



URGENT – IMPORTANT SAFETY RECALL

[SERVICE PROVIDER NAME]

[ADDRESS]

MONTH YEAR

NHTSA Recall No.: 17V-004

Manufacturer¹ Recall No.: 5.84.17.001.01

SERVICE PROVIDER NOTIFICATION LETTER

Dear Service Provider,

Karma Automotive LLC (“Karma”) is writing to notify you that TK Holdings Inc. (“Takata”) has determined that a defect related to motor vehicle safety may arise in the passenger airbag inflator installed in Model Year (“MY”) 2012 Fisker Karma vehicles due to propellant degradation occurring after prolonged exposure to high absolute humidity, high temperatures, and high temperature cycling. Activation of an airbag equipped with an inflator whose propellant has degraded may result in an inflator rupture. If an inflator rupture occurs, metal fragments could pass through the airbag cushion and into the vehicle interior at high speed, which could result in injury or death to a vehicle occupant.

Although Karma Automotive LLC does not have any legal duty to recall Fisker vehicles, in consultation with the National Highway Traffic Safety Administration (“NHTSA”), and as a goodwill gesture, Karma Automotive LLC and its Service Providers will provide a free replacement for the passenger airbag covered by the Takata determination that are installed in MY 2012 Fisker Karma vehicles.

¹Karma Automotive LLC is not the manufacturer of the 2012 model year Fisker Karma vehicles.



We are pleased to inform you that we now have the necessary parts to provide the free replacement to the owners of the vehicles. Karma Automotive LLC has issued a recall bulletin. This will be emailed to the service managers, as well as posted on the Service Portal at <https://retailer.karmaautomotive.com>.

The airbag unit replacement requires approximately **3.5 hours**. The recall bulletin posted will have information on the procedure, labor times and the correct labor operations to submit the claim.

If you have any questions or if a Fisker Karma owner requests more information regarding this campaign, you may contact Karma Automotive LLC at Toll Free 855-86KARMA (855-865-2762) or Toll (949-629-7503)

Sincerely,

Joost de Vries
VP Sales & Service

¹Karma Automotive LLC is not the manufacturer of the 2012 model year Fisker Karma vehicles.