

# Part 573 Safety Recall Report

# 17V-693

**Manufacturer Name :** REV Recreation Group**Submission Date :** NOV 02, 2017**NHTSA Recall No. :** 17V-693**Manufacturer Recall No. :** 171102REV**Manufacturer Information :**

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

**Population :**

Number of potentially involved : 395

Estimated percentage with defect : 75 %

**Vehicle Information :**

Vehicle 1 : 2017-2018 Fleetwood Jamboree

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** The recall population was determined by the beginning of MY 2017 Class C gas motor home production, on which a hydraulic leveling system was first introduced, and running through 10/3/17, the last date Class motor home production occurred before the recall condition was reported.

Production Dates : JUN 07, 2016 - OCT 03, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2018 Holiday Rambler Vesta

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** The recall population was determined by the beginning of MY 2017 Class C gas motor home production, on which a hydraulic leveling system was first introduced, and running through 10/3/17, the last date Class motor home production occurred before the recall condition was reported.

Production Dates : JUN 06, 2016 - SEP 22, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : On motorhomes affected by this recall, the hydraulic lines were not properly secured, potentially allowing them to come into contact with the axle or chassis drive train components.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A damaged hydraulic line may leak or spray fluid, increasing the risk of a fire, crash and/or personal injury.

Description of the Cause : The hydraulic lines were not properly secured.

Identification of Any Warning that can Occur : Hydraulic fluid may be visibly leaking under the motor home, and/or hydraulic levelers may fail to operate properly.

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

10/16/17: A Model Year 2018 Class C gas motor home that was en route to a dealership was returned to REV RV's Elkhart manufacturing facility after it sustained damage to the roof's rubber. When the unit arrived it was inspected and a hydraulic leak was found.

10/17/17: The unit was placed on a hoist for further inspection. It appeared that one of the connectors for the leveling system hydraulic hoses was missing or broken, resulting in a worn area in the hose from contact with the drive train.

10/18/17: REV RV began an internal investigation and notified REV Engineering. Prints and production applications were reviewed. The hydraulic leveling system was first introduced for Class C gas products on MY 2017 Jamboree and Vesta; Class C diesel products are not equipped with a hydraulic leveling system; therefore research was confined to MY 2017 and 2018 Class C gas products.

10/20/17-10/23/17: REV RV determined that no current production units were equipped with the subject leveling system. REV ran sales reports to determine what field units were equipped with the subject leveling system in order to arrange inspections. REV RV located units in the field and began inspections.

10/25 REV RV conducted analysis of warranty claim data. Two MY 2018 Class C gas products and 5 MY 2017 Class C gas products were reported to have leaking hydraulic lines.

10/30/17: REV RV determined that failure to properly secure the hydraulic hoses to the chassis frame during production was the cause of the damage.

10/30/17: Based upon the claim analysis, internal and field investigations, REV RV decided to declare a voluntary safety recall of Holiday Rambler Vesta and Fleetwood Jamboree Class C gas motor homes produced between 6/7/2016 and 10/3/2017.

## Description of Remedy :

**Description of Remedy Program :** REV Recreation Group will notify owners, and REV dealers will resecure the hydraulic lines to the chassis frame with insulated clamps, as required. Damaged hydraulic lines will be replaced. This service will be performed free of charge. REV does not plan to offer reimbursement because repairs to all affected units are covered by the new vehicle warranty.

**How Remedy Component Differs from Recalled Component :** Vehicles that have been remedied or are inspected and determined not defective will have hydraulic lines that are properly secured to the chassis frame with insulated clamps.

Recalled component name, part number and description: Not applicable.

**Identify How/When Recall Condition was Corrected in Production :** No Class C gas production has occurred since the recall condition was discovered.

## Recall Schedule :

**Description of Recall Schedule :** Dealer notifications will be conducted via email.  
Owner notifications will be conducted via US mail.

**Planned Dealer Notification Date :** DEC 27, 2017 - DEC 27, 2017

**Planned Owner Notification Date :** DEC 29, 2017 - DEC 29, 2017

\* NR - Not Reported