

Part 573 Safety Recall Report

17V-802

Manufacturer Name : REV Recreation Group

Submission Date : FEB 06, 2018

NHTSA Recall No. : 17V-802

Manufacturer Recall No. : 171208REV



Manufacturer Information :

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

Population :

Number of potentially involved : 87

Estimated percentage with defect : 75 %

Vehicle Information :

Vehicle 1 : 2018-2018 Fleetwood Axon

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A gas motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : NOV 13, 2017 - NOV 17, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2018-2018 Fleetwood Bounder

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A gas motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 20, 2017 - NOV 16, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2018-2018 Fleetwood Flair

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A gas motorhomes, equipped with a King Tailgater satellite dish. On the

Descriptive Information : motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : NOV 13, 2017 -NOV 22, 2017

VIN Range 1 :Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2018-2018 Fleetwood Southwind

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A gas motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 19, 2017 -NOV 17, 2017

VIN Range 1 :Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2018-2018 Fleetwood Pace Arrow

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A diesel motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 27, 2017 -NOV 17, 2017

VIN Range 1 :Begin :

NR

End : NR

☐ Not sequential

Vehicle 6 : 2018-2018 Fleetwood Pace Arrow LXE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A diesel motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 27, 2017 -NOV 22, 2017

VIN Range 1 :Begin :

NR

End : NR

☐ Not sequential

Vehicle 7 : 2018-2018 Holiday Rambler Navigator

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A diesel motorhomes, equipped with a King Tailgater satellite dish. On the

Descriptive Information : motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 26, 2017 -OCT 26, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 8 : 2018-2018 Holiday Rambler Navigator XE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A diesel motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 20, 2017 -OCT 31, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 9 : 2018-2018 Holiday Rambler Reno

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A gas motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : NOV 09, 2017 -NOV 16, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 10 : 2018-2018 Holiday Rambler Vacationer

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A gas motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 31, 2017 -NOV 20, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 11 : 2018-2018 Holiday Rambler Vacationer XE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A gas motorhomes, equipped with a King Tailgater satellite dish. On the

Descriptive Information : motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : NOV 08, 2017 - NOV 10, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 12 : 2018-2018 Fleetwood Discovery Product Code 734

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Models 38F, 38K, and 38N, Class A diesel motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 20, 2017 - NOV 17, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 13 : 2018-2018 Holiday Rambler Endeavor XE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Models 38F, 38K, and 38N, Class A diesel motorhomes, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 19, 2017 - NOV 22, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : On motorhomes affected by this recall, the satellite dish was not properly secured to the roof and may come loose or detach. If the satellite dish detaches from the roof, it could present a road hazard which may result in personal injury and/or property damage.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the satellite dish detaches from the roof, it could present a road hazard which may result in personal injury and/or property damage.

Description of the Cause : The satellite dish was not properly secured to the roof.

Identification of Any Warning that can Occur : If the satellite dish comes loose it may visibly move when the vehicle is in transit.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

11/21/17 REV RV dealer tech support was contacted by a dealer advising that a King Tailgater brand satellite dish had detached from a unit in transit to a dealer. REV management instructed the dealer to send photos and to ship the satellite dish back for evaluation.

12/4/17 REV RV reviewed the photos and the satellite dish, returned by the dealer. REV determined that the screws for the satellite dish had been fastened into the substitute composite material, used while the luan was not available, and that the screws had worked loose from the composite material while the vehicle was in transit. 12/5/17 REV RV Engineering began an investigation into the installation drawings. 12/8/17 Based upon the review of the detached satellite dish and the production records for units that had the King Tailgater satellite dish screws installed into substitute composite material instead of luan, REV RV decided to declare a voluntary safety recall of vehicles that had King Tailgater brand satellite dishes installed during vehicle production dates between 10/19/17 & 11/22/17.

2/5/18 REV RV Warranty identified a pre-retail MY 2018 Fleetwood Discovery (product code 734) with a repair claim for re-anchoring the Tailgater satellite dish. REV RV reviewed the prints, bills of material and production records and determined units produced per this product code share the same roof design and were manufactured during the time frame as the previously identified affected population and may have received the composite material substituted for luan. REV RV further determined that MY 2018 Holiday Rambler Endeavor XE was also produced during this same time frame and may have received the composite material. REV concluded that these were the only two products that shared the same design and materials and manufactured during the period the composite material was temporarily utilized. Note-Discovery units produced per product code 770 have a fiberglass roof and are therefore excluded from this recall.

Description of Remedy :

Description of Remedy Program : REV Recreation Group will notify owners, and REV dealers will resecure the satellite dish to the roof with metal reinforcement. This service will be performed free of charge. REV does not plan to offer reimbursement because repairs to all affected units are covered by the new vehicle warranty.

How Remedy Component Differs from Recalled Component : Recalled vehicles were manufactured using a composite material (Part name: Azdel; part number: G43-3104) substituted for luan, which was out of stock during production of the affected vehicles. This composite material was used on the roof structure anchoring the satellite dish.

The remedy component will be the addition of aluminum mounting plates that are riveted to the roof. The satellite dish will be properly secured to the mounting plates.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production when luan plywood was once again available and used during production. The composite material substituted for the luan will not be used for this application in the future.

Recall Schedule :

Description of Recall Schedule : Dealer notifications will be conducted via email.
Owner notifications will be conducted via US mail.

Planned Dealer Notification Date : FEB 07, 2018 - FEB 07, 2018

Planned Owner Notification Date : FEB 09, 2018 - FEB 09, 2018

* NR - Not Reported