

Part 573 Safety Recall Report

17V-689

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : NOV 01, 2017

NHTSA Recall No. : 17V-689

Manufacturer Recall No. : 99.01.36



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 1,085

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2018-2018 Heartland Prowler , Trail Runner

Vehicle Type : TRAILERS

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : The population was determined by the personnel change in the plant installing the axles to when the issue was corrected. This is an install issue and does not affect the product that was installed.

Production Dates : JUL 10, 2017 - SEP 30, 2017

VIN Range 1 : Begin : 5SFPB3325JE356775 **End :** 5SFPB2924JE370104

Not sequential

Description of Defect :

Description of the Defect : The electric brake wires were not installed so that they dropped over the axles but rather closer to the center axle hanger. This puts the brake wires close to the shackles that the wires could be caught by the spring hanger movement and severing the wire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the brake wire were to be severed for one of the axles Braking would be lost on that axle and would reduce the trailers braking and stopping distance.

Description of the Cause : The brake activation wiring was installed to close to the center spring hanger.

Identification of Any Warning that can Occur : the driver might notice a reduction in braking from the trailer.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On September 29th a Dealer received a delivery and noticed that the brake wires were not run above the axle as normal. The dealer contacted our Customer service and warranty department who contacted the production facility. the production facility checked on the production line and made the correction. on 10/17/17 the Information was than escalated for review and research to determine the extent of issue. On October 30, 2017 our safety committee meet to review that information and agreed that this should be recalled.

Description of Remedy :

Description of Remedy Program : The repair will be to loom and clamp the wires out of the travel of the spring hanger and shackle.

How Remedy Component Differs from Recalled Component : There is no component change only the location of the wiring. The wiring is being ran directly over the axle out of the spring travel area.

Identify How/When Recall Condition was Corrected in Production : The wiring is being ran through the underside and than down directly over the axle. This was corrected on 10/17 along with all product Built since 9/30/17.

Recall Schedule :

Description of Recall Schedule : Notices to be sent once approval has been given.

Planned Dealer Notification Date : NOV 13, 2017 - NOV 13, 2017

Planned Owner Notification Date : DEC 18, 2017 - DEC 18, 2017

* NR - Not Reported