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February 8, 2018

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Safety Recall 17S01

Certain 2005-2006 Ford GT, 2005-2009 and 2012 Mustang, 2006-2009 Milan, 2006-2009 and 2012 Fusion, Zephyr/MKZ, 2007-2009 Edge and MKX, and 2007-2009 Ranger Vehicles
Passenger Airbag Inflator Replacement

REASON FOR THIS SAFETY RECALL

NHTSA and Takata have determined that the propellant in certain Takata airbag inflators can experience an alteration over time with exposure to certain climate conditions. A combination of time, high temperature fluctuations, and humidity contribute to the degradation of the propellant in the inflators. This degradation can cause the propellant to burn too quickly, creating high pressure inside the inflator, and in extreme cases causing the inflator to rupture in the event of a crash necessitating airbag deployment. A ruptured inflator can send inflator parts toward vehicle occupants resulting in serious injury or death. Additional information regarding Takata recalls can be found at www.nhtsa.gov and www.safercar.gov.

AFFECTED VEHICLES

Vehicles included in this safety recall were **originally sold or at some point registered** in certain states. Affected vehicles are identified in OASIS and FSA VIN Lists.

REPAIRS ARE CURRENTLY AVAILABLE FOR THE FOLLOWING VEHICLES ONLY

Vehicle	Zone A* Model Year	Zone B* Model Year	Zone C* Model Year	Assembly Plant
Mustang	2012	–	–	Flat Rock
Ford GT	–	–	2005-2006	Wixom

*Refer to Figure 1.

NOTE: Repairs are currently available for 2012 Mustang and 2005-2006 Ford GT vehicles only under safety recall 17S01. Repairs for most other vehicles affected by this safety recall are expected to become available throughout the first and second quarters of 2018. The dealer bulletin will be updated as repair information becomes available.

Due to owner relocations and vehicle resale activity, dealers in Zones B and C (Mustang) may have some vehicles assigned to their FSA VIN list. All vehicles affected by this safety recall must be repaired, regardless of the vehicle's current location. Always use OASIS to identify affected vehicles.

The Takata airbag recall zones have been defined by the NHTSA, based on temperature and humidity.

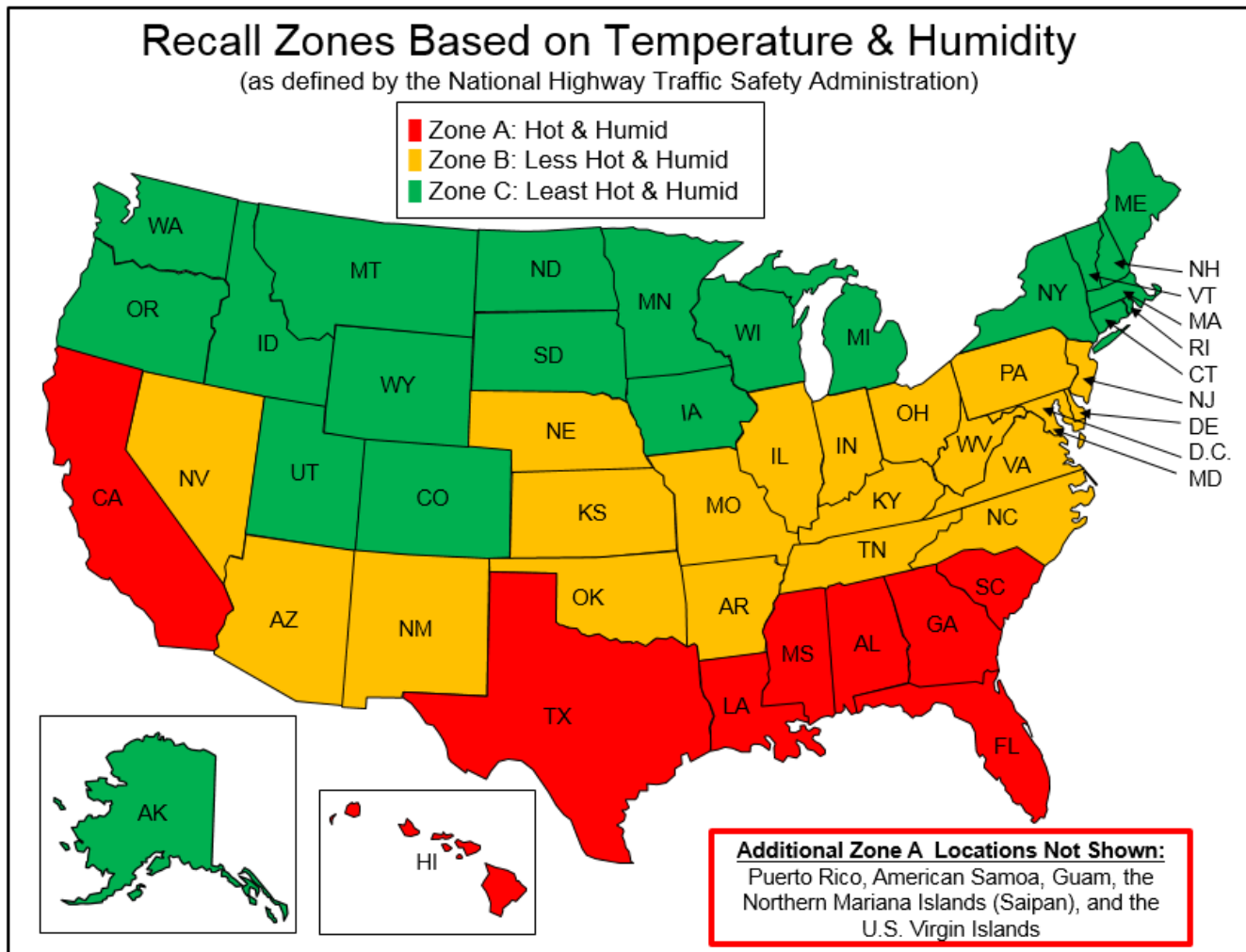


FIGURE 1

SERVICE ACTION

Dealers are to replace the passenger airbag inflator. This service must be performed on all affected vehicles at no charge to the vehicle owner.

NOTE: This is a final / permanent repair. All 2005-2006 Ford GT vehicles that were previously serviced under Safety Recall 14S28 must have this repair performed.

