

Part 573 Safety Recall Report

17V-732

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** NOV 21, 2017**NHTSA Recall No. :** 17V-732**Manufacturer Recall No. :** T73**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 26,971

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2018 Jeep Compass

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2018 MY Jeep Compass vehicles may have loose passenger airbag ("PAB") inflator mounting nuts within the PAB module assembly. The recall scope was determined to be 2018 MY Jeep Compass vehicles built with PAB modules assembled using a deviated process at the supplier. The PAB module assemblies were built between August 28, 2017, and October 21, 2017; FCA US is in the process of determining the affected vehicle population. Similar vehicles not included in the recall do not contain PAB modules produced between August 28, 2017 and October 21, 2017.

Production Dates : SEP 04, 2017 - NOV 19, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Some 2018 MY Jeep Compass vehicles may experience loose PAB inflator mounting nuts in the module assembly, which may result in potential occupant injury during a crash that requires a PAB deployment.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Inflator mounting nuts outside of the cushion assembly can become potential projectiles during PAB deployment. Inflator mounting nuts inside of the cushion assembly can potentially strike an occupant through the cushion fabric. Either of these failure modes may result in occupant injury during a

crash that requires PAB deployment.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : ZF TRW

Address : 4505 26 Mile Road
Washington Township MICHIGAN 48094

Country : United States

Chronology :

- On November 7, 2017, the FCA US Vehicle Safety and Regulatory Compliance (“VSRC”) organization opened an investigation as a result of FCA US Supplier Quality Engineering reporting a concern involving a loose inflator mounting nut causing a rattle from the instrument panel of a Jeep Compass vehicle.
- The root cause was determined to be a deviation in the manufacturing process at the supplier where an open box of inflator mounting nuts was placed above the module assembly area prior to inflator installation, potentially allowing inflator mounting nuts to fall inside the module assembly through multiple openings in the PAB module.
- Between October 20, 2017, and November 2, 2017, the supplier confirmed five PAB module assemblies were found with a loose inflator mounting nut inside, two of which were found on the outside of the cushion. Five suspect modules have been located.
- On November 17, 2017, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall to replace PAB module assemblies in all affected vehicles.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Passenger Airbag Module

Part Description: Passenger Airbag Module

Part Number: 68242369AE

Comment: These PAB module assemblies will be replaced with PABs from outside of the suspect production period.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **11/21/2017: FCA US will notify dealers and begin notifying owners on or about 1/10/2018.

Planned Dealer Notification Date : JAN 10, 2018 - JAN 10, 2018

Planned Owner Notification Date : JAN 10, 2018 - JAN 10, 2018

* NR - Not Reported