

# Part 573 Safety Recall Report

# 17V-778

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** MAY 07, 2018

**NHTSA Recall No. :** 17V-778

**Manufacturer Recall No. :** CA#8809-1



## Manufacturer Information :

**Manufacturer Name :** Triple E Recreational Vehicles

**Address :** PO Box 1230 Winkler MB

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

## Population :

**Number of potentially involved :** 64

**Estimated percentage with defect :** 100 %

## Vehicle Alterer Information :

**Vehicle 1 :** 2016-2018 WONDER W24MB

**Descriptive Information :** The bolts connecting the passenger side chair pedestal to the cab chassis are torqued to the incorrect value.

**Production Dates :** AUG 25, 2015 - NOV 09, 2017

## Description of Defect :

**Description of the Defect :** The four (4) bolts used to fasten the passenger side chair pedestal to the chassis cab are torqued to 34 ft lbs. instead of the 59 ft. lbs specified by the chassis manufacturer

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** In the event of a crash, the passenger side seat pedestal mount bolts may fail, preventing the passenger from being restrained, increasing the risk of injury.

**Description of the Cause :** Incorrect torque valve for passenger pedestal to cab floor bolts. Installers not using correct work instructions.

**Identification of Any Warning that can Occur :** N/A

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

## Chronology :

An in-house audit of Technical Data was performed and was determined the incorrect torque specifications were being used. The in-house audit was conducted on Nov. 9/2017. Installers were using incorrect information. The new information was given to the Quality Assurance department and updated in the sign off manual on Nov. 10 /2017 but the information was not relayed to the installers until Nov. 22/2017. We deemed it to be a recall on Nov. 27/2017.

## Description of Remedy :

Description of Remedy Program : Triple E RV will contact Dealers & Retail Owners to follow the instructions provided to correctly torque the four (4) passenger side seat bolts. If the Retail Owners choose to have a servicing center perform the recall, the retail owner will be reimbursed or the servicing center will be paid directly by Triple E RV. The Dealer will submit a warranty claim for the time allotted to perform the recall.

How Remedy Component Differs from Recalled Component : The four (4) bolts used to fasten the passenger side chair pedestal to the chassis cab will be torqued at the recommended 59 ft. lbs.

Identify How/When Recall Condition was Corrected in Production : Production began an in-house campaign after the Technical Data was updated as per the chassis manufacturer specifications.

## Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : DEC 18, 2017 - DEC 21, 2017

Planned Owner Notification Date : DEC 18, 2017 - DEC 21, 2017

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported