

Part 573 Safety Recall Report

17V-845

Manufacturer Name : Volvo Bus Corporation

Submission Date : DEC 28, 2017

NHTSA Recall No. : 17V-845

Manufacturer Recall No. : SR17-85



Manufacturer Information :

Manufacturer Name : Volvo Bus Corporation

Address : SE-405-08

GOTHENBURG, SWEDEN 00 000000

Company phone : 999

Population :

Number of potentially involved : 159

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2018 Volvo 9700

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain 2016 - 2018 Volvo 9700 model vehicles manufactured during the production dates provided. The selection of vehicles was based on production data.

Production Dates : FEB 25, 2016 - OCT 11, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The hardware attaching a power cable feed to a fuse box post may not be torqued to specification. As a result, resistant heating may occur, which can result in overheating of the cable and fuse box, and potentially a vehicle fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Volvo has not received reports of vehicle fires associated with this defect, but is taking proactive actions to protect our customers, their passengers, and those that the share the road with.

Description of the Cause : Manufacturing error, nut attaching cable to stud was not torqued correctly.

Identification of Any Warning that can Occur : Potential that warning may be provided to driver by interruption of power to items such as dash lighting.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

2017-12-03 Report received of overheating of the fuse box.
2017-12-19 Info received at VBC in Sweden. Investigation opened
2017-12-20 Delivery stop in production.
2017-12-22 Safety related defect decision
2017-12-28 573 Report submitted to NHTSA

Description of Remedy :

Description of Remedy Program : The vehicles will be inspected for any damage to the fuse box and repaired as required. The nuts attaching the cable to the post will be replaced and torqued to specification, Pre-notification repairs will be addressed according to Volvo's Pre-Notification Reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : The nut is torqued to specification.

Identify How/When Recall Condition was Corrected in Production : A stop delivery was issued on December 19, 2017. Corrective action involved correcting the torque specification.

Recall Schedule :

Description of Recall Schedule : There are no dealers, so notification is not required.

Owners will be notified by February 1, 2018

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : FEB 01, 2018 - FEB 01, 2018

* NR - Not Reported