

Part 573 Safety Recall Report

17V-738

Manufacturer Name : Supreme Corporation**Submission Date :** NOV 21, 2017**NHTSA Recall No. :** 17V-738**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Supreme Corporation

Address : 2581 East Kercher Road
Goshen IN 46528

Company phone : 999

Population :

Number of potentially involved : 172

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2017-2017 Supreme Signature Van, Iner-City, Kold King

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Orders entered between 7/1/2017 - 10/20/2017 that internal audit determined to be inconclusive or non-compliant

Production Dates : JUL 01, 2017 - OCT 20, 2017

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Due to an incorrect bill of materials, the rear and/or side intermediate reflex reflectors were determined to be missing on 53 vehicles resulting in a noncompliance of FMVSS 108. Specifically, 12 vehicles were missing rear reflectors, 23 were missing side and rear reflectors, and 18 were missing intermediate-amber side reflectors. Supreme also could not verify reflectors were installed on 119 units vehicles. These units will be included in the recall population.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Lack of reflective devices on vehicle results in decreased visibility, increasing chance of a rear or side impact

Description of the Cause : Reflectors missing from bill of materials

Identification of Any Warning that can Occur : A noncompliance can be readily determined visually

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

On or about October 12th it was discovered during an internal audit that reflex reflectors were missing on the bill of materials on orders entered after July 1st 2017. On October 20th the bill of materials was corrected and Supreme issued a quality bulletin to its manufacturing locations to alert them of the potential issue to ensure that the reflex reflectors are consistently installed. On October 23rd Supreme conducted an audit of all vehicles within the exposure range that were still on ground. On October 26th Supreme completed an audit of the photograph records which determined 53 vehicles left Supremes' control without the proper reflex reflective devices. Supreme could not determine whether side and rear reflectors were installed on an additional 119 vehicles. On November 13th based upon its investigation, Supreme made a noncompliance determination with respect to the subject population.

Description of Remedy :

Description of Remedy Program : Supreme will send new reflex reflectors with instructions to be mounted in a compliant location.
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : NOV 27, 2017 - NOV 27, 2017
Planned Owner Notification Date : DEC 18, 2017 - DEC 18, 2017

* NR - Not Reported