

Part 573 Safety Recall Report

17V-695

Manufacturer Name : Entegra Coach**Submission Date :** NOV 03, 2017**NHTSA Recall No. :** 17V-695**Manufacturer Recall No. :** 9903363**Manufacturer Information :**

Manufacturer Name : Entegra Coach

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 1-800-945-4787

Population :

Number of potentially involved : 1,598

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2018 Class A Motorhome Aspire, Anthem, Cornerstone, Insignia

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Scope was created from production records of each model year. All product is included up to the first 2018 unit that notes the correct exterior lights with reflectivity.

Production Dates : FEB 23, 2015 - NOV 01, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Motorhomes do not show reflectors or lights with reflectivity as required under FMVSS 108

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Lack of proper reflectivity may hinder visibility of motorhome and lead to accident with person injury and/or property damage

Description of the Cause : A light change was made at start of 2016 model year, without Regulatory Compliance Validation.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

9-28-2017 Report received that Current model year product on display at Open House did not show reflectors or lights with reflectivity as required by FMVSS 108 - Engineering and Codes and Standards were notified to start investigation . Investigation discovered that a light change that was made for the 2016 model year was specified without Regulatory Compliance validation. 10-10-2017 - Product Change notice was submitted for a new light with reflectivity that is in compliance with FMVSS for all future production of the Entegra Class A Motorhomes. 10-31-17 - Safety Steering Committee reviewed investigation details and voted that a recall was required.

Description of Remedy :

Description of Remedy Program : Entegra Dealers will install reflectors per FMVSS 108 guidelines at no charge to current owner.
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Release to Dealers with start upon receipt of recall assigned by NHTSA and availability of reflectors - Retail notification will follow.
Planned Dealer Notification Date : NOV 30, 2017 - NOV 30, 2017
Planned Owner Notification Date : DEC 21, 2017 - DEC 21, 2017

* NR - Not Reported