

SAFTEY RECALL



CAMPAIGN BULLETIN

Takata Passenger Air Bag Inflator

M Sedan Instrument Panel Repair Procedure Update

Reference: R1622/R1704, R1701, R1706
Date: October 4, 2017

Attention: Retailer Principal, Sales, Parts and Service Managers

Campaign ID	Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
R1622/R1704	2008-2010 M35/M45	~18,504	NA	December 9, 2016	YES
R1622/R1704	2006-2007 M35/M45	~57,606		February 8, 2017	
R1701	2006-2010 M35/M45	~21,723		January 31, 2017	
R1706	2006 M35/45	~588		February 10, 2017	

***** Repair Update *****

INFINITI has revised campaign bulletin ITB17-024 for 2006-07 M35/M45 sedans to help mitigate any incidental damage to original instrument panels during Takata repairs. The new version includes instructions for vent removal to minimize damage around vents as shown below:



In addition to taking photographs before repair, service consultants may use the dash image below to identify pre-existing damage so the client can acknowledge it at the time the vehicle is dropped off.



If the instrument panel is inadvertently damaged during repair, it can be claimed under the campaign. If parts are on backorder, retailers should file claims for the Takata repair and ask the client to return when the new instrument panel is available. The retailer announcements for R1622/R704, R1701, and R1706 all contain claims information for claiming instrument panel replacements separately; after the recall remedy has been performed.

- **Reminder:** Retailers should document that a new instrument panel is required on the original repair order to facilitate claims for instrument panel replacement at a different time than the campaign repair.

NOTE: If replacement is necessary, retailers should move the owner's VIN from their original instrument panel to the new instrument panel when the part is replaced.