

# Part 573 Safety Recall Report

# 17V-699

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** NOV 06, 2017

**NHTSA Recall No. :** 17V-699

**Manufacturer Recall No. :** 425-0560



## Manufacturer Information :

## Population :

**Manufacturer Name :** Forest River, Inc.

**Number of potentially involved :** 8

**Address :** 55470 CR 1

**Estimated percentage with defect :** 100 %

**P.O. Box :** 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Vehicle Information :

**Vehicle 1 :** 2018-2018 Forest River, Inc. Puma - PUT27RBQC-425 and PUT27FQC-425

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The scope of the recall begins with the first new model year vehicle manufactured at the production plant and includes all vehicles affected by the issue until a data entry change was made.

**Production Dates :** OCT 24, 2017 - OCT 26, 2017

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The subject vehicles' Federal Placards indicate an incorrect tire load range and tire pressure (PSI). The placard indicates a ST205/75R15/D with a PSI of 65; the subject vehicles' tires were installed with ST205/75R15/C with a PSI of 50.

**FMVSS 1 :** 110 - Tire selection and rims

**FMVSS 2 :** 567 - Certification

**Description of the Safety Risk :** A user may over-inflate the tire which could potentially lead to pre-mature tire failure and increase the risk of a crash.

**Description of the Cause :** The supplier of the tire and rim assemblies provided the incorrect tire and rim assembly to the manufacturing plant.

**Identification of Any Warning that can Occur :** NR

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

On October 30, 2017 Forest River became aware of an issue with the Federal Placards on certain vehicles at its Puma Manufacturing plant and initiated an investigation. A quality control review at the production facility found that the supplier had delivered and the plant had installed tires with a size ST205/75R15/C with a PSI of 50. However, the placards indicated a tire size ST205/75R15/D with a PSI of 65.

On November 3, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide replacement placards that contain accurate tire and rim information, free of charge, to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)  
642-0588

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct PSI/kPa, designation(s) and tire size.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of October 30, 2017.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 02, 2018 - JAN 02, 2018

Planned Owner Notification Date : JAN 02, 2018 - JAN 02, 2018

\* NR - Not Reported