

# Part 573 Safety Recall Report

# 17V-675

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Submission Date :** NOV 13, 2017

**NHTSA Recall No. :** 17V-675

**Manufacturer Recall No. :** 70G6



## Manufacturer Information :

## Population :

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Number of potentially involved :** 31,323

**Address :** 3800 Hamlin Road

**Estimated percentage with defect :** 100 %

Auburn Hills MI 48326

**Company phone :** 1-800-893-5298

## Vehicle Information :

**Vehicle 1 :** 2017-2018 Audi A4 Sedan

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Vehicles produced after the ending production date have an aluminum trim with improved adhesive and rounded edges.

**Production Dates :** MAR 10, 2016 - JUN 22, 2017

**VIN Range 1 :** Begin: WAUENAF41HA002687 End: WAUFNAF47JA008584  Not sequential

**Vehicle 2 :** 2017-2018 Audi A4 allroad

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Vehicles produced after the ending production date have an aluminum trim with improved adhesive and rounded edges.

**Production Dates :** JUN 16, 2016 - JUN 19, 2017

**VIN Range 1 :** Begin: WA18NAF40HA017952 End: WA18NAF46JA008341  Not sequential

**Vehicle 3 :** 2018-2018 Audi A5 Sportback

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Vehicles produced after the ending production date have an aluminum trim with improved adhesive and rounded edges.

**Production Dates :** FEB 07, 2017 - SEP 28, 2017

**VIN Range 1 :** Begin: WAUFNCF51JA002378 End: WAUC4CF51JA013970  Not sequential

**Description of Defect :**

Description of the Defect : The aluminum trim on the front and rear door speaker covers can come loose.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Loosened trim may bend away from the speaker cover and could expose sharp edges. Injury (such as a cut or puncture) could occur if someone came into contact with one of these sharp edges.

Description of the Cause : Insufficient adhesive.

Identification of Any Warning that can Occur : Upon close observation, an owner may observe aluminum trim loosening or bent back from a speaker cover.

**Supplier Identification :****Component Manufacturer**

Name : Lifestyle Audio and HARMAN Europe

Address : Parkring 3

Garching FOREIGN STATES 85748

Country : Germany

**Chronology :**

Audi received the first report of an injury claimed to have been related to the lower trim of the door panel in August 2016. At that time, Audi began an investigation into the cause and circumstances surrounding the claim and an additional small number of claims received in the subsequent months. The investigation included reviewing the underlying cause of the issue (whether a limited production issue or a design-based issue), the extent to which any potential problem would be easily detected by customers before the potential to inadvertently contact sharp edges, and whether the reported incidents resulted after customers bent the trim back and thereby revealed sharp edges.

The company continued to monitor the market and, starting in February/March, 2017 regularly updated the Audi Product Safety Committee about the investigation. Concurrently, Audi explored a possible field retrofit. As of October, 2017 the overall number of market reports remained low. On October 18, 2017, the Audi Product Safety Committee decided to conduct a safety recall to replace the trim with an improved version.

Date of determination: October 18, 2017

## Description of Remedy :

Description of Remedy Program : The aluminum trim from the speaker covers will be removed and replaced with an updated part.

How Remedy Component Differs from Recalled Component : The new parts have an improved adhesive, rounded edges and are thinner (0,5mm instead of 1,8mm).

Part numbers for aluminium trim (not available separately except for recall remedy):

8W0 035 289

8W0 035 290

8W0 035 291

8W0 035 292

Identify How/When Recall Condition was Corrected in Production : In production, an aluminium trim with improved adhesive and round edges was introduced during CW 21/2017. The new thinner trim will be introduced in production once there are enough parts (recall remedy has highest priority).

## Recall Schedule :

Description of Recall Schedule : Dealers - November 2017  
Owners- November 2017

Planned Dealer Notification Date : NOV 09, 2017 - NOV 09, 2017

Planned Owner Notification Date : NOV 29, 2017 - NOV 29, 2017

\* NR - Not Reported