

# Part 573 Safety Recall Report

# 17V-825

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** DEC 19, 2017

**NHTSA Recall No. :** 17V-825

**Manufacturer Recall No. :** 225-0587



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 41

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2018-2018 Forest River, Inc. GALLERIA - GAB24FLM, GAB24QM AND GAB24TM

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** In mid-September, 2017 during the 2018 vehicle model change, the manufacturing plant began installing an inverter with an incorrect wire gauge. This incorrect gauge of wire does not allow the proper amount of AMPs to flow. Other products without the inverter are not affected.

**Production Dates :** SEP 18, 2017 - NOV 27, 2017

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** An inverter with insufficient capacity gauge wire to manage the AMP draw requirements was incorrectly installed.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the wire cannot manage the AMP draw requirements, it may melt the wire, increasing the risk of a fire, injury or property damage.

**Description of the Cause :** The manufacturing plant installed an incorrect wire gauge.

**Identification of Any Warning that can Occur :** None

## Supplier Identification :

## Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

During a routine internal Corporate Quality Control Inspection of the manufacturing of the Galleria on December 8, 2018 the in-house auditor discovered a possible issue involving the wiring of the inverter. The same day, Forest River's Galleria Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation into the issue was conducted. On December 13, 2017, OCC received further information from the Corporate Quality Inspector who verified that the wire installed in the inverter was not considered a "Lead Wire" by RVIA ANSI 119.2 code therefore the wire size needs to be adjusted in order to accommodate the potential AMP draw.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On December 15, 2017, Forest River's Corporate Committee decided to conduct a recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide a new replacement Lead Wire for installation, free of charge to the dealerships and vehicle owners. A dealership will need to conduct the remedy.

What is the Forest River Customer Service Phone Number? (574)  
825-8590

How Remedy Component Differs from Recalled Component : The replacement wire will be an 18" - 2/0 Ot Wire that has the rating of 195 AMPs. There will not be a part number for this wire.

Identify How/When Recall Condition was Corrected in Production : This condition was corrected in manufacturing during the week of December 8, 2017.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is

provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 14, 2018 - FEB 14, 2018

Planned Owner Notification Date : FEB 14, 2018 - FEB 14, 2018

\* NR - Not Reported