

# Part 573 Safety Recall Report

# 17V-802

**Manufacturer Name :** REV Recreation Group**Submission Date :** DEC 14, 2017**NHTSA Recall No. :** 17V-802**Manufacturer Recall No. :** 171208REV**Manufacturer Information :**

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

**Population :**

Number of potentially involved : 69

Estimated percentage with defect : 75 %

**Vehicle Information :**

Vehicle 1 : 2018-2018 Fleetwood Axon

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : NR

**Descriptive Information :** Class A gas motorhome, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : NOV 13, 2017 - NOV 17, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2018-2018 Fleetwood Bounder

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** Class A gas motorhome, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

Production Dates : OCT 20, 2017 - NOV 16, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2018-2018 Fleetwood Flair

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** Class A gas motorhome, equipped with a King Tailgater satellite dish. On the

**Descriptive Information :** motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** NOV 13, 2017 - NOV 22, 2017

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 4 :** 2018-2018 Fleetwood Southwind

**Vehicle Type :** LOW VOLUME VEHICLES

**Body Style :** OTHER

**Power Train :** GAS

**Descriptive Information :** Class A gas motorhome, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** OCT 19, 2017 - NOV 17, 2017

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 5 :** 2018-2018 Fleetwood Pace Arrow

**Vehicle Type :** LOW VOLUME VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** Class A diesel motorhome, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** OCT 27, 2017 - NOV 17, 2017

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 6 :** 2018-2018 Fleetwood Pace Arrow LXE

**Vehicle Type :** LOW VOLUME VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** Class A diesel motorhome, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** OCT 27, 2017 - NOV 22, 2017

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 7 :** 2018-2018 Holiday Rambler Navigator

**Vehicle Type :** LOW VOLUME VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** Class A diesel motorhome, equipped with a King Tailgater satellite dish. On the

**Descriptive Information :** motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** OCT 26, 2017 - OCT 26, 2017

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

**Vehicle 8 :** 2018-2018 Holiday Rambler Navigator XE

**Vehicle Type :** LOW VOLUME VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** Class A diesel motorhome, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** OCT 20, 2017 - OCT 31, 2017

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

**Vehicle 9 :** 2018-2018 Holiday Rambler Reno

**Vehicle Type :** LOW VOLUME VEHICLES

**Body Style :** OTHER

**Power Train :** GAS

**Descriptive Information :** Class A gas motorhome, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** NOV 09, 2017 - NOV 16, 2017

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

**Vehicle 10 :** 2018-2018 Holiday Rambler Vacationer

**Vehicle Type :** LOW VOLUME VEHICLES

**Body Style :** OTHER

**Power Train :** GAS

**Descriptive Information :** Class A gas motorhome, equipped with a King Tailgater satellite dish. On the motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** OCT 31, 2017 - NOV 20, 2017

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

**Vehicle 11 :** 2018-2018 Holiday Rambler Vacationer XE

**Vehicle Type :** LOW VOLUME VEHICLES

**Body Style :** OTHER

**Power Train :** GAS

**Descriptive Information :** Class A gas motorhome, equipped with a King Tailgater satellite dish. On the

**Descriptive Information :** motorhomes affected by this recall, a composite material was substituted for luan plywood, which was out of stock at the time of vehicle production. This composite material was used on the roof structure anchoring the satellite.

**Production Dates :** NOV 08, 2017 - NOV 10, 2017

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** On motorhomes affected by this recall, the satellite dish was not properly secured to the roof and may come loose or detach. If the satellite dish detaches from the roof, it could present a road hazard which may result in personal injury and/or property damage.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the satellite dish detaches from the roof, it could present a road hazard which may result in personal injury and/or property damage.

**Description of the Cause :** The satellite dish was not properly secured to the roof.

**Identification of Any Warning that can Occur :** If the satellite dish comes loose it may visibly move when the vehicle is in transit.

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

## Chronology :

11/21/2017 REV RV dealer technical support was contacted by a dealer advising that a King Tailgater brand satellite dish had detached from a unit in transit to a dealer. REV management instructed the dealer to send photos and to ship the satellite dish back for evaluation.

12/4/17 REV RV reviewed the photos and the satellite dish that was returned by the dealer. REV determined that the screws for the satellite dish had been fastened into the substitute composite material, used while the luan was not available, and that the screws had worked loose from the composite material while the vehicle was in transit.

12/5/17 REV RV Engineering Department began an investigation into the installation drawings.

12/8/2017 Based upon the review of the detached satellite dish and the production records for units that had the King Tailgater satellite dish screws installed into substitute composite material instead of luan, REV RV decided to declare a voluntary safety recall of vehicles that had King Tailgater brand satellite dishes installed during vehicle production dates between October 19, 2017 and November 22, 2017.

## Description of Remedy :

Description of Remedy Program : REV Recreation Group will notify owners, and REV dealers will resecure the satellite dish to the roof with metal reinforcement. This service will be performed free of charge. REV does not plan to offer reimbursement because repairs to all affected units are covered by the new vehicle warranty.

How Remedy Component Differs from Recalled Component : Recalled vehicles were manufactured using a composite material (Part name: Azdel; part number: G43-3104) substituted for luan, which was out of stock during production of the affected vehicles. This composite material was used on the roof structure anchoring the satellite.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production when luan plywood was once again available and used during production. The composite material substituted for the luan will not be used for this application in the future.

## Recall Schedule :

Description of Recall Schedule : Dealer notifications will be conducted via email.  
Owner notifications will be conducted via US mail.

Planned Dealer Notification Date : FEB 07, 2018 - FEB 07, 2018

Planned Owner Notification Date : FEB 09, 2018 - FEB 09, 2018

\* NR - Not Reported