

**FAQs for Safety Recalls 15040, 15044, 15045, 15046, 15442 and 15818
Front Passenger Air Bag Inflator**

These questions and answers are being provided to help dealership personnel correctly respond to inquiries from involved vehicle owners about the safety recalls identified above.

General Motors has agreed to help facilitate the repair of certain 2005 and 2006 model year Saab 9-2X vehicles involved in the Takata air bag recall. All GM dealers are now authorized to perform the required repairs and submit for compensation through the Global Warranty Management system (GWM). The parts needed to complete the repairs are available directly from GM Customer Care and Aftersales (GMCCA) via the normal parts ordering process. All involved vehicles are identified by Vehicle Identification Number (VIN) on the Investigate Vehicle History (IVH) screen in the GWM system.

Q1) Which vehicles are involved?

A1)

| GM Bulletin Number | Model Year | Make | Model |
|--------------------|------------|------|-------|
| 15040 | 2005 | Saab | 9-2X |
| 15044 | 2005 | Saab | 9-2X |
| 15045 | 2006 | Saab | 9-2X |
| 15046 | 2006 | Saab | 9-2X |
| 15442 | 2006 | Saab | 9-2X |
| 15818 | 2005 | Saab | 9-2X |

Q2) What is the issue or condition?

A2) The front passenger air bag inflator may experience an alteration over time, which could lead to overaggressive combustion in the event of an air bag deployment. This condition could create excessive internal pressure when the air bag is deployed, which could result in the body of the inflator rupturing upon deployment. In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?

A3) None.

Q4) What is the remedy/repair?

A4) In the 2005 model year vehicles, dealers are to replace the front passenger air bag inflator. In the 2006 model year vehicles, dealers are to replace the front passenger air bag module assembly, which includes the inflator.

Q5) What is the safety risk? Is the vehicle safe to drive?

A5) In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

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Q6) Does the customer have to pay for this remedy/repair?

A6) No, the remedy/repair will be done at no cost to the customer.

Q7) Is the remedy/repair available now?

7) Yes, the required remedy/repair is available now at any GM dealer.

Q8) What should customers do until the recall remedy/repair can be completed? Are there any special instructions?

A8) If special instructions are provided, they will be included in the notification letters mailed to customers.

Q9) How can customers check to see if their vehicle is involved in this field action?

A9) Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

Q10) If customers are concerned, can they get a rental car or courtesy transportation?

A10) Courtesy transportation is available for customers whose vehicles are involved in this recall and are within the warranty coverage period for the warranty which is associated with this recall. Please refer to Warranty Administration Bulletin #17-NA-073: Field Action Courtesy Transportation Policy for further information.