



Highland
RIDGE RV

3195 North S.R.5 • Shipshewana, IN 46565 • (260) 768-7771 • Fax (260) 768-7410

IMPORTANT SAFETY RECALL
NHTSA RECALL CAMPAIGN # 17V-065

March 2017

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (Highland) has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2016-2017 Open Range 388RKS fifth wheels manufactured April 7, 2015 through December 15, 2016.

The axle hangers on the fifth wheel may be damaged and/or have punctured the riser tube wall that may allow the axle to shift and become misaligned. If the axle shifts and becomes misaligned, the tires may wear irregularly and possibly fail, increasing the risk of a crash.

The Recall Remedy includes inspection of the spring hangers prior to owners contacting a Highland Dealer for the Recall Remedy. Enclosed with the Retail notification letter are instructions how they can inspect and provide information when they set an appointment for the Recall Remedy. This is vital, so the correct parts are on hand at the Servicing dealer. When **NO damage** is found, the original hangers will be reinforced. When inspection **notes damage**, the hangers will be replaced. Please review the LCI instructions and the Highland Instructions cover page carefully. All pertinent documents are available on our website. For assistance, please call Customer Service at 260-768-7771.

Our records show the following unit is affected by this recall and is currently part of your inventory and requires the Recall remedy completed **prior to being sold**:

Serial Number Listing

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of the safety and continued satisfaction of our Customers .

Sincerely,
Highland Ridge RV