OWNER NOTIFICATION MAILING SCHEDULE

Owner letters for vehicles that can be repaired at this time are expected to be mailed by February 12, 2018. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

New! ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information – 2012 Mustang and 2005-2006 Ford GT
Attachment IV: Regional Core Recovery Center – Airbag Inflator Return Process – Parts with Core Charges
Attachment V: Dealer Q & A
Owner Notification Letters

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in dark ink, appearing to read "D. Johnson", with a stylized flourish at the end.

David J. Johnson

Safety Recall 17S01

Certain 2005-2006 Ford GT, 2005-2009 and 2012 Mustang, 2006-2009 Milan, 2006-2009 and 2012 Fusion, Zephyr/MKZ, 2007-2009 Edge and MKX, and 2007-2009 Ranger Vehicles
Passenger Airbag Inflator Replacement

OASIS ACTIVATION

OASIS was activated on February 22, 2017.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on February 8, 2018, for vehicles that can be repaired at this time.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of used vehicle inventory.

STOCK VEHICLES

- Dealers should use OASIS to identify any affected vehicles in your used vehicle inventory and perform the repair.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual – Section 6 – Ford/Lincoln Program Policies – Field Service Actions (FSA) – Related Damage.
- Submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

Safety Recall 17S01

Certain 2005-2006 Ford GT, 2005-2009 and 2012 Mustang, 2006-2009 Milan, 2006-2009 and 2012 Fusion, Zephyr/MKZ, 2007-2009 Edge and MKX, and 2007-2009 Ranger Vehicles
Passenger Airbag Inflator Replacement

OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

Rental vehicles are not approved for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number 17S01 is the sub code.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA. **IMPORTANT:** Click the radio button on the Related Damage Indicator.

NOTE: The serial number of the new passenger airbag inflator must be provided to Ford for the claim to be processed. The Technical Information in this bulletin advises technicians to document the serial number from the new airbag inflator on the repair order. The passenger airbag inflator serial number is 11 characters. Enter the serial number of the new airbag inflator in the claim as follows:

- For claims submitted using DMS or OWS on-line, enter the serial numbers in the Test Results Section.
 - Select DTC REQUIRED MEASUREMENT OR RESULTS from the drop down list.
 - Enter the serial number in the CODE field.
 - The serial number must entered without spaces or dashes.

Example:

- 2NU 818 3Y CMN – **incorrect**
- 2NU8183YCMN – **CORRECT**

Safety Recall 17S01

Certain 2005-2006 Ford GT, 2005-2009 and 2012 Mustang, 2006-2009 Milan, 2006-2009 and 2012 Fusion, Zephyr/MKZ, 2007-2009 Edge and MKX, and 2007-2009 Ranger Vehicles
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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace Passenger Airbag Inflator – 2012 Mustang	17S01B	0.5
Replace Passenger Airbag Inflator – 2005-2006 Ford GT	17S01C	0.6

Performing the supplemental restraint depower procedure and clearing DTCs was included in previous airbag inflator recall 14S28, but is no longer required.

PARTS REQUIREMENTS / ORDERING INFORMATION

Part Number	Description	Order Quantity	Claim Quantity
6G7Z-63044A74-A	Passenger Airbag Inflator – 2012 Mustang and 2005-2006 Ford GT	1	1

IMPORTANT: Old part number 5G7Z-63044A74-A for 2005-2006 Ford GT vehicles used under 14S28 must no longer be installed in vehicles, and can be returned via the FSA parts return process. Please use “CG” as the claim code and note in the shipper field the FSA bulletin number (17S01).

The DOR/COR number for this recall is 51116.

To ensure highest risk vehicles are repaired as soon as possible, there will be a seed stock of parts sent to dealers with vehicles affected by this safety recall assigned to them on their FSA VIN List. Dealers will receive a percentage of parts based on the number of the vehicles assigned to them on their FSA VIN Lists. Dealers should expect to receive parts beginning the week of February 12, 2018. All parts are expected to arrive at dealers that have vehicles assigned to them on their FSA VIN List by February 23, 2018.

NOTE: If a repair is required for a 2012 Mustang or 2005-2006 Ford GT and parts are not available, submit a VIN-specific Part Order contact via the SSSC Web Contact Site.

Dealers will need to access <https://web.fsavinlists.dealerconnection.com> to determine the total number of affected vehicles assigned to their dealership in order to calculate the number of parts that they will receive under the seed stock.

Dealers will be notified via a DOES II communication if circumstances warrant a change in part supply strategy and when open ordering begins.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

It is critical that all original passenger airbag inflators removed from vehicles are not allowed back into the market. Therefore, all passenger airbag inflators under this safety recall have been assigned a \$100 core charge to ensure they will be properly returned.

The Regional Core Recover Center (RCRC), including dealers in Alaska and Hawaii, will pick up these airbag inflators along with all other core returns during your normal core retrieval visit.

For additional information, refer to Attachment IV: Regional Core Recovery Center – Airbag Inflator Return Process.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2005-2006 FORD GT AND 2012 MUSTANG VEHICLES — PASSENGER AIRBAG INFLATOR REPLACEMENT

OVERVIEW

Takata has determined that the propellant wafers in some airbag inflators may experience an alteration over time, which could potentially lead to an over-aggressive combustion in the event of a crash that requires airbag deployment. This potential condition could create excessive internal pressure when the airbag is deployed, which could result in the body of the inflator rupturing upon deployment increasing the risk of injury to occupants.

Dealers are to replace the passenger airbag inflator. The serial number from the new airbag inflator must be recorded on the repair order. Place the replaced inflator into the packaging from the new part and provide to the appropriate dealership personnel for part returns.

SERVICE PROCEDURE

Recommended Tools:

1/4" Drive Deep Socket - 7mm
1/4" Drive Ratchet
1/4" Drive Extension - 6" (152mm)
1/4" Drive Shallow Socket - 8mm
1/4" Drive Impact Driver
1/4" Drive Torque Wrench
Side Cutters
Utility Knife
Needle Nose Pliers
Pocket Screwdriver

AIRBAG INFLATOR REPLACEMENT

NOTE: The following repair instructions only apply to 2012 Mustang and 2005-2006 Ford GT vehicles. Repair instructions will be published in separate attachments for the other vehicle lines included in this recall as parts become available for those vehicles.

⚠ WARNING: Failure to follow the instructions and warnings in the Workshop Manual (WSM) may result in injury.

