

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Recall 17V-XXX: Rear Driveshaft Constant Velocity (CV) Joint
Date: Thursday, February 02, 2017 5:06:50 PM

Publish Date: February 02, 2017
From: Technical Service
Expiration Date: February 16, 2017

DCSnet Message
Important



Subject: **Recall 17V-XXX: Rear Driveshaft Constant Velocity (CV) Joint**

BMW AG is conducting a Voluntary Safety Recall on certain BMW models from Model Year 2011 to Model Year 2012 involving the rear driveshaft constant velocity (CV) joint. Attached is Service Information bulletin B27 01 17 for more details, Q&A and Recall Notice.

You will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [Recall_Notice_B270117\[818cd9a4\].pdf](#)
 [B270117_2017_MY2011-12-ExxFxx-ConstantVelocityJoint-Q_A\[818cd9a3\].pdf](#)
 [B270117\[818cd9a2\].pdf](#) [Recall_Notice_B270117\[818cd9a4\].pdf](#)
 [B270117_2017_MY2011-12-ExxFxx-ConstantVelocityJoint-Q_A\[818cd9a3\].pdf](#)
 [B270117\[818cd9a2\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



RECALL 17V-XXX: REAR DRIVESHAFT CONSTANT VELOCITY (CV) JOINT

MODEL

Series	Model	Model Year	Approx. Volume	Production Dates
E82	135i, M Coupe	2011 – 2012	452	Jan 2011 – Apr 2011
E88	135i	2011 –2012	221	Jan 2011 – Apr 2011
E89	Z4 sDrive35i	2011	173	Jan 2011 – Apr 2011
E90	335i	2011	940	Jan 2011 – May 2011
E90	335d	2011	682	Jan 2011 – Apr 2011
E92	335i, 335is	2011	908	Jan 2011 – Apr 2011
E93	335i, 335is	2011	1,439	Jan 2011 – Apr 2011
F10	535i, 535i xDrive	2011	3,311	Mar 2011 – Apr 2011
F07	535i GT, 550i xDrive GT	2011	243	Mar 2011 – Apr 2011
F01	740i	2012	148	

				Mar 2011 – Apr 2011
F02	740Li	2012	235	Mar 2011 – Apr 2011

SITUATION

BMW AG is conducting a Voluntary Safety Recall on certain BMW models from Model Year 2011 to Model Year 2012 involving the rear driveshaft constant velocity (CV) joint.

Approximately 8,800 vehicles are affected.

This safety recall involves the constant velocity (CV) joint, which transfers power between the transmission and the rear driveshaft. The CV joint may not have been produced with sufficient strength. Over time, the CV joint could break, which would result in a loss of propulsion, increasing the risk of a crash.

This bulletin will be updated with repair instructions, parts and warranty information when it becomes available.

ATTACHMENTS

View PDF attachment [Recall Notice B270117](#).

View PDF attachment [B270117 2017 MY2011-12-ExxFxx-ConstantVelocityJoint-Q&A](#).

[Copyright ©2017 BMW of North America, Inc.]

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 17V-XXX: Rear Driveshaft Constant Velocity (CV) Joint B27 01 17

BMW Group is conducting a Voluntary Safety Recall (effective February 2, 2017) involving the rear driveshaft constant velocity joint in certain BMW models.

Model	Model Year
135i, M Coupe	2011 – 2012
135i	2011 –2012
Z4 sDrive35i	2011
335i	2011
335d	2011
335i, 335is	2011
335i, 335is	2011
535i, 535i xDrive	2011
535i GT, 550i xDrive GT	2011
740i	2012
740Li	2012

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Rear Driveshaft Constant Velocity (CV) Joint
Safety Recall 17V-xxx
Model Year 2011-2012
*Last Updated 2/2/2017***

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Approximately 8,752 BMW Group vehicles in the US, as noted below, are potentially affected.

Series	Model	Model Year	Approx. Volume	Production Dates
E82	135i, M Coupe	2011 – 2012	452	Jan 2011 – Apr 2011
E88	135i	2011 –2012	221	Jan 2011 – Apr 2011
E89	Z4 sDrive35i	2011	173	Jan 2011 – Apr 2011
E90	335i	2011	940	Jan 2011 – May 2011
E90	335d	2011	682	Jan 2011 – Apr 2011
E92	335i, 335is	2011	908	Jan 2011 – Apr 2011
E93	335i, 335is	2011	1,439	Jan 2011 – Apr 2011
F10	535i, 535i xDrive	2011	3,311	Mar 2011 – Apr 2011
F07	535i GT, 550i xDrive GT	2011	243	Mar 2011 – Apr 2011
F01	740i	2012	148	Mar 2011 – Apr 2011
F02	740Li	2012	235	Mar 2011 – Apr 2011

Q2. What is the specific issue?

This safety recall involves the constant velocity (CV) joint, which transfers power between the transmission and the rear driveshaft. The CV joint may not have been produced with sufficient strength.

Q3. What can happen as a result of this issue?

Over time, the constant velocity (CV) joint could break, which would result in a loss of propulsion, increasing the risk of a crash.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Safety Recall?

Other vehicles were equipped with a CV joint of sufficient strength.

Q6. Can I determine if this issue exists in my vehicle?

If you notice an unusual noise and/or vibration from the underside of the vehicle, your vehicle may be experiencing this issue. If this occurs, please contact an authorized BMW center to have your vehicle inspected and, if necessary, repaired.

Q7. Can I continue to drive my vehicle?

Yes.

However, when you receive a letter asking you to have this recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Rear Driveshaft Constant Velocity (CV) Joint
Safety Recall 17V-xxx
Model Year 2011-2012
*Last Updated 2/2/2017***

Q8. How will my vehicle be repaired?

The production date of the constant velocity (CV) joint will be checked and, if necessary, the CV joint will be replaced.

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Safety Recall?

No.

Q10. How will I be informed of this Safety Recall?

You will receive a letter in March via First Class mail advising you of this recall and to immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

To ensure BMW has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW.

Q11. How long will the repair take?

This repair may take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

Q12. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this safety recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.

Q13. I see the "TREAD Act Customer Reimbursement Plan" attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?

If you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred.