

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis Michael Scott, Vans Regulations & Certifications
RE: Recall Campaign 2017030017 MY 2015 Model 906 (Sprinter 2500,3500) Replace Fuel Tank	DATE: May 26, 2017

IMPORTANT RECALL CAMPAIGN LAUNCH INFORMATION

Please see the attached document for the subject recall launch notification.



RECALL CAMPAIGN LAUNCH NOTIFICATION

May 26, 2017

Campaign No. :	Replace Fuel Tank
2017030017	
This is to notify you of the Recall Campaign Launch to replace the fuel tank on 2 MY15 Sprinter (906) vehicles. Please review the recall information below. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI on May 26, 2017.	
Background	
Issue	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz Sprinter Vans, has determined that certain Sprinter 4x4 market introduction vehicles for the US market were built with a fuel tank which does not comply with applicable safety standards. The fuel tank is not equipped with a protective plate at the front and a foam ring at the filler neck. As a result, the vehicle does not meet federal motor vehicle safety standards.
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz Sprinter dealer will install the correct fuel tank the affected vehicles.
Vehicles Affected	
Vehicle Model Year	Model Year 2015
Vehicle Model	Sprinter (2500,3500), Mercedes-Benz and Freightliner
Vehicle Populations	
Total Recall Population	2
Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new</u> MY15 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Affected vehicles will be flagged in VMI as "OPEN". Work Instructions will be available in SprinterTek Info. Once the repair is complete, the vehicle may be sold or leased.	
Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.	
Next Steps/Notes	
Owner notification letter timeline	Customers were notified of this recall via interim letter mailing April 10, 2017. Secondary Customer Notifications will be mailed on June 2, 2017.
AOMS/SOMS	AOMs - If your name is copied on this email, you may have a dealer that has a vehicle affected by this recall in inventory. See VIN list and forward the respective VINs to the dealer.
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-877-762-8267.	

Michael Scott, Vans Regulations and Certifications
R. Thomas Brunner, Department Manager, Vehicle Compliance & Analysis



Mercedes-Benz

Campaign No. 2017030017, April 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 906, Model Year 2015**
Replace Fuel Tank

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz Sprinter Vans, has determined that certain Sprinter 4x4 vehicles may not have been equipped with the correct fuel tank. The installed fuel tank is not equipped with a front protective plate or a fire resistant foam ring at the filler neck to prevent leakage after a rear-end crash. In the event of a rear-end crash, the drive shaft may cause damage to the fuel tank, which may result in loss of fuel and an increased risk of fire. This could lead to an increased risk of injury to occupants. An authorized Mercedes-Benz Sprinter dealer will replace the fuel tank on affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.


Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.


Approximately 2 vehicles are involved.

Order No. P-RC-2017030017



This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1.  Remove fuel tank (1, Figure 1) refer to WIS: AR47.10-D-4100SD.

 **Note:**

Dispose of old fuel tank (1) properly.

2.  Mount heat shield (2, Figure 1) to new fuel tank (1) using screws (3) with washers.
3.  Install new fuel tank (1).

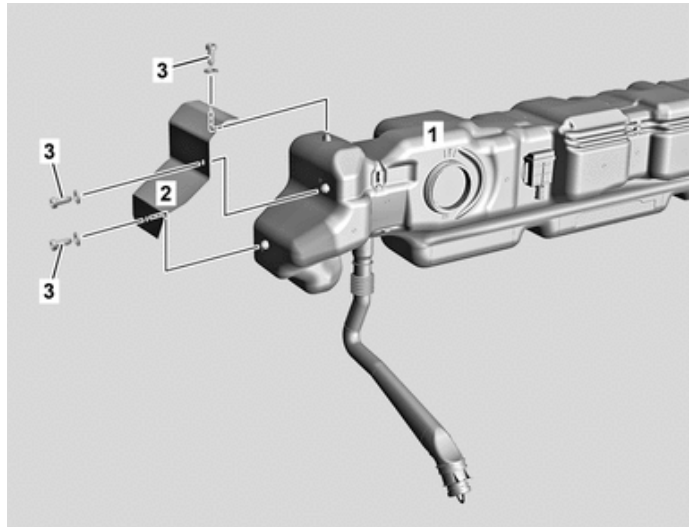


Figure 1

Note:

 **Install new:**

- Bolts for fuel tank tensioning straps
- Union nut and the sealing ring for the fuel delivery module.
- Protective shield nuts (arrows, Figure 2) for filler neck.

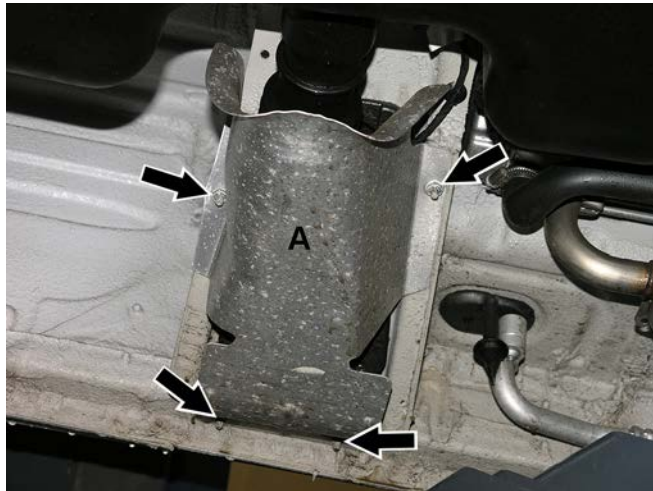


Figure 2 A Fuel filler neck shield

i **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Fuel tank	A 906 471 39 01	100%
6	Bolts (fuel tank mounting)	N 910143 010011	
1	Seal (fuel delivery module)	A 454 478 00 12	
1	Heat shield	A 906 475 01 00	
3	Screw (tank shield)	A 001 984 63 29	
3	Washer (tank shield)	N 000000 003895	
1	Union nut (fuel delivery module)	A 906 990 00 57	
4	Nuts (filler neck shield)	N 000000 003477	
2	Cable ties	A 002 997 24 90 64	

i **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Replace fuel tank (02-9792).

Damage Code	Operation Number	Labor Time (hrs.)
47 901 76 7	02-9792	1.6

i **Note**

Operation Number labor times are subject to change.