NOTE: If the Airbag Readiness light indicates no Supplemental Restraint System (SRS) faults are present, it is not necessary to follow the WSM SRS Depowering and Repowering steps. Turn the ignition to OFF and wait 1 minute, then it is safe to proceed with airbag inflator replacement.

NOTE: The ignition must remain OFF until this service procedure is completed.

NOTE: Mustang airbag shown in this procedure, Ford GT similar.



NOTE: For Mustang vehicles equipped with SYNC, it is not necessary to remove the Accessory Protocol Interface Module (APIM) retainers to access the passenger airbag module. Unclip the APIM mounting bracket and position the APIM aside.

1. Remove the passenger airbag from the vehicle. Please follow the WSM procedures in Section 501-20B.
2. Set the airbag face down onto a surface that will not scratch or damage the airbag face.
3. Remove the wiring harness connector retainer from the passenger airbag assembly. See Figure 1.

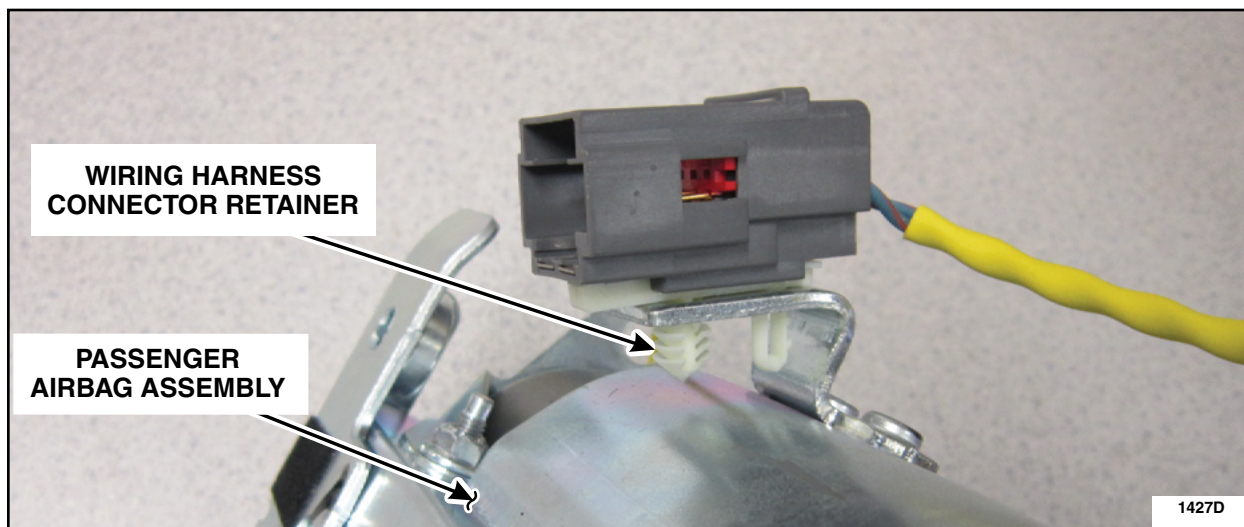


FIGURE 1

NOTE: Carry out this step on the longer wire on the end opposite of the airbag inflator retaining bracket. See Figure 2.

4. Remove approximately 100 mm (3.93 in) of the yellow conduit from the passenger airbag assembly wire harness. See Figure 2.

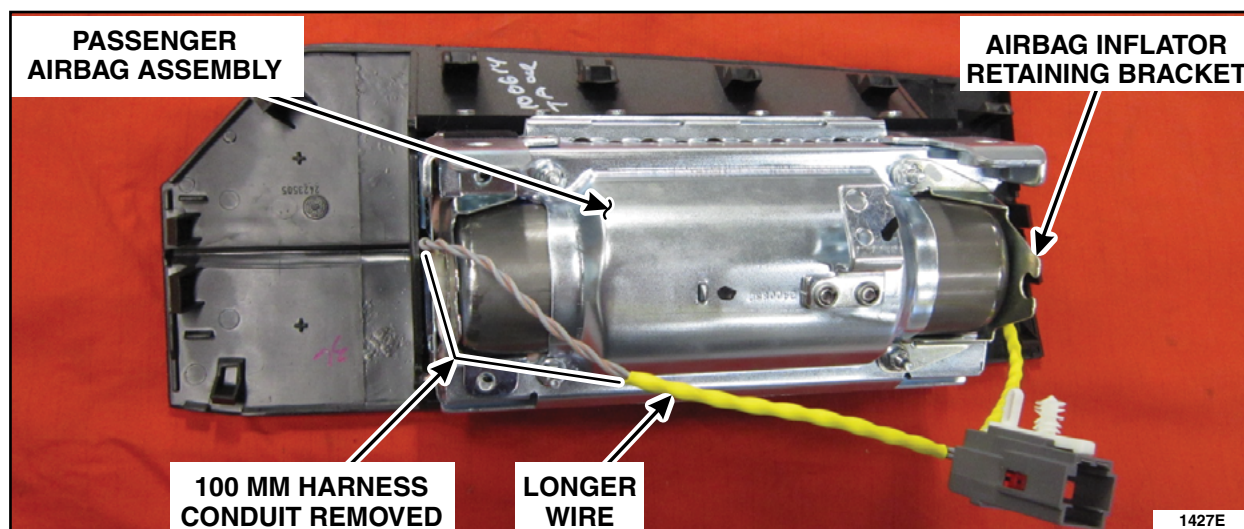


FIGURE 2



5. Position the shorting clip onto the harness wires, and crimp the shorting clip together one side at a time using pliers. See Figure 3.

