

Part 573 Safety Recall Report

17V-677

Manufacturer Name : Forest River, Inc.**Submission Date :** OCT 26, 2017**NHTSA Recall No. :** 17V-677**Manufacturer Recall No. :** 10-0588**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 77

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2018 Forest River, Inc. ROCKWOOD - RLT8328BS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population is based on manufacturing production records. All vehicles produced between design changes are included in the scope of the recall.

Production Dates : JAN 15, 2017 - MAR 15, 2017

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2017-2018 Forest River, Inc. FLAGSTAFF - FLT832OKBS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population is based on manufacturing production records. All vehicles produced between design changes are included in the scope of the recall.

Production Dates : JAN 15, 2017 - MAR 15, 2017

VIN Range 1 : Begin : NR End : NR Not sequential**Description of Defect :**

Description of the Defect : The slide room arm is located too close to the passenger side rear tire. When the vehicle is not pulled level, or the vehicle experiences any torsional suspension event, there is an elevated risk the slide mounting head could contact the tire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the slide room arm contacts the tire it may puncture the tire, which may

Description of the Safety Risk : increase the potential to lose of control of the vehicle and the potential for a crash.

Description of the Cause : During the manufacturing process, the slide room mounting brackets were located too close to the passenger's side tires.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On October 16, 2017 Forest River received a copy of VOQ 11033483 as well as 2 photos relating to the complaint. The complaint was regarding a 2017 Rockwood travel trailer. The customer was concerned with a bracket on the slide out system damaging the passenger side rear tire. The complaint was shared with the divisional Operation Manager and an investigation of the concern was triggered.

Forest River's reviewed its internal data and no other claims or complaints potentially related to the issues raised in the VOQ were identified.

During the investigation, Forest River identified in February during a manufacturing run of this floor plan we had modified the slide out bracket to allow additional clearance between the tire and slide out bracket. In March we began manufacturing on a chassis with the slide out mechanism moved 2 inches forward. All future manufacturing runs were built using this design. In reviewing our records we determined that we had a previous run of this floor plan in January of 2017.

Forest River identified that a design change had occurred January of 2017 lowering the outside mounting location of the passenger side slide out system. The change allowed for the tire under certain circumstances to come in to contact with the slide out bracket and possibly damaging the tire. It was determined that only two runs of this floor plan were built between January and March.

October 20, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue and to include both production runs of the floor plan to ensure that sufficient clearance is given to avoid tire damage in all operating conditions.

Description of Remedy :

Description of Remedy Program : Forest River will provide dealers with a lift kit that once installed onto the vehicles will elevate the chassis from the tire. The lift kit will move the slideroom arm away from the tire by approximately three inches.

Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
642-2640

How Remedy Component Differs from Recalled Component : The field remedy will be to install a lift kit between the axle(s) and the chassis in order to elevate the slideroom arm away from the tire.

Identify How/When Recall Condition was Corrected in Production : For production beginning March 3, 2017, the slide arm was relocated approximately 2 inches in the chassis design.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 22, 2017 - DEC 22, 2017

Planned Owner Notification Date : DEC 22, 2017 - DEC 22, 2017

* NR - Not Reported