

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis Michael Scott, Vans Regulations & Certifications
RE: <b>Recall Campaign Launch</b> <b>MY 2013- 2016 Model 906 (Sprinter 2500,3500)</b> <b>SRS ECU Plate</b>	DATE: May 19, 2017

**IMPORTANT NEW RECALL CAMPAIGN LAUNCH INFORMATION**

Please see the attached document for the subject new recall campaign.



# RECALL CAMPAIGN LAUNCH NOTIFICATION

May 19, 2017

<b>Campaign No. :</b>	<b>Campaign Desc.:</b>	<b>SRS ECU Plate</b>
<b>2017030016</b>	<b>906 SRS PLATE</b>	
<p>This is to notify you of a <b>Recall Campaign</b> to retrofit the reinforcement plate and protective bracket for the airbag control unit in <b>15,338</b> MY13-16 Sprinter (906) vehicles. Please review the recall information below. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI on May 19, 2017.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Daimler AG ("DAG"), the manufacturer of Mercedes-Benz and Freightliner Sprinter Vans, has determined that in certain SPRINTER vehicles for the North American market the reinforcement plate/protective bracket are not installed to the airbag control unit. These components are designed to protect the airbag control unit in the event of a frontal crash and to ensure it remains operative after such a defined crash. Without the reinforcement plate and the protective bracket the airbag control unit could be damaged and may not therefore remain functional after a relevant crash. As a result, the airbags may not function as designed, increasing the risk of injury for occupants in the event of a crash.</p>	
<b>What We're Doing</b>	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz or Freightliner Sprinter dealer will install the reinforcement plate/protective bracket on affected vehicles.</p>	
<b>Parts</b>	<p>Parts are available and may be ordered as necessary.</p>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year</b>	2013-2016	
<b>Vehicle Model</b>	Sprinter (2500,3500) Mercedes-Benz and Freightliner	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	15,338	
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY13-16 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Affected vehicles will be flagged in VMI as "OPEN".</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Given this notice, it is a violation of Federal Law for car rental companies to rent any MY16 Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Owner notification letter timeline</b>	<p>Customers were notified of this recall via interim letter mailing on April 10, 2017. Secondary Customer Notifications will be mailed May 26, 2017</p>	
<b>AOMS/SOMS</b>	<p>Please ensure your dealers are informed and aware of this recall, and that an interim letter has been mailed to affected owners</p>	
<b>Rental Fleet Partners</b>	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-877-762-8267.</p>		

Michael Scott, Department Manager, Vans Regulations and Certifications  
R. Thomas Brunner, Department Manager, Vehicle Compliance & Analysis



Mercedes-Benz

Campaign No. 2017030016, April 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 906, Model Year 2017**  
**Retrofit SRS Control Module Reinforcement Plate/Protective Bracket**

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz and Freightliner Sprinter Vans, has determined that in certain Sprinter vehicles, the reinforcement plate/protective bracket was not installed to the airbag control module. This component is designed to protect the airbag control module in the event of a frontal crash and to ensure it remains operative after that crash. Without the reinforcement plate/protective bracket the airbag control module could be damaged and may not remain functional after a crash. An authorized Mercedes-Benz or Freightliner Sprinter dealer will install the reinforcement plate/protective bracket on affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.




Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 15,338 vehicles are involved.

Order No. P-RC-2017030016

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Procedure

-  Remove SRS control module; refer to WIS: AR91.60-D-0615A  
 **Note:** (regarding referenced WIS document): It is not necessary to remove door sill trim.
-  Retrofit SRS control module reinforcement plate/protective bracket (3, Figure 1): Align reinforcement plate/protective bracket (3) with threaded mounting bores of SRS control module (2) at control module's installed position.

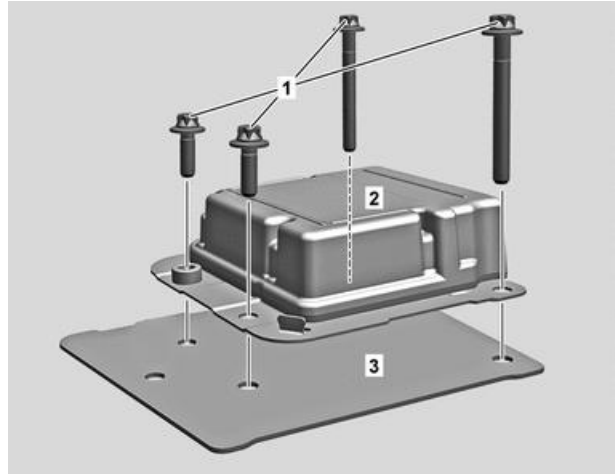


Figure 1

 **Note:** (Supplemental information to above WIS instructions)

- In order to gain access to covered SRS control module mounting bolt (arrow, Figure 2) cut cable ties (A) and remove from them their mounting clips, then lift up interior harness (B).
- Be sure to reposition interior harness (B) back to its' **original position** and **secure to existing cable tie mounting clips with new cable ties**.

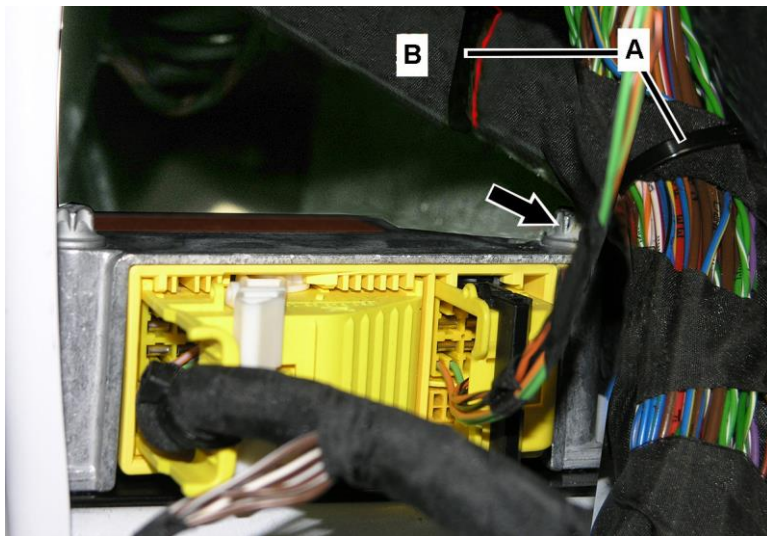






Figure 2

-  Reinstall SRS control module (2, Figure 1) on top of reinforcement plate/protective bracket (3):  
 Torque mounting bolts (1) to: 10 Nm.  
 **Note:**  
 Check for correct seating of reinforcement plate/protective bracket (3) when installing SRS control module (2).
-  Reinstall remaining components in reverse order.

**Primary Parts Information**

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Reinforcement plate	A 906 545 02 70	100%
2	Cable ties	A 002 997 24 90 64	

**i Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

**Operation:** Retrofit SRS control module reinforcement plate/protective bracket (02 9810).

Damage Code	Operation Number	Labor Time (hrs.)
46 941 56 7	02 9810	0.8

**i Note**

Operation Number labor times are subject to change.