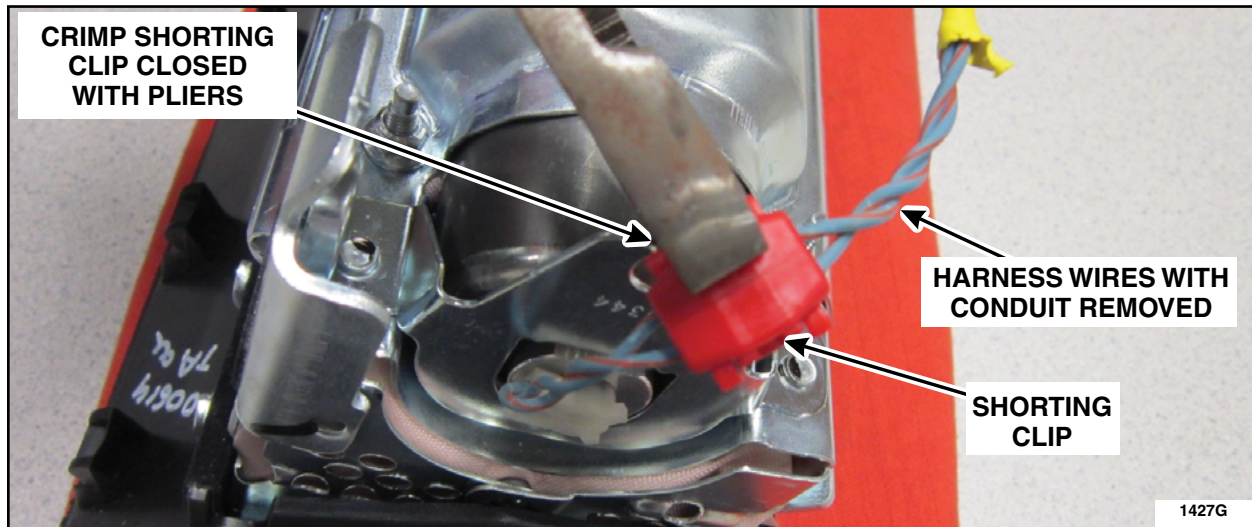


FIGURE 3

6. Cut the harness wires between the shorting clip and the harness connector. See Figure 4.

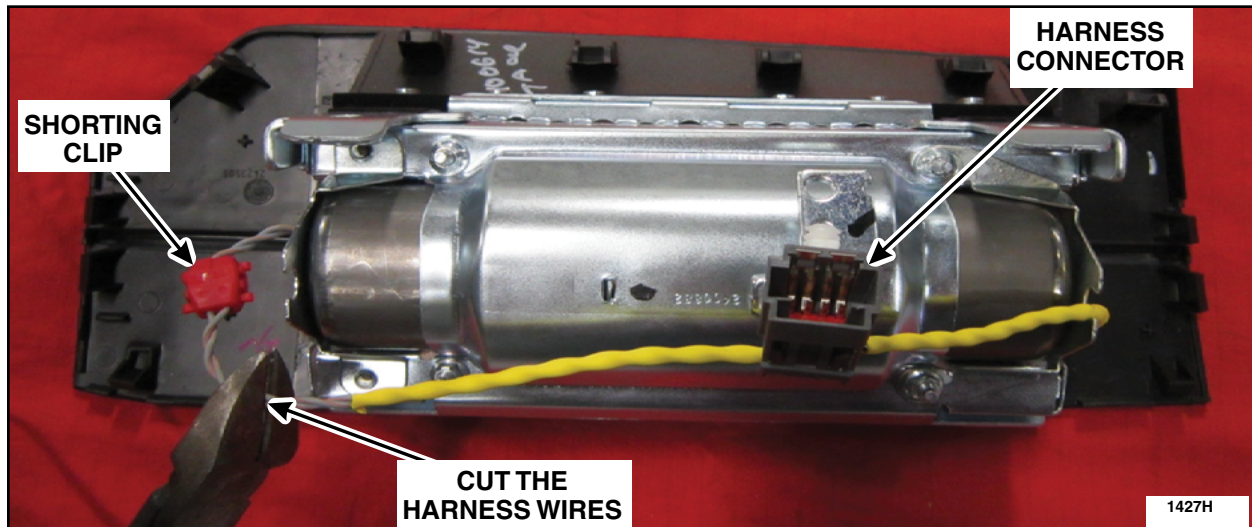


FIGURE 4



7. Remove and discard the four passenger airbag inflator retaining bracket nuts and the retaining bracket. See Figure 5.

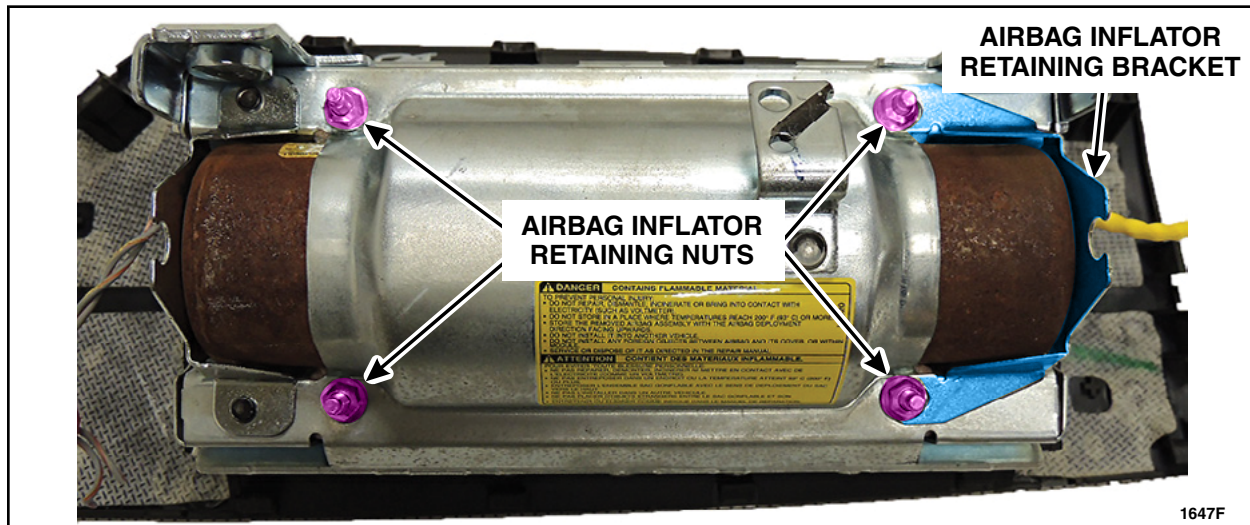


FIGURE 5

WARNING: Do not allow any debris on or around the airbag once the inflator is removed.

8. With an assistant holding the passenger airbag assembly, remove the inflator from the assembly by pushing outward on the inflator. Set the airbag inflator aside for return shipping. See Figure 6.
- If required, use of a brass punch is permitted (only at the location shown) to free the inflator from its mounted position.

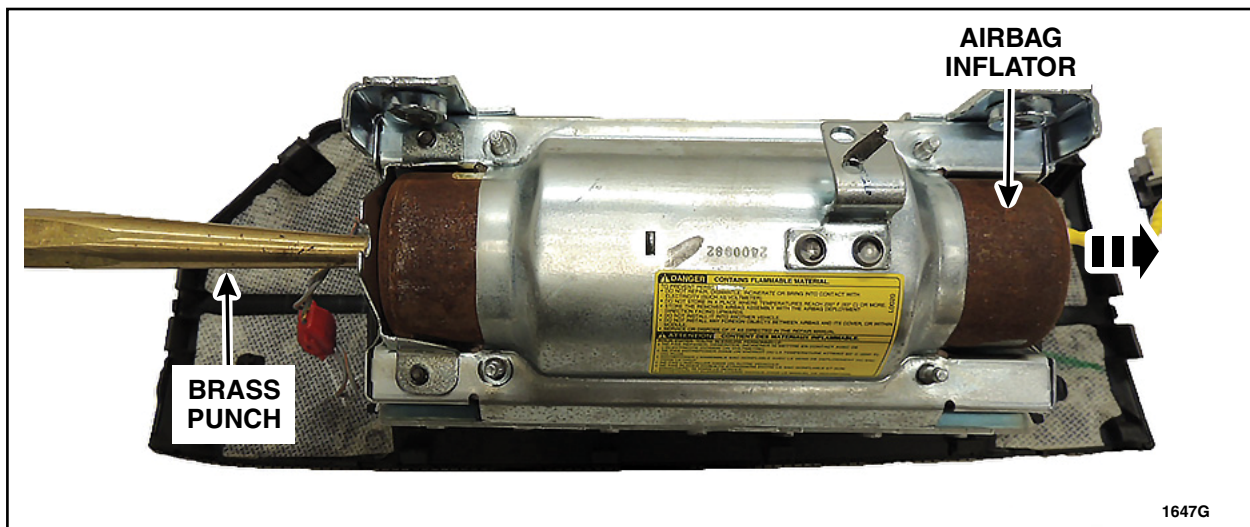


FIGURE 6



NOTE: The serial number of the new airbag inflator must be provided to Ford for the warranty claim to be processed.

9. Record the 11 character serial number of the *new* airbag inflator on the repair order. See Figure 7.



FIGURE 7



10. **NOTE:** Both *new* inflator end caps are specific to their respective end of the inflator and must be fully seated.

NOTE: The tail end cap does not have an alignment tab and may be installed in any orientation.

Install both *new* inflator end caps making sure the alignment feature on the cap nearest the inflator retaining bracket is properly oriented. See Figure 8.

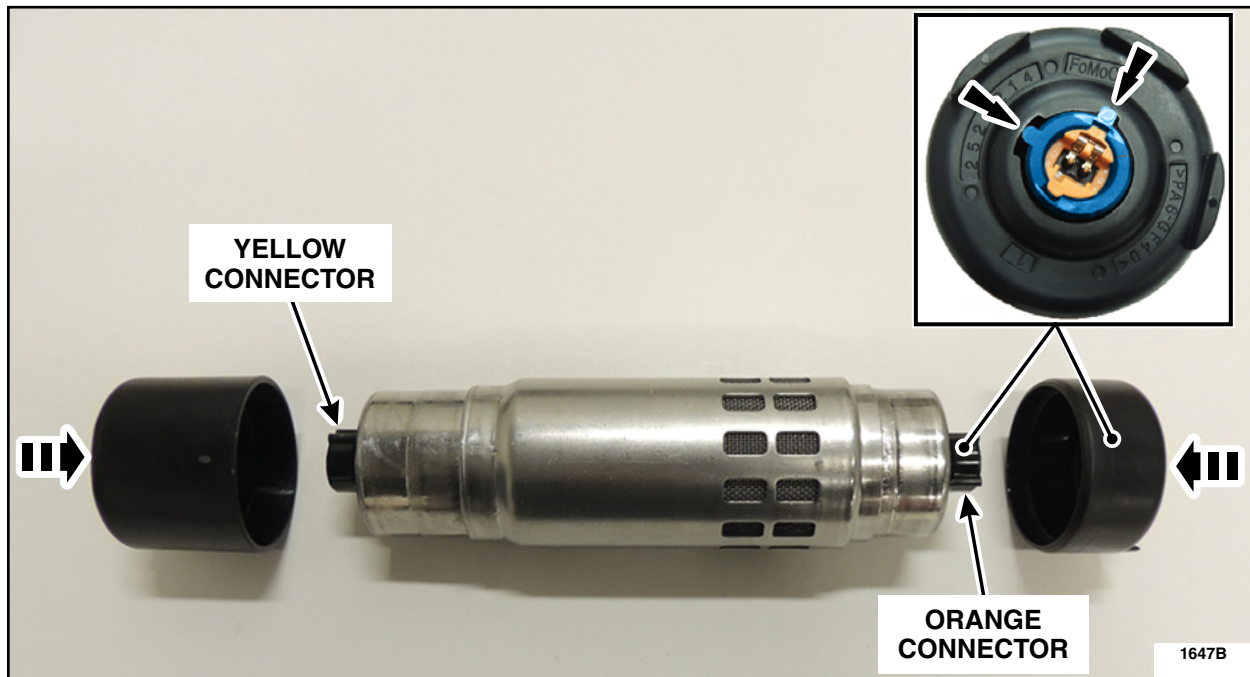


FIGURE 8

11. Install the inflator into the passenger airbag assembly with the orange connector end facing out. Align the three tabs on the cap nearest the inflator retaining bracket with the airbag module lower channel (facing down). See Figure 9.

