

# Part 573 Safety Recall Report

# 17V-844

**Manufacturer Name :** Thor Motor Coach**Submission Date :** DEC 27, 2017**NHTSA Recall No. :** 17V-844**Manufacturer Recall No. :** RC000150**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

**Population :**

Number of potentially involved : 25

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2018 Freedom Traveler A27

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : It has been discovered that on certain MY 2018 A27 Freedom Traveler Motorhomes, a heat shield was not installed in between the LP tank and generator exhaust.

Production Dates : OCT 24, 2017 - NOV 29, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : A heat shield is missing between the LP tank and generator exhaust.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : There is a potential risk for a fire and/or property damage which could result in serious injury or death.

Description of the Cause : A heat shield was not properly installed in between the LP tank and generator exhaust during production.

Identification of Any Warning that can Occur : None

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR  
NR  
Country : NR

**Chronology :**

12/18/2017: Production was getting ready to build a series of A27 units and reviewed the chassis print(s). Engineering explained how the heat shield was installed. Production was notified that they had not been installed on certain units.

12/21/2017: Scope of recall determined

12/21/2017: Final determination of issue and scope

**Description of Remedy :**

Description of Remedy Program : The remedy is to install a heat shield, which will be supplies by TMC. This will be done at no cost to the customer or dealer.

How Remedy Component Differs from Recalled Component : The remedy component has had a heat shield correctly installed during production.

Identify How/When Recall Condition was Corrected in Production : Production has correctly installed a heat shield as designed on further units.

**Recall Schedule :**

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : FEB 27, 2018 - FEB 27, 2018

Planned Owner Notification Date : FEB 27, 2018 - FEB 27, 2018

\* NR - Not Reported