

Mitsubishi Motors North America, Inc.

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Date: January 17, 2017

To: All US and PR Mitsubishi Dealer Principals

All US and PR Mitsubishi Dealership Service Managers
All US and PR Mitsubishi Dealership Parts Managers

Subject: Upcoming Safety Recall Affecting Certain 2012 and 2014 i-MiEV Vehicles

On January 10, 2017, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2012 and 2014 i-MiEV vehicles built from October 28, 2011 to September 3, 2014. The affected vehicles are those originally equipped with a non-desiccated ammonium nitrate front passenger air bag inflator provided by Takata. Activation of a non-desiccated ammonium nitrate inflator with degraded propellant may result in an inflator rupture. An inflator rupture may cause metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

You will receive a formal/official dealer notification from MMNA regarding the above safety recall soon. You are receiving this advance, informal letter because NHTSA will announce the recall on their website shortly after receipt of our Defect Information Report, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.