

**From:** Broadcast Messaging System  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Recall 17V-XXX: Power Supply System  
**Date:** Thursday, February 09, 2017 4:52:14 PM

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From: Technical Service  
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DCSnet Message  
**Important**









Subject: **Recall 17V-XXX: Power Supply System**

BMW AG is conducting a Voluntary Safety Recall on E84 BMW models from Model Year 2014 involving the power supply system. Attached is Service Information bulletin B61 06 17 for more details.

You will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments:

-  [Recall Notice\\_B610617\[818d8905\].pdf](#)
-  [B610617\[818d8904\].pdf](#)
-  [2017 E84 Power Supply System Q A\[818d8903\].pdf](#)
-  [Recall Notice\\_B610617\[818d8905\].pdf](#)
-  [B610617\[818d8904\].pdf](#)
-  [2017 E84 Power Supply System Q A\[818d8903\].pdf](#)

Recipients: BMW Passenger Cars, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



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## RECALL 17V-XXX: POWER SUPPLY SYSTEM

### MODEL

E84 (X1)
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### SITUATION

BMW AG is conducting a Voluntary Safety Recall on certain Model Year 2014 BMW X1 SAV models involving the power supply system.

Approximately 1,100 vehicles are affected.

This safety recall involves the connection between the positive battery cable and the fuse box. Over time, increased electrical resistance at this connection could occur. If increased electrical resistance occurred, this could cause a vehicle non-starting condition. In some cases, a momentary flickering of the instrument cluster could occur. In an extreme case, a loss of electrical power and stalling could occur, increasing the risk of a crash.

This bulletin will be updated with repair instructions, parts and warranty information when it becomes available.

### ATTACHMENTS

View PDF attachment [B610617 Recall Notice](#).

View PDF attachment [B610617 2017 E84 Power Supply System Q&A](#).

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## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 17V-XXX: Power Supply System B61 06 17

BMW Group is conducting a Voluntary Safety Recall (effective February 9, 2017) involving the power supply system in certain Model Year 2014 BMW X1 SAV models.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Power Supply System  
Safety Recall 17V-xxx  
Model Year 2014  
BMW X1 SAV  
*Last Updated 02/09/2017***

**Q1. Which BMW models in the US are potentially affected by this Safety Recall?**

Approximately 1,150 Model Year 2014 BMW X1 SAVs, produced in July 2013, are potentially affected.

**Q2. What is the specific issue?**

This safety recall involves the connection between the positive battery cable and the fuse box. Over time, increased electrical resistance at this connection could occur.

**Q3. What can happen as a result of this issue?**

If increased electrical resistance occurred, this could cause a vehicle non-starting condition. In some cases, a momentary flickering of the instrument cluster could occur. In an extreme case, a loss of electrical power and stalling could occur, increasing the risk of a crash.

**Q4. How did BMW become aware of this issue?**

BMW became aware of this issue through its quality control procedures.

**Q5. Why are other BMW vehicles not included in this Safety Recall?**

Other vehicles have a proper connection between the positive battery cable and the fuse box.

**Q6. Can I determine if this issue exists in my vehicle?**

If you experience a vehicle non-starting condition, or notice a momentary flickering of the instrument cluster, your vehicle may be experiencing this issue. If a loss of electrical power occurs while driving, your vehicle may be experiencing this issue and should be brought to the nearest authorized BMW center.

**Q7. Can I continue to drive my vehicle?**

Yes. However, when you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q8. How will my vehicle be repaired?**

The positive battery cable with an improved connector will be installed on your vehicle.

**Q9. Is BMW aware of any accidents, injuries, or fires involving these BMW vehicles associated with this Safety Recall?**

No.

**Power Supply System  
Safety Recall 17V-xxx  
Model Year 2014  
BMW X1 SAV  
*Last Updated 02/09/2017***

**Q10. How will I be informed of this Safety Recall?**

If your vehicle is affected, you will receive a letter in March via First Class mail advising you of this recall, and requesting that you schedule an appointment with an authorized BMW center for service and repair. You can locate your preferred BMW center at [www.bmwusa.com/dealers](http://www.bmwusa.com/dealers).

To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

**Q11. How long will the repair take?**

This repair may take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

**Q12. Do I have to wait for my letter in order to have my vehicle serviced?**

Yes. BMW is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available at its authorized BMW centers, prior to contacting you to schedule your vehicle to have this safety recall performed. For the latest updates to this recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall).

**Q13. I see the "TREAD Act Customer Reimbursement Plan" attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?**

If you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred.