

# Part 573 Safety Recall Report

# 17V-752

**Manufacturer Name :** Entegra Coach

**Submission Date :** JAN 01, 2018

**NHTSA Recall No. :** 17V-752

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Entegra Coach

**Address :** 903 South Main Street

P.O. Box 460 Middlebury IN 46540

**Company phone :** 1-800-945-4787

## Population :

**Number of potentially involved :** 46

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2010-2011 Class A motorhome Aspire, Anthem, Cornerstone

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** This recall includes all units manufactured for the last 15 model years dating back to February 1, 2002. This recall is an inspect and remedy if required. The affected vehicles will contain fire extinguishers covered in Kidde recall 17E-062. The recall scope was established at 15 years per USC §30120 (g) (1). In the event that an owner presents a vehicle older than the scope of the recall, that owner will be directed to Kidde receive the same remedy free of charge as covered in Kidde recall 17E-062.

**Production Dates :** AUG 24, 2009 - JUN 24, 2010

**VIN Range 1 : Begin :**

NR

**End :** NR

☐ Not sequential

## Description of Defect :

**Description of the Defect :** Kidde has notified our company that it has a motor vehicle equipment recall issued by NHTSA on two models of Kidde portable fire extinguishers. NHTSA has assigned number 17E-062 to this recall. These fire extinguishers were installed in recreational vehicles as original equipment. As described in Kidde Recall 17E-062, the fire extinguishers may become clogged, preventing the extinguisher from discharging as expected or excessive force maybe needed to activate the fire extinguisher. In certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and render the product inoperable.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If a fire extinguisher does not function properly, it can increase risk of injury in the event of a fire..

**Description of the Cause :** Kidde reported under Recall 17E-062 that there are two failure modes for the Universal Valve (Plastic Handle) extinguishers. First, the fire extinguisher may become clogged (preventing complete discharge) or require excessive force to activate. This may occur when the user depresses and quickly releases the lever. This typically occurs if a user depresses the lever for less than 1 second, emitting a small amount of powder or air, and releases the lever. Second in certain models the nozzle may detach from the valve assembly with enough force that it could cause injury and fail to discharge. For Pindicator fire extinguishers, excessive force may be required to activate the extinguisher.

**Identification of Any Warning that can Occur :** None Known

## Supplier Identification :

### Component Manufacturer

**Name :** Walter Kidde Portable Equipment

**Address :** 1016 Corporate Park Dr  
Mebane NORTH CAROLINA 27302

**Country :** United States

## Chronology :

- 10/11/17 - Thor Industries was notified by NHTSA of a potential issue with Kidde Fire extinguishers.
- 10/12/17 Thor investigated the issue and was notified of a "Stop Sale" issued by Kidde.
- 11/1/17 Kidde recall 17E-062 was acknowledged by Kidde and made public.
- 11/15/17 Thor and Forest River met with Kidde at Kidde Headquarters to discuss recall 17E-062 and develop a recall plan for the RV Industry.

## Description of Remedy :

**Description of Remedy Program :** Vehicle owners will be sent a notification letter by Kidde that will explain how to locate and then identify if the fire extinguisher in their recreational vehicle has been recalled under Kidde Recall 17E-062. That letter will provide the owner two ways to secure a replacement fire extinguisher. 1) A toll-free number than can be used to call Kidde or 2) use of the www.kidde.com website that will instruct a customer how to register for a replacement. As part of the recall process, owners will be given packaging and instructions for returning the recalled fire extinguisher to Kidde or disposal.

**How Remedy Component Differs from Recalled Component :** Please reference Kidde Recall 17E-062 for a complete list of recalled fire extinguisher models.

Identify How/When Recall Condition was Corrected in Production : The use of Kidde fire extinguishers in production was discontinued on 10/16/17.

### Recall Schedule :

Description of Recall Schedule : Vehicle owners will be sent a notification letter by Kidde that will explain how to locate and then identify if the fire extinguisher in their recreational vehicle has been recalled under Kidde Recall 17E-062. That letter will provide the owner two ways to secure a replacement fire extinguisher. 1) A toll-free number than can be used to call Kidde or 2) use of the [www.kidde.com](http://www.kidde.com) website that will instruct a customer how to register for a replacement. As part of the recall process, owners will be given packaging and instructions for returning the recalled fire extinguisher to Kidde or disposal.

Planned Dealer Notification Date : JAN 22, 2018 - JAN 22, 2018

Planned Owner Notification Date : JAN 22, 2018 - JAN 22, 2018

\* NR - Not Reported