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**SHIPMATE RETURN INSTRUCTIONS FOR BOTH DDS AND NON-DDS DEALERS**

June 15, 2018

Attention: Mazda Dealer Principals, Service and Parts Managers

Subject: Parts Collection Instructions for New-Unused Takata Passenger  
Air Bag Inflator stock - GLYA-57-K80 & F1Z1-57-K80

As communicated on June 7<sup>th</sup>, Mazda is transitioning Recalls 9416E, 0617A, and 2018A to a new permanent remedy inflator. The **only** part numbers affected by this action are **GLYA-57-K80 and F1Z1-57-K80**.

To prepare for the new inflator kits, parts ordering for Recalls 9416E, 0617A, and 2018A closed on Tuesday, June 12<sup>th</sup> at 5:00 PM PST, and repairs for these recalls should have been completed by Friday, June 15<sup>th</sup>.

As part of this process **do not perform any Recall 9416E, 0617A, and 2018A repairs after June 15, 2018.** In the event you have a request to complete a customer repair during the transition to the new permanent remedy inflator recall, Mazda recommends usage of an MCVP loaner. If all MCVP vehicles are in use, or unavailable, then use your local rental facility and provide a free rental car. This action only affects inflator kits **GLYA-57-K80 and F1Z1-57-K80**

According to DMS, your dealership has stock of these New-Unused inflators (p/n **GLYA-57-K80 and F1Z1-57-K80**). These parts must immediately be returned to your facing PDC. To assist you with the return, Mazda will work with the hazardous materials (hazmat) shipping specialist firm, ShipMate.

Shipmate will contact your dealership to review and confirm how many pieces you are returning to your facing PDC. There is no need to request a Dealer return. Mazda and ShipMate will handle that part for your dealership. Simply follow the directions below.

**SHIPMATE INSTRUCTIONS FOR DDS and Non-DDS RETURN**

1. Shipmate will contact your dealership after 9:00 AM Eastern time (after 6:00 AM Pacific time) or you can contact them at (310) 370-3600 to make arrangements to return these parts.

2. ShipMate prefers that you speak to one of their specialists in person, but if you have to leave a message, please provide the following information:
  - Your first and last name
  - Dealer name and code
  - Your phone number with area code and extension (if any)
  - E-mail address
  - Part Number(s) to returned **(p/n GLYA-57-K80 and F1Z1-57-K80)**
  - Number of Pieces of each Part Number to be returned to the facing PDC

A ShipMate specialist will contact you to acknowledge receipt of your message and confirm the information provided.

3. After a ShipMate specialist has spoken with the dealership or sent a confirmation of receipt of the required information, they will email you the following:
  - DANGEROUS GOODS DECLARATION (BILL OF LADING)
  - 2016 EMERGENCY RESPONSE GUIDE (GUIDE 171)
  - SAFETY DATA SHEETS FOR THE AIR BAG INFLATOR & AIR BAG MODULE
  - AIR BAG INFLATORS/AIR BAG MODULES MARKING/LABELING INSTRUCTIONS (5 pts)
  - **URGENT RETURNED INFLATOR IDENTIFIER SHEET (TO BE TAPED TO THE PARTS PACKAGING AND A COPY PLACED IN THE FRONT OF THE CAGE WINDOW)**
4. Ensure that the packages are properly marked and labeled as per the AIR BAG INFLATORS MARKING/LABELING INSTRUCTIONS.

**DAMAGED PACKAGES WILL NOT BE ACCEPTED FOR TRANSPORT.**

5. Please print out the following documents from the email:
  - DANGEROUS GOODS DECLARATION (BILL OF LADING)
  - 2016 EMERGENCY RESPONSE GUIDE (GUIDE 171)
  - URGENT RETURNED INFLATOR IDENTIFIER SHEET (TO BE TAPED TO THE PARTS PACKAGING AND A COPY PLACED IN THE FRONT OF THE CAGE WINDOW)
6. Place the packages containing the inflator(s) into the parts cage **for DDS or Loose for Non-DDS**. DO NOT over pack these packages with heavy items or other parts that may damage the packaging.

**ENSURE THE HAZARD WARNING LABELS (black/white stripes) ARE FACING OUTWARD.**
7. Place a copy of the **URGENT RETURNED INFLATOR SHEET** in the cage window to ensure immediate processing.

8. **GIVE A COPY** of the **DANGEROUS GOODS DECLARATION and EMERGENCY RESPONSE GUIDE (GUIDE 171)** to the parts driver.
9. Note that you can only send back the quantity that has been confirmed by ShipMate. If for some reason the quantity available to return changes after receiving documentation, you must contact ShipMate to ensure the documentation is updated and a new MRA# is provided.
10. If you have ANY QUESTIONS, call ShipMate, Inc. at (310) 370-3600.
11. You must return all New-Unused Inflators (p/n GLYA-57-K80 and F1Z1-57-K80) by June 28, 2018 as these kits will be used for other markets and to prepare your dealership for the launch of the new recall on June 29, 2018.

Thank you for your cooperation.

Regards,

Technical Services & Parts Operations Divisions

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