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Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 201703030003 LAUNCH Notification MY 2017 Model 213 (E-Class) Inspect/Replace Occupant Classification System (OCS)	DATE: March 3, 2017

IMPORTANT RECALL LAUNCH INFORMATION

Please see the attached document for the subject recall campaign.





RECALL CAMPAIGN LAUNCH NOTIFICATION

March 3, 2017

Campaign No. :	Inspect/Replace Occupant Classification System
2017030003	
<p>This is to notify you of the launch of a Recall Campaign to check and replace if necessary, the OCS (Occupant Classification System) on 12,454 E-Class (213) vehicles. Please review the recall information below. The recall will be launched on March 3, 2017, and all affected VINs will be flagged in VMI.</p>	
Background	
Issue	This Recall Campaign has been initiated because Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain E-Class vehicles (213 platform) the front passenger seat occupancy detection control unit might have been incorrectly installed which could result in a kinked pressure hose when the seat is moved towards the rearmost and lowest position. This condition could lead to the misclassification of an occupant, resulting in the deactivation of the passenger airbag, thereby increasing the risk of injury in the event of a crash.
What We're Doing	MBUSA will coordinate and conduct a voluntary recall to inspect and replace if necessary, the OCS on affected vehicles.
Parts	Parts are only required if the inspection reveals a kinked pressure hose. See Recall Campaign Bulletin for instructions.
Vehicles Affected	
Vehicle Model Year(s)	2017
Vehicle Model	E-Class
Vehicle Populations	
Total Recall Population	12,454
Total Vehicles in Dealer Inventory	3003
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY17 E-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Affected vehicles will be flagged in VMI as "OPEN". Work Instructions are available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased. See attached VIN file.</p>	
<p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p>	
Next Steps/Notes	
Customer Notification Timeline	Customer notification letters will be mailed approximately one week after the recall launch.
AOMS/SOMS	AOMs - If your name is copied on the email, you may have a dealer that has a vehicle affected by this recall in dealer inventory. Please forward this notice to your dealers ASAP to ensure affected new vehicles are repaired prior to retail.
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES. Please contact Allen Ambulo (x2579) or me with any questions.</p>	



Mercedes-Benz

Campaign No. 2017030003 March 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 213, Model Year 2017**
Check Routing of Corrugated OCS Pressure Tube

This Recall Campaign has been initiated because Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain E-Class vehicles (213 platform) the front passenger seat occupancy classification system control module might have been incorrectly installed which could result in a kinked pressure hose when the seat is moved towards the rearmost and lowest position. This condition could lead to the misclassification of an occupant, resulting in the deactivation of the passenger airbag, thereby increasing the risk of injury in the event of a crash.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 12,454 vehicles are involved.

Order No. P-RC-2017030003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Move the passenger seat forward and upward to provide visibility under the seat.
2. Check routing of corrugated OCS pressure tube (A, Figure 1):
 - The correct routing is shown in (A): Large continuous loop (**OK**): Procedure is complete.
 - Incorrect routing is shown in (B): Kink or twisted loop (**NOT OK**): Proceed to step 3.

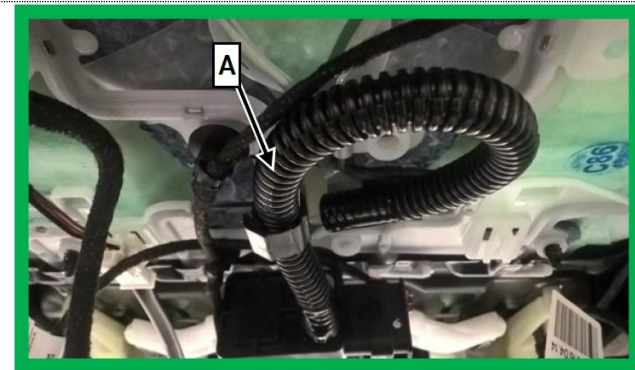


Figure 1



Figure 2

3. Create a PTSS case in the event corrugated OCS pressure tube is kinked:
 - Submit pictures of kinked corrugated OCS pressure tube along with VIN.
 - i** **Note:**
 - Pictures submitted must be of good quality and high resolution.
 - No SDS print out is required.
 - Wait until guidance is provided by Engineering Services.

i Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Check Routing of Corrugated OCS Pressure Tube (02-9837).

Damage Code	Operation Number	Labor Time (hrs.)
91 902 49 8	02-9837	0.1.

i Note

Operation Number labor times are subject to change.