

Part 573 Safety Recall Report

17V-690

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : NOV 01, 2017

NHTSA Recall No. : 17V-690

Manufacturer Recall No. : 99.01.37



Manufacturer Information :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Population :

Number of potentially involved : 561

Estimated percentage with defect : 60 %

Vehicle Information :

Vehicle 1 : 2018-2018 Heartland Pioneer

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by the date when the flex-Tec style of LP components were first used in the production of these models, to the date when we corrected it on the production line. Since this is a location specific issue there is no component difference only mounting location has moved.

Production Dates : MAY 31, 2017 - OCT 06, 2017

VIN Range 1 : Begin : 5SFPB3121JE355819 **End :** 5SFPB3121JE369364 Not sequential

Description of Defect :

Description of the Defect : The LP manifold Block could be mounted to close to the center shackle which can allow the shackle to hit the LP hose fitting.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the Shackle hits the fitting and damages the LP line fitting a leak can occur. Should this leak occur around spark or open flame a fire would occur.

Description of the Cause : The Shackle damages the LP block or LP hose.

Identification of Any Warning that can Occur : There could be LP gas odor indicating they have a leak.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On October 11 the dealer while prepping new delivery unit discovered that the LP manifold was being hit by the Shackle, they than checked several other units and found several with the same issue. The dealer notified the manufacture. The manufacture than escalated this and looked into the production process to determine cause. it was determined that this block had to much variance in it install location. on October 30 the companies safety committee meet and agreed that this could be a safety issue and should be recalled.

Description of Remedy :

Description of Remedy Program : The manufacture will have the dealer re-locate the manifold block away from the shackle area, at no cost.

How Remedy Component Differs from Recalled Component : The LP flex Manifold part # MMS-24754 is being relocated on the frame so that the LP Hoses would not be able to make contact with the shackle.

Identify How/When Recall Condition was Corrected in Production : The manufacturing facility has moved the Manifold block forward of and away from the axle area.

Recall Schedule :

Description of Recall Schedule : Notices to began once approvals are obtained.

Planned Dealer Notification Date : NOV 20, 2017 - NOV 20, 2017

Planned Owner Notification Date : DEC 18, 2017 - DEC 18, 2017

* NR - Not Reported