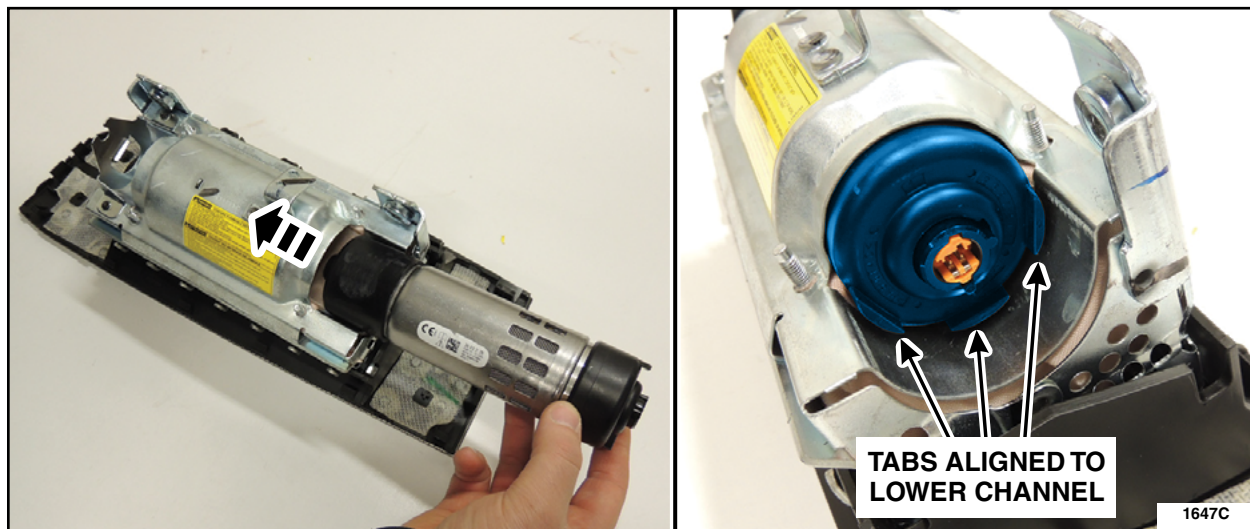


FIGURE 9



NOTE: If the inflator retaining bracket is unable to be installed, ensure the inflator tail end cap is fully seated.

12. Install the *new* passenger airbag inflator retaining bracket and *new* nuts. See Figure 10.

- Tighten to 4 Nm (35 lb-in).

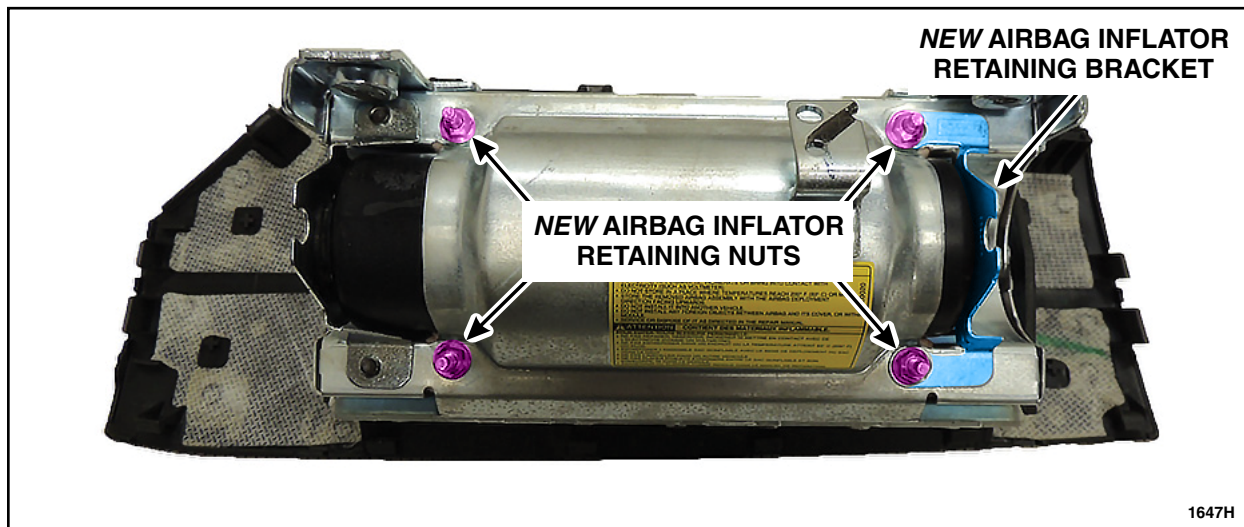


FIGURE 10

13. Install the *new* wiring harness onto the passenger airbag module and connect to both sides of the inflator. See Figure 11.

NOTE: Pull gently on the wiring harness to ensure it is properly seated.

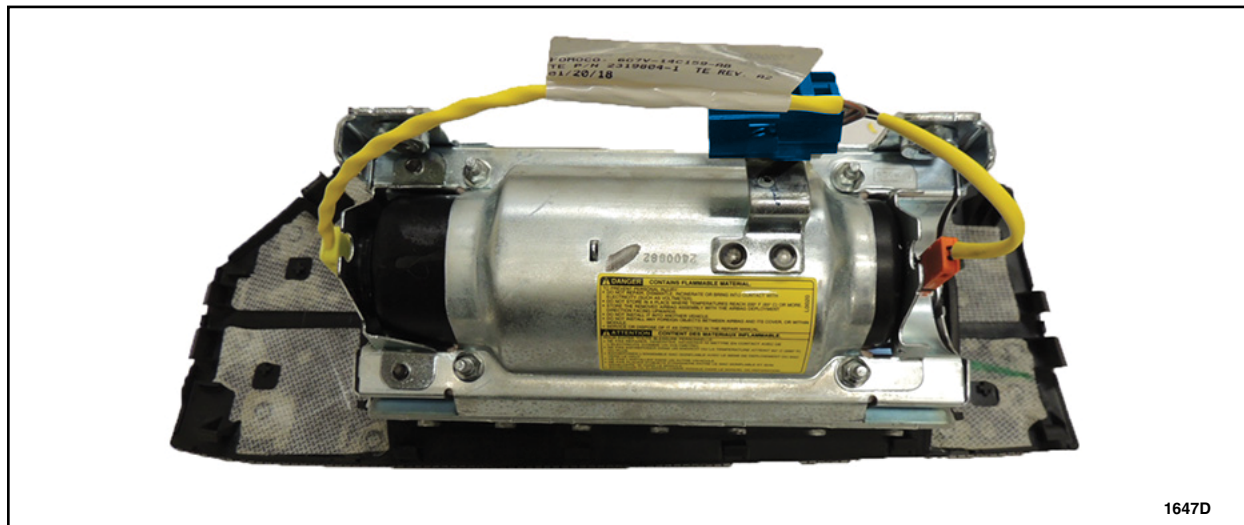


FIGURE 11

14. Re-install the passenger airbag. Please follow WSM procedures in Section 501-20B.

15. Package the replaced inflator in the *new* part box and provide to the appropriate dealership personnel for part returns.



