

Part 573 Safety Recall Report

17V-697

Manufacturer Name : Highland Ridge RV**Submission Date :** NOV 03, 2017**NHTSA Recall No. :** 17V-697**Manufacturer Recall No. :** 9904364**Manufacturer Information :**

Manufacturer Name : Highland Ridge RV

Address : 955 Tuscany Drive

Shipshewana IN 46565

Company phone : 260-768-7771

Population :

Number of potentially involved : 118

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Travel Trailer Light 312BHTS abd 275RLS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Production records of the 312BHTS and 275RLS produced until issue was discovered - Recalled product has 7600# rated safety chains, when correct safety chains are 11,700#
 J3TL3051-3174
 J3TN3051

Production Dates : AUG 15, 2017 - OCT 04, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The safety chains installed on frame by LCI, are rated lower than the GVWR noted by Highland on LCI's Specification form.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Underrated safety chains may allow trailer to detach from towing vehicle , creating safety hazard causing personal injury and /or property damage.

Description of the Cause : Highland submitted correct information on LCI Specification form noting the GVWR of the unit, but when Vendor created chassis print the safety chains were spec'd as 7600lb when they should be 11,700# safety chains due to the GVWR of the unit. - Highland did not validate the LCI print and the error was not detected prior to production run of the new models.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

10-10-17 During chassis audit on site by LCI, it was noted that the safety chains on the frame were not adequate for the GVWR of the Lite 275RLS and 312BHTS travel trailer. Investigation started immediately, with review of the Engineering information provided to vendor and vendor prints. Discovered that the vendor print did not call out the correct safety chains for the new models. Vendor was contacted and correction was made to their chassis prints 10-10-17 which Highland then validated as correct. for future frame orders...safety chains are rated at 11,700 # 10-31-17 Safety Steering Committee reviewed incident and investigation findings and voted that a recall was required.

Description of Remedy :

Description of Remedy Program : Highland Dealers will Replace 7600 # safety chains with 11,700 # safety chains

How Remedy Component Differs from Recalled Component : The rating of chains noted on metal tag attached to safety chains, 7600# notes incorrect chains. When the correct should be 11,700#

Identify How/When Recall Condition was Corrected in Production : Vendor corrected frame print 10/10/17 - all future deliveries of frames produced for these models will have the correct rated safety chains.

Recall Schedule :

Description of Recall Schedule : We will notify dealers with affected inventory upon receipt of recall number assigned by NHTSA, and release to retail in the following weeks.

Planned Dealer Notification Date : NOV 30, 2017 - NOV 30, 2017

Planned Owner Notification Date : DEC 21, 2017 - DEC 21, 2017

* NR - Not Reported