

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4373
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 9, 2017

Subject: Upcoming Safety Recall 17009 - Update
Front Passenger Airbag Inflator
Customer Advisory Letter Mailing

Models: 2009 Pontiac Vibe

To: All General Motors Dealers

On January 25, 2017, all General Motors dealers were advised via GM GlobalConnect message GCUS-3-820 of upcoming safety recall 17009. This product field action involves certain 2009 model year Pontiac Vibe vehicles.

As required by the National Highway Traffic Safety Agency (NHTSA), GM will begin notifying involved customers of this safety recall on March 9, 2017. This letter will advise customers that parts are not currently available and that they will receive another letter when parts become available. A generic copy of the letter is attached to this message.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" message under Status. This means the required repair is not yet available and the involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. These restrictions will remain in effect until the recall bulletin with the repair instructions is released and the safety related defect is corrected.

END OF MESSAGE
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