GLOBAL SAFETY FIELD INVESTIGATIONS DCS4491 URGENT - DISTRIBUTE IMMEDIATELY

Date: June 28, 2017

- Subject: Upcoming Safety Recall 17036 Passenger Presence System Issue of Interim Repair Bulletin
- Models: 2006-2010 Pontiac Solstice 2007-2010 Saturn SKY
- To: All General Motors Dealers

On January 26, 2017, dealers were advised via GM GlobalConnect Message GCUS-3-825 about upcoming safety recall 17036. This field action involves the passenger presence sensing (PPS) system in the vehicle models identified above.

The PPS system is designed to determine whether the passenger seat is occupied by a child and whether the front passenger air bag should be suppressed during a crash. This system uses a flexible sensor mat inside the passenger seat. Occupant pressure on the seat can bend and damage the sensor mat which, over time, can cause an open circuit. While the circuit is open, the vehicle's sensing and diagnostic module (SDM) will recognize that a fault exists in the PPS system and, by design, suppress the front passenger air bag during a crash.

On May 4, 2017, dealers were advised via GM GlobalConnect Message GCUS-3-920 that development of a permanent remedy for the safety defect was still ongoing. The message also advised dealers of a letter being sent to all involved customers of record informing them that a temporary repair using the currently available service part could be performed if their vehicle's passenger air bag telltale indicates that the air bag is off while an adult is seated in the passenger seat. The letter also noted that vehicles requiring this temporary repair would have to be serviced again when the permanent remedy became available. This dealer message also included detailed instructions for performance of the temporary repair and warranty transaction submission.

Today's message is to advise dealers that these instructions have been incorporated into interim Safety Recall Bulletin 17036 for easier reference through the Electronic Service Information (eSI) system. Please see the attached bulletin for details. Of course, when the permanent remedy has been validated, this bulletin will be revised so that dealers can begin repairing all involved vehicles, including those that received the temporary repair.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS