## \* \* ADVANCE TECHNICAL INFORMATION NOTICE \* \*

DATE: March 07, 2017

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers

RE: i-MiEV Passenger Side Frontal Air Bag Inflator Safety Recall Campaign

ATIN NO. ATIN-17-SR-001-A

AFFECTED VEHICLES: Certain 2012 and 2014 i-MiEV

## PURPOSE

A recall campaign will be released today for the front passenger air bag inflator equipped on certain 2012 and 2014 i-MiEV vehicles built from October 28, 2011 to September 3, 2014. The Recall Campaign Bulletin, SR-17-001, outlining the repair procedure will be available today on MEDIC and MDL.

Vehicles equipped with a front passenger Takata air bag inflator containing ammonium nitrate, are at risk of inflator rupture during a collision. An inflator rupture may cause metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

Notification letters will be sent to owners of affected vehicles, requesting they contact their local Certified Mitsubishi i-MiEV dealership to schedule an appointment to have this recall performed. If you are NOT a Certified Mitsubishi i-MiEV dealer and a customer contacts you regarding this recall, please refer the customer to Mitsubishi Customer Relations (888-648-7820), to assist the customer locate the nearest Certified Mitsubishi i-MiEV dealership.

Some Certified Mitsubishi i-MiEV dealers have been force allocated stock using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments were processed via the 'R' order type and started shipping along with your scheduled stock order beginning 03/07/2017. Dealers may place additional orders via the MDL. Please refer to Parts Bulletin 52-IM-01-17 for additional information.

Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1701E), please check for and complete any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

The replaced inflator must be returned to Takata directly for testing and analysis. Dealers <u>must</u> follow the return shipping procedure outlined in SR-17-001. Please note that the air bag inflator return process for this campaign may be different from other Takata air bag inflator campaigns (e.g., SR-14-012, SR-15-007, and SR-16-002).

Completion of this recall is an extremely important initiative for MMNA. To support completion of this recall, owners will be informed that a rental/loaner vehicle will be available to them during completion of this recall. Please prioritize this repair in your shop scheduling. To minimize inconveniences for your customers, please ensure every eligible customer is provided with a rental car upon request.

## IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.