

Part 573 Safety Recall Report

17V-783

Manufacturer Name : Autocar, LLC**Submission Date :** DEC 07, 2017**NHTSA Recall No. :** 17V-783**Manufacturer Recall No. :** ACX-1704**Manufacturer Information :**

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 765-489-5499

Population :

Number of potentially involved : 1,505

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2018 Autocar Xpeditor

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Defect in heating ventilation and air conditioning defrost mode door actuator circuit in MY 2017 and 2018 Autocar Xpeditors.

Production Dates : OCT 26, 2016 - NOV 14, 2017

VIN Range 1 : Begin : 5VCACDVF7HH223264 End : 5VCACRAF9JC226270 Not sequential**Description of Defect :**

Description of the Defect : The HVAC defrost mode door actuator is overheating. Autocar has determined that the defect mechanism at issue here involves production components in MY 2017-18 vehicles that are different than the production components at issue in recall 15V-443 (Autocar Recall No. ACX-1504). That recall involved a similar defect mechanism in Autocar Xpeditor vehicles with different components that are no longer in production.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Overheating of the defrost actuator could lead to a fire.

Description of the Cause : Inadequate circuit protection leads to an overheat condition on the connection between the actuator circuit board and wiring harness.

Identification of Any Warning NR
that can Occur :

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

25 October 2017 - Autocar notified of unit with overheated actuator. 27 October 2017 - Autocar notified of second unit with overheated actuator. 30 October 2017 - Autocar began root cause investigation. 1 November 2017 - Autocar notified of third unit with overheated actuator. 28 November 2017 - Autocar concluded investigation. 1 December 2017 - Autocar notified of fourth unit with overheated actuator. 4 December 2017 - Autocar decided to initiate a safety recall.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter which will describe the defect and provide instructions for scheduling repair of the vehicle at no cost to the owner.

How Remedy Component Differs from Recalled Component : An additional harness with one amp fuses will be added to the circuit.

Identify How/When Recall Condition was Corrected in Production : 14 November 2017 - all units in production started receiving the additional harness.

Recall Schedule :

Description of Recall Schedule : Owner notification letters will begin by 15 January 2018 completed by 16 January 2018. Distributor notification will begin and end on 22 December 2017.

Planned Dealer Notification Date : DEC 22, 2017 - DEC 22, 2017

Planned Owner Notification Date : JAN 15, 2018 - JAN 16, 2018

* NR - Not Reported