REGIONAL CORE RECOVERY CENTER AIRBAG INFLATOR RETURN PROCESS – PARTS WITH CORE CHARGES

DEALER PART RETURN INSTRUCTIONS AND SHIPPING DOCUMENTATION

Parts used under safety recall 17S01 have a core charge and will be identified as such with the yellow core label on the packaging. The Regional Core Recover Center (RCRC), including dealers in Alaska and Hawaii, will pick up these airbag inflators along with all other core returns during your normal core retrieval visit.

THE AIRBAG INFLATOR REMOVED FROM THE VEHICLE MUST BE RETURNED IN THE NEW REPLACEMENT INFLATOR PACKAGING.

- Ensure that you have processes in place to safeguard the packaging.
- The Dealer provided Haz-Mat Materials must also be returned in the packaging.
- RCRC's will not accept any airbag inflators without correct packaging or Haz-Mat documentation.
- The new replacement service part packaging is certified with the appropriate DOT marks and labels.
- Ensure that all marks and labels are present prior to tendering to the RCRC for core credit.

Airbag Inflator Haz-Mat Return Instructions

Print and provide both of the following completed documents to the RCRC driver:

1. Hazardous Materials Shipping Document (Page 2)
 - a. In the box titled Shipper, enter your dealership name and address.
 - b. In the box titled Receiver, enter the address of your Regional Core Recovery Center.
NOTE: Page 4 contains a list of RCRC locations. If you are unsure of which RCRC location serves your dealership, please consult the RCRC driver.
 - c. In the box titled **Number/Type of Package**, enter the number of boxed airbag inflators.
 - d. In the box titled **Weight**, enter the total shipment weight of all boxed airbag inflators.
 - e. At the bottom of the Hazardous Materials Shipping Document, complete the Shipper's Certification
2. North American Emergency Response Guide 171 (Page 3)

HAZARDOUS MATERIALS SHIPPING DOCUMENT – GROUND TRANSPORTATION

SHIPPER	RECEIVER
Dealership Name:	Ford Motor Company
	Regional Core Recovery Center
Address:	Address:
Phone:	Phone:
24-HOUR EMERGENCY CONTACT: INFOTRAC 1-800-535-5053 (Domestic) 1-352-323-3500 (International)	

General Instructions: Pursuant to 49 CFR each person who offers a hazardous material for transportation shall perform the following pre-transportation functions: (1) Determine the hazard class of the material (2) Select authorized hazmat packaging (3) Fill hazmat packaging (4) Properly close hazmat packaging (5) Properly mark the package (6) Properly label the package (7) Prepare shipping document (8) Provide and maintain emergency response information (9) Review shipping paper to verify compliance to 49 CFR (10) Sign shipping document to certify shipment is in conformance to 49 CFR (11) Load hazardous material in transport vehicle (12) Segregate hazardous material from incompatible cargo (13) Select, provide or affix placards to transport vehicle to indicate that it holds hazardous materials.

Also, pursuant to 49 CFR an employer must ensure any employee performing any function affecting the transport of hazardous materials must be appropriately trained for the function the employee performs and must be retrained every thirty-six months.

DOT Shipping Description		
Number/Type of Package	UN Number, Proper Shipping Name, Hazard Class, Packing Group	Weight
Box(es)	UN3268, Safety Devices, Class 9	Lbs.

Shipper's Certification (49 CFR 172.204): This is to certify that the above named materials are properly classified, described, packaged, marked and labeled and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

