

Part 573 Safety Recall Report

17V-799

Manufacturer Name : Forest River, Inc.

Submission Date : DEC 13, 2017

NHTSA Recall No. : 17V-799

Manufacturer Recall No. : 40-0594



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 108

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2018 Forest River, Inc. Berkshire XLT

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The supplier produced records which indicated the beginning of purchasing the incorrect circuit breaker. On 12/01/2017, these incorrect circuit breakers were removed from the manufacturing facility.

Production Dates : SEP 28, 2015 - DEC 01, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : An incorrect circuit breaker was installed in the vehicles' house distribution sub-panel which does not allow the internal spring retention mechanism to properly contact the sub-panel.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the circuit breaker's internal spring retention mechanism does not properly contact with the sub-panel, this condition could cause excessive heat which could increase the risk of a fire.

Description of the Cause : During manufacturing of the vehicles' electrical system an incorrect circuit breaker had been installed.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On November 27, 2017, Forest River's Berkshire Division received a single warranty claim and customer complaint concerning certain outlets in their bedroom and slideroom. Upon investigation, the plant discovered that an incorrect circuit breaker was installed into the vehicles' house distribution panel. Forest River and the plant continued to investigate the issue and from a review of purchase records found that the incorrect size circuit breaker had been installed.

OCC presented the issue to Forest River's Corporate Committee on December 8, 2017 and the committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide the dealership and owner, free of charge, a new circuit breaker which is listed for use with the vehicles' subpanel. A Forest River dealership will need to remove and replace the circuit breaker that is currently installed.

What is the Forest River Customer Service Phone Number? (574)
522-1368

How Remedy Component Differs from Recalled Component : The incorrect circuit breaker currently installed will be replaced with a correct circuit breaker. The correct circuit breaker is a Siemens Q1520NC.

Identify How/When Recall Condition was Corrected in Production : This condition was corrected in production and vehicles at the factory during the week of November 27, 2017.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out

as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 08, 2018 - FEB 08, 2018

Planned Owner Notification Date : FEB 08, 2018 - FEB 08, 2018

* NR - Not Reported