

Part 573 Safety Recall Report

17V-835

Manufacturer Name : Forest River, Inc.**Submission Date :** DEC 21, 2017**NHTSA Recall No. :** 17V-835**Manufacturer Recall No. :** 48-0600**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 170

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Forest River, Inc. Prime Time Manufacturing - CRUSADER - CSF295RST, CSF297RSK, CSF315RST, CSF319RKT, CSF337QBH, CSF340RST, CSF341RST,

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population includes all units manufactured between August 11 – November 14, 2017 prior to a process change made to the installation of the furnace.

Production Dates : AUG 11, 2017 - NOV 14, 2017

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2018-2018 Forest River, Inc. Prime Time Manufacturing - SANIBEL - SNF3651, SNF3751

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population includes all units manufactured between August 11 – November 14, 2017 prior to a process change made to the installation of the furnace.

Production Dates : AUG 11, 2017 - NOV 14, 2017

VIN Range 1 : Begin : NR End : NR Not sequential**Description of Defect :**

Description of the Defect : The furnace is missing the bracket that holds furnace to structure the unit. Without the bracket, the furnace could move, resulting in the fresh air intake and furnace exhaust tubes to be misaligned with the furnace.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the furnace exhaust tubes and fresh air intake are not aligned during furnace start-up it is possible for the furnace to emit a short burst of flames into the vehicle, increasing the risk of fire under certain circumstances. Separately, during normal furnace operation carbon monoxide could also enter the vehicle, increasing the risk of injury or death to the occupants.

Description of the Cause : The bracket was not installed during manufacturing.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In August 2017, the manufacturing plant was contacted by a local facility that provides a pre-delivery inspection service for dealers stating that it had found a vehicle that was missing the bracket that secures the furnace inside the unit. The unit was returned to Forest River for repair prior to shipping the unit to the dealer. No further product review was done at this time as it was believed to be an isolated event.

On December 12, 2017, the manufacturing plant received another communication from the same facility reporting another unit with a missing furnace bracket. The manufacturing plant performed a yard inspection on December 13th and found other units in the yard that did not contain the furnace bracket. An investigation of the issue based on production records revealed that only units produced between August 11 – November 14, 2017 are affected by this issue. A process change was made related to the installation of the furnace for units built after November 14, 2017.

On December 15, 2017, Forest River's Office of Corporate Compliance decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and any manuals, free of charge to both the Dealerships and Owners. A dealership must remedy this issue.

What is the Forest River Customer Service Phone Number? (574)
862-1025

How Remedy Component Differs from Recalled Component : A bracket will be added to the furnace and installed in compliance with the furnace manufacturers' installation instructions.

Identify How/When Recall Condition was Corrected in Production : Vehicles produced after November 14, 2017 are based on a different floor plan and are not affected by this issue. .

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 16, 2018 - FEB 16, 2018

Planned Owner Notification Date : FEB 16, 2018 - FEB 16, 2018

* NR - Not Reported