

# Part 573 Safety Recall Report

# 17V-667

**Manufacturer Name :** Keystone RV Company**Submission Date :** OCT 20, 2017**NHTSA Recall No. :** 17V-667**Manufacturer Recall No. :** 17-303**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000  
2642 Hackberry Drive Goshen IN  
46527

Company phone : 574-535-2100

**Population :**

Number of potentially involved : 1,697

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2018 CrossRoads Cruiser 28RD, 29BH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models using outside cook top.

Production Dates : APR 13, 2017 - AUG 04, 2017

VIN Range 1 : Begin : 4YDF29B22J6320004 End : 4YDF29B2XJ6320297  Not sequentialVehicle 2 : 2017-2018 CrossRoads Sunset 239BH, 264BH, 289QB, 28BH, 291RK, 33SI, 200RD,  
210FK, 21FK, 239BH, 264BH, 289QB, 28BH, 291RK, 33SI, 240BH, 240BI, 264BH,  
270BH, 28BH, 290QB, 300RK, 310RL, 33BD, 33RL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models using outside cook top

Production Dates : MAY 04, 2016 - APR 25, 2017

VIN Range 1 : Begin : 4V0TC2927HE020478 End : 4V0TC2821HE021482  Not sequentialVIN Range 2 : Begin : 4YDT28928H5350000 End : 4YDT21022H5350756  Not sequentialVIN Range 3 : Begin : 4V0TC2929HE019672 End : 4V0TC3027HE020628  Not sequentialVIN Range 4 : Begin : 4YDT28B28J5350000 End : 4YDT28B25J5350228  Not sequential

Vehicle 3 : 2017-2018 CrossRoads Volante 26RB, 270BH, 290RL, 310BH, 33BH, 33SB, 360DB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models using outside cook top

Production Dates : MAR 15, 2017 - APR 12, 2017

VIN Range 1 : Begin : 4YDT33B25H6360360 End : 4YDF29020H6360434  Not sequential  
VIN Range 2 : Begin : 4YDF29020J6360021 End : 4YDF31024J6360084  Not sequential

Vehicle 4 : 2017-2018 CrossRoads Zinger 328SB, 333DB, 27BK, 290KB, 30BQ, 33BH  
Vehicle Type : TRAILERS  
Body Style :  
Power Train : NR

Descriptive Information : Models using outside cook top

Production Dates : MAR 22, 2017 - MAY 19, 2017

VIN Range 1 : Begin : 4YDT32827HS370817 End : 4YDT33320HS370851  Not sequential

VIN Range 2 : Begin : 4YDT32820JS370020 End : 4YDT33B25JS370447  Not sequential

## Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population with an exterior Flame King cook top may have a corrugated fiber board protector for the propane regulator. When in use if the burner flame inverts because of a breeze or oversized pan it may cause the corrugated fiber board protector to burn.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : When using the Flame King cook top outside there is a risk of the burner flame inverting while using an oversized pan or in a breeze. If the burner flame inverts the corrugated fiber board regulator cover can catch fire, leading to an increased risk of personal injury and/or property damage.

Description of the Cause : The material was installed by the manufacturer of the cook top.

Identification of Any Warning NA  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : YSN Imports INC.

Address : 14111 S. Kingsley Dr.  
Gardena CALIFORNIA 90249

Country : United States

## Chronology :

7/13/2017 – Reports were obtained through normal warranty channels, via phone calls and warranty claims,

concerning Flame King cook tops and it was found that the corrugated fiber board protector was burnt.  
7/14/2017 – Investigation commenced into the cause of the issues that were reported as well as the production time period and the affected floor plans involved.  
10/11/2017 – Investigation and testing on the Flame King cook top concluded and scope completed.

## Description of Remedy :

Description of Remedy Program : The remedy is to inspect the corrugated fiber board protector and the burner top for possible damage. If no damage is present the existing fiber board regulator cover is to be replaced with a metal cover. If there is damage to the corrugated fiber board protector the cook top will be replaced.

How Remedy Component Differs from Recalled Component : The replacement regulator cover is metal and the original cover was a corrugated fiber board material.

Identify How/When Recall Condition was Corrected in Production : Current production uses the metal regulator cover.

## Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : NOV 22, 2017 - NOV 22, 2017

Planned Owner Notification Date : NOV 22, 2017 - NOV 22, 2017

\* NR - Not Reported