

Part 573 Safety Recall Report

17V-724

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 11, 2018

NHTSA Recall No. : 17V-724

Manufacturer Recall No. : 55-0565



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 583

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2017-2018 Forest River, Inc. DYNAMAX - ISC24FWM, ISC24RWM, ISC24FWMCD, ISC24CBM

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The scope was determine by a manufacturing process change in May, 2016 when the manufacturing plant began to cut the vehicle exhaust pipe approximately 3" shorter than in prior production. Other vehicles manufactured by Dynamax use a different vehicle exhaust that is not altered.

Production Dates : MAY 31, 2016 - NOV 09, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : If the vehicle is parked with the engine running, the Carbon Monoxide may protrude into the vehicle via open windows, storage compartments and other openings in the floor or sidewall.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Occupants of the vehicle may be exposed to Carbon Monoxide which increases the risk of injury or death.

Description of the Cause : The vehicles' exhaust pipe does not extend beyond periphery of the vehicle.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

During a quality control audit of the vehicles on November 8, 2017, it was discovered that certain the vehicles' exhaust did not terminate outside the vehicles' wall. On November 8, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from its Dynamax manufacturing plant about this issue. Forest River initiated an investigation including a review of the all floorplans that may potentially have this issue.

On November 10, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

On May 11, 2018 Forest River - Office of Corporate Compliance discovered a filter in our records which increased our recall scope from 581 to 583 vehicles.

Description of Remedy :

Description of Remedy Program : Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
262-3474

How Remedy Component Differs from Recalled Component : The vehicles will have stainless steel exhaust tips installed on the end of the exhaust pipe that will allow the vehicle exhaust to terminate beyond the exterior of the vehicle.

Identify How/When Recall Condition was Corrected in Production : Vehicles manufactured the week of November 15, 2017, have the three inch stainless steel exhaust tip installed on them at the time of production.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 15, 2018 - JAN 15, 2018

Planned Owner Notification Date : JAN 15, 2018 - JAN 15, 2018

* NR - Not Reported