

Part 573 Safety Recall Report

17V-673

Manufacturer Name : Keystone RV Company

Submission Date : NOV 17, 2017

NHTSA Recall No. : 17V-673

Manufacturer Recall No. : 17-306



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 1,890

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2018 Keystone Cougar

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Western Edition units with manual stabilizer jacks

Production Dates : SEP 22, 2016 - JUL 18, 2017

VIN Range 1 : Begin : 4YDT26R23HC504421 End : 4YDT24R23HC509056 Not sequential

VIN Range 2 : Begin : 4YDT19R28JC500147 End : 4YDT26R21JC502981 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in this recall population may have manual stabilizer jacks attached to the chassis frame that were not properly installed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the manual stabilizer jacks separate from the vehicle during transit, there is an increased risk of personal injury and property damage.

Description of the Cause : In some cases, an insufficient weld was used to attach the stabilizer jacks to the chassis frame.

Identification of Any Warning that can Occur : NA

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

July 31, 2017 – Reports were obtained through normal warranty channels warranty claims concerning stabilizer jacks being loose and/or coming off of the chassis frame.

August 1, 2017 – Investigation commenced into the cause of the issues that were reported as well as the production time period and the affected floor plans involved.

October 18, 2017 – Investigation and testing on the mounting of the stabilizer jacks concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to inspect the mounting of the four stabilizer jacks mounted to the chassis frame and use appropriate fasteners to secure all stabilizer jacks.

How Remedy Component Differs from Recalled Component : The component will not change. This recall is changing the method to secure these particular stabilizer jacks.

Identify How/When Recall Condition was Corrected in Production : No units were in production at time of this recall.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : DEC 04, 2017 - DEC 04, 2017

Planned Owner Notification Date : DEC 04, 2017 - DEC 04, 2017

* NR - Not Reported