OMB Control No.: 2127-0004

Part 573 Safety Recall Report

Manufacturer Name :Mercedes-Benz USA, LLC.Submission Date :MAR 01, 2018NHTSA Recall No. :17V-655Manufacturer Recall No. :2018020002

Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC. Address : 13470 International Parkway Jacksonville FL 32218 Company phone : 1-877-496-3691

company phone i

Vehicle Information :

Vehicle 1:	2016-2016 Mercedes-Benz	z GLE400 4MATIC	
Vehicle Type :	LIGHT VEHICLES		
Body Style :	SUV		
Power Train :	GAS		
Descriptive Information :	166.063 DA6D 16 Vehicles records. The recalled vehi of the windshield.	The recall population was det cles may have excess bulkhead	termined through production I insulation in the lower area
Production Dates :	MAY 04, 2016 - JUL 27, 202	16	
VIN Range 1:	Begin: NR	End: NR	□ Not sequential
Vehicle 2:	2016-2016 Mercedes-Benz	z GLE63 AMG	
Vehicle Type :	LIGHT VEHICLES		
Body Style :	SUV		
Power Train :	GAS		
Descriptive Information :	166.074 DA7E 1 Vehicles 7 records. The recalled vehi of the windshield.	The recall population was dete cles may have excess bulkhead	rmined through production l insulation in the lower area
Production Dates :	MAY 04, 2016 - JUL 27, 202	16	
VIN Range 1:	Begin : NR	End: NR	Not sequential
Vehicle 3:	2016-2016 Mercedes-Benz	z GLE350 4MATIC	
Vehicle Type :	LIGHT VEHICLES		
Body Style :	SUV		
Power Train :	GAS		
Descriptive Information :	166.058 DA5J 762 Vehicles records. The recalled vehi of the windshield.	s The recall population was de cles may have excess bulkheac	termined through production l insulation in the lower area
The i	nformation contained in this rec	port was submitted pursuant to 49 (CFR §573



Number of potentially involved : 3,620 Estimated percentage with defect : 1 %

Population :

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Production Dates ·	MAY 04 20 ²	16 - IUI 27 201	6	
VIN Range 1:	Begin :	NR.	End: NR	□ Not sequentia
virvinge 1.	Degin:	1110		
Vehicle 4:	2016-2016	Mercedes-Benz	GLE63S AMG	
Vehicle Type :	LIGHT VEHI	CLES		
Body Style :	SUV			
Power Train :	GAS			
Descriptive Information :	166.075 DA records. Th of the winds	7F 11 Vehicles e recalled vehic shield.	The recall population v cles may have excess bu	vas determined through production ulkhead insulation in the lower are
Production Dates :	MAY 04, 201	16 - JUL 27, 201	6	
VIN Range 1:	Begin :	NR	End: NR	🗌 Not sequentia
				-
Vehicle 5:	2016-2016	Mercedes-Benz	GLE63S AMG Coupe	
Vehicle Type :