

# SAFTEY RECALL



INFINITI

EMPOWER THE DRIVE

## CAMPAIGN BULLETIN

### Takata Passenger Air Bag Inflator M Sedan Instrument Panel Parts Update

Reference: R1622/R1704, R1701, R1706

Date: August 21, 2017

Attention: Retailer Principal, Sales, Parts and Service Managers

Campaign ID	Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
R1622/R1704	2008-2010 M35/M45	~18,504	NA	December 9, 2016	<b>YES</b>
R1622/R1704	2006-2007 M35/M45	~57,606		February 8, 2017	
R1701	2006-2010 M35/M45	~21,723		January 31, 2017	
R1706	2006 Infiniti M35/45	~588		February 10, 2017	

#### \*\*\*\*\* Parts Update \*\*\*\*\*

Infiniti has temporarily placed M35/45 instrument panels on parts restriction. All existing orders currently on backorder will be removed from the system, but **will be** fulfilled as parts become available. **Do not submit new orders to replace cancelled orders.**

The cancelled orders will be visible on DBS as an SVC order and will include the retailer's original order number in the SVC Corp Comments. Orders are being transferred into DBS and will be completely visible by August 28, 2017. Orders will be filled as parts become available and prioritized as follows\*:

1. CSC order
2. VOR order
3. STK order
4. SVC orders (beginning today)

\*Order status as of August 21, 2017.

Retailers may inquire about their position on the backorder list by sending an email including the following information to: [DPICUSA@my-nissan-usa.com](mailto:DPICUSA@my-nissan-usa.com)

- Retailer number
- Order number
- Part number

Retailers may place an SVC order through DCS for any additional needs. Please refer to IPSB/16-384 for instructions on how to place an SVC order in DCS.

**IMPORTANT: Retailers should continue remedying the subject vehicles by replacing recalled Takata inflators as soon as the vehicle is present for service. Recall remedy should not be delayed because of replacement instrument panel availability.**