017030018, April 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 906, Model Year 2015**
Retrofit Drive Shaft Strap/Loop

Daimler AG (DAG), the manufacturer of Mercedes-Benz Sprinter Vans, has determined that certain Sprinter 4x4 vehicles were not equipped with a drive shaft loss protection catch strap. As a result, in the event of a crash, the missing catch strap may lead to the drive shaft damaging the fuel tank, increasing the risk of fuel loss and a fire. In addition, the vehicle will not fulfill the requirements of Federal Motor Vehicle Safety Standard FMVSS 301 (Fuel System Integrity). An authorized Mercedes-Benz Sprinter dealer will retrofit the additional drive shaft catch strap to the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.



Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 2 vehicles are involved.

Order No. V-RC-2017030018

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1.  Retrofit drive shaft strap/loop (2, Figure 1) to cross member with mounting bolts (3).
 Torque mounting bolts (3) to: 70 Nm.

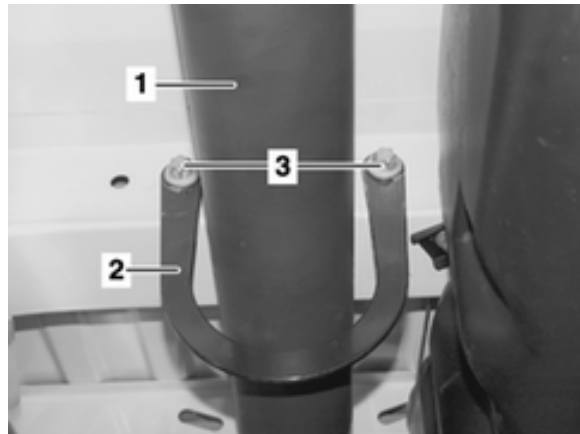


Figure 1 (1 Drive shaft, 2 Drive shaft strap/loop, 3 Bolts)

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Drive shaft catch strap/loop	A 906 411 01 40	100%
2	Mounting bolts	N 910143 012008	

 Note:

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Replace drive shaft strap/loop (02 9791).

Damage Code	Operation Number	Labor Time (hrs.)
58 916 52 7	02 9791	0.3

 Note

Operation Number labor times are subject to change.