

Part 573 Safety Recall Report**17V-785****Manufacturer Name :** KZRV, L.P.**Submission Date :** DEC 08, 2017**NHTSA Recall No. :** 17V-785**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : KZRV, L.P.

Address : 0985 N 900W

Shipshewana IN 46565

Company phone : 800-768-4016x154/153

Population :

Number of potentially involved : 171

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2015 KZ-RV Durango Gold

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : This is an expansion of KZ Recall 15V-173. The population of this recall was expanded due to new information supplied by NHTSA as a result of RQ 17-006.

Production Dates : FEB 15, 2014 - JAN 09, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : It has been decided that rivets on the quad step may fail during use causing the step assembly to fail.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the rivets fail, it could result in a person falling resulting in personal injury.

Description of the Cause : The rivet may become loose or shear.

Identification of Any Warning that can Occur : The step assembly may appear loose or unstable.

Supplier Identification :**Component Manufacturer**

Name : HSM Solutions

Address : 235 2nd Ave NE

Hickory NORTH CAROLINA 28604
Country : United States

Chronology :

- March 23, 2015 - KZ issues Recall 15V-173
- May 17, 2017 - NHTSA requested more information on several VOQs submitted on KZ vehicles referencing HSM step failures.
- August 9, 2017 - NHTSA opens investigation RQ17-006 on the HSM recall 17E-013 scope and remedy.
- September 26, 2017 - HSM step VOQs reviewed during meeting with NHTSA and more information requested.
- November 9, 2017 - NHTSA supplied updated shipping information to KZ which was provided from HSM
- December 5, 2017 - After analysis of the shipping data provided by NHTSA it was discovered that additional units should have been included in KZ's original recall 15V-173

Description of Remedy :

Description of Remedy Program : The remedy is to inspect the step and replace the two rivets joining the second and third step(from the ground) and the four rivets on the top step with new fasteners that will be provided. The parts and service will be provided at no charge.

How Remedy Component Differs from Recalled Component : The field repair will replace the specified rivets with shoulder bolts.

Identify How/When Recall Condition was Corrected in Production : Per HSM documents, the step was corrected in production on January 9, 2015. Any stair shipment after that date will have the corrected product.

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : FEB 02, 2018 - FEB 02, 2018
Planned Owner Notification Date : FEB 02, 2018 - FEB 02, 2018

* NR - Not Reported