NAME: _____ **SIGNATURE:** _____ **DATE:** _____

GUIDE 171 SUBSTANCES (Low to Moderate Hazard)	ERG2012 SUBSTANCES (Low to Moderate Hazard) GUIDE 171
<div data-bbox="310 1140 337 1906"> <p>POTENTIAL HAZARDS</p> </div> <div data-bbox="337 1140 435 1906"> <p>FIRE OR EXPLOSION</p> <ul style="list-style-type: none"> Some may burn but none ignite readily. Containers may explode when heated. Some may be transported hot. </div> <div data-bbox="435 1140 597 1906"> <p>HEALTH</p> <ul style="list-style-type: none"> Inhalation of material may be harmful. Contact may cause burns to skin and eyes. Inhalation of Asbestos dust may have a damaging effect on the lungs. Fire may produce irritating, corrosive and/or toxic gases. Some liquids produce vapors that may cause dizziness or suffocation. Runoff from fire control may cause pollution. </div> <div data-bbox="597 1140 760 1906"> <p>PUBLIC SAFETY</p> <ul style="list-style-type: none"> CALL EMERGENCY RESPONSE Telephone Number on Shipping Paper first. If Shipping Paper not available or no answer, refer to appropriate telephone number listed on the inside back cover. As an immediate precautionary measure, isolate spill or leak area in all directions for at least 50 meters (150 feet) for liquids and at least 25 meters (75 feet) for solids. Keep unauthorized personnel away. Stay upwind. </div> <div data-bbox="760 1140 833 1906"> <p>PROTECTIVE CLOTHING</p> <ul style="list-style-type: none"> Wear positive pressure self-contained breathing apparatus (SCBA). Structural firefighters' protective clothing will only provide limited protection. </div> <div data-bbox="833 1140 946 1906"> <p>EVACUATION</p> <p>Spill</p> <ul style="list-style-type: none"> See Table 1 - Initial Isolation and Protective Action Distances for highlighted materials. For non-highlighted materials, increase, in the downwind direction, as necessary, the isolation distance shown under "PUBLIC SAFETY". <p>Fire</p> <ul style="list-style-type: none"> If tank, rail car or tank truck is involved in a fire, ISOLATE for 800 meters (1/2 mile) in all directions; also, consider initial evacuation for 800 meters (1/2 mile) in all directions. </div>	<div data-bbox="310 205 337 972"> <p>EMERGENCY RESPONSE</p> </div> <div data-bbox="337 205 618 972"> <p>FIRE</p> <p>Small Fire</p> <ul style="list-style-type: none"> Dry chemical, CO₂, water spray or regular foam. <p>Large Fire</p> <ul style="list-style-type: none"> Water spray, fog or regular foam. Do not scatter spilled material with high pressure water streams. Move containers from fire area if you can do it without risk. Dike fire-control water for later disposal. <p>Fire Involving Tanks</p> <ul style="list-style-type: none"> Cool containers with flooding quantities of water until well after fire is out. Withdraw immediately in case of rising sound from venting safety devices or discoloration of tank. ALWAYS stay away from tanks engulfed in fire. </div> <div data-bbox="618 205 732 972"> <p>SPILL OR LEAK</p> <ul style="list-style-type: none"> Do not touch or walk through spilled material. Stop leak if you can do it without risk. Prevent dust cloud. Avoid inhalation of asbestos dust. <p>Small Dry Spill</p> <ul style="list-style-type: none"> With clean shovel place material into clean, dry container and cover loosely; move containers from spill area. <p>Small Spill</p> <ul style="list-style-type: none"> Take up with sand or other non-combustible absorbent material and place into containers for later disposal. <p>Large Spill</p> <ul style="list-style-type: none"> Dike far ahead of liquid spill for later disposal. Cover powder spill with plastic sheet or tarp to minimize spreading. Prevent entry into waterways, sewers, basements or confined areas. </div> <div data-bbox="732 205 1187 972"> <p>FIRST AID</p> <ul style="list-style-type: none"> Move victim to fresh air. Call 911 or emergency medical service. Give artificial respiration if victim is not breathing. Administer oxygen if breathing is difficult. Remove and isolate contaminated clothing and shoes. In case of contact with substance, immediately flush skin or eyes with running water for at least 20 minutes. Ensure that medical personnel are aware of the material(s) involved and take precautions to protect themselves. </div>
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RCRC Locations					
RCRC CODE	Parent	Address	City	State	Zip
00708	HPD	2511 Lovi Rd B/L 3/3A	FREEDOM	PA	15042
01183	HPD	20501 PENNSYLVANIA ROAD STE 140	BROWNSTOWN	MI	48192
01326	HPD	9040 BURROUGH DOVER LANE	PENNSAUKEN	NJ	08110
01615	AER	144 MAKAAALA ST	HILO	HI	96720
01728	AER	1123 Buffalo Run	Missouri City	TX	77489
01729	AER	5915 CORRIDOR PARKWAY	SCHERTZ	TX	78154
02276	AER	4300 Round Lake Rd. W. Unit 200	ARDEN HILLS	MN	55112
02454	AER	1605 SURVEYOR BLVD.	CARROLLTON	TX	75006
03001	AER	8333 WASHINGTON PL NE Suite E	ALBUQUERQUE	NM	87113
03199	AER	7103 E. 47TH AVE. Dr.	DENVER	CO	80216
03956	FMP	300 Calais Dr STE #1	ANCHORAGE	AK	99503
04861	AER	5503 F ST	OMAHA	NE	68117
05399	FJ	1002 South 56th Ave	PHOENIX	AZ	85043
05495	AER	4161 DIXON AVE	DES MONIES	IA	50313
05514	HPD	3645 DEVELOPERS RD.	INDIANAPOLIS	IN	46227
06201	FJ	1040 S Rockefeller	Ontario	CA	91761
06583	AER	600 South Theresa Ave.	ST LOUIS	MO	63103
06586	FJ	11515 Granite St	CHARLOTTE	NC	28273
06615	HPD	8242 SANDY COURT	JESSUP	MD	20794
06952	FJ	7145 INDUSTRIAL	EL PASO	TX	79915
06953	FJ	550 Gills Drive	ORLANDO	FL	32824
06954	FJ	5286 Georgia Hwy 85, Suite 200	FOREST PARK	GA	30297
06955	FJ	545 Ford Avenue	JACKSON	MS	39209
06959	FJ	6200 SW 29th Ste A	OKLAHOMA CITY	OK	73179
07089	FJ	4304 Eubank Road	RICHMOND	VA	23231
07748	AER	1049 KIKOWAENA PLACE	HONOLULU	HI	96819
07953	AER	231 PAPA ST.	KAHULUI	HI	96732
08263	AER	11 Chapin Road, Unit A	PINE BROOK	NJ	07058
08453	AER	18637 72nd Ave S	KENT	WA	98032
08454	AER	5220 N. E. 152ND PLACE	PORTLAND	OR	97230
08587	AER	2999 MILLER STREET	SAN LEANDRO	CA	94577
08731	AER	8250 NE Underground Dr. Pillar 153	KANSAS CITY	MO	64161
08858	AER	2233 S. 1800 WEST	WEST VALLEY	UT	84119
09001	AER	3311 CORPORATE DR	JOLIET	IL	60431
09121	HPD	444 WHITNEY ST	NORTHBOROUGH	MA	01532
09252	HPD	1901 LEMOYNE AVE.	SYRACUSE	NY	13208

Safety Recall 17S01

Certain 2005-2006 Ford GT, 2005-2009 and 2012 Mustang, 2006-2009 Milan, 2006-2009 and 2012 Fusion, Zephyr/MKZ, 2007-2009 Edge and MKX, and 2007-2009 Ranger Vehicles
Passenger Airbag Inflator Replacement

DEALER Q & A

Q1. Why can't vehicles other than 2012 Mustang and 2005-2006 Ford GT be repaired now?

A. Repairs for other vehicles require a different part and repair procedure. Parts and repair instructions for most other vehicles affected by this recall are expected to be available throughout the first and second quarters of 2018.

Q2. How will I know when parts are available for other vehicles affected by this recall?

A. The dealer bulletin will be supplemented with parts ordering information and repair instructions for additional vehicles as they become available.

Q3. 14S28 has previously been performed on a 2005-2006 Ford GT. Why is the same vehicle also affected by 17S01?

A. Safety Recall 17S01 utilizes a redesigned part for a final repair. 14S28 was an interim repair using a "like for like" part that must be replaced under safety recall 17S01.

Q4. Can the airbag inflator part number provided in 14S28 be used to complete repairs on 2005-2006 Ford GT vehicles under 17S01?

A. No, the part used in 14S28 are not equivalent. Use only the part number listed in 17S01 (or latest level replacements) for this final repair.

Q5. Why is a core charge applied to the parts for this program when that has not been the case on previous Takata recalls?

A. This is an effort to make it easier to do business with Ford and reduce the amount of paperwork required for dealers.

NOTE: Most previously published Takata safety recalls will continue to use the FCS-700 tag process (15S21, 17S42 and 18S02).