

Part 573 Safety Recall Report

17V-838

Manufacturer Name : Forest River, Inc.**Submission Date :** DEC 21, 2017**NHTSA Recall No. :** 17V-838**Manufacturer Recall No. :** 64-0456**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 3,297

Estimated percentage with defect : 30 %

Vehicle Information :

Vehicle 1 : 2015-2018 Forest River, Inc. Cherokee

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population includes all vehicles manufactured since the start of production at our Harrisburg, Oregon plant until a manufacturing process change went into effect.

Production Dates : JAN 07, 2015 - SEP 12, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2015-2018 Forest River, Inc. Cascade

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population includes all vehicles manufactured since the start of production at our Harrisburg, Oregon plant until a manufacturing process change went into effect.

Production Dates : JAN 07, 2015 - SEP 12, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : A 110V and a 12V wire may be pinched between the chassis and the vehicle body.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the 110V and 12V wires are not correctly installed and a short circuit in the wiring occurs this could increase the potential for a fire.

Description of the Cause : During manufacturing of the vehicles, the 110V and 12V wires were inconsistently installed to the vehicle.

Identification of Any Warning that can Occur : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In early October 2017, the manufacturing plant received a warranty claim which reported a short circuit in a vehicle. The warranty claim stated that the 110V and 12V wires had been pinched between the chassis frame and the bottom of the floor. Forest River opened an investigation and Forest River's Corporate Committee decided on October 20, 2017 to monitor the issue since it was not aware of any other reports potentially related to the same issue. An additional warranty claim that appeared to involve a similar failure mode was received in November 2017 and the Corporate Committee was updated.

Forest River received information from the manufacturing plant on December 8, 2017, that it had received several additional warranty claims potentially related to the same issue. On December 15, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide inspection and remedy instructions, free of charge to both Owners and Dealers. A dealership must inspect and remedy the vehicle.

What is the Forest River Customer Service Phone Number? (541) 644-8072

How Remedy Component Differs from Recalled Component : If required following an inspection, the 110V and 12V wire will be routed away from any potential pinch point that could cause a short circuit.

Identify How/When Recall Condition was Corrected in Production : During a routine process change, the manufacturing plant began to route the wire through tubing added to the chassis frame.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 16, 2018 - FEB 16, 2018

Planned Owner Notification Date : FEB 16, 2018 - FEB 16, 2018

* NR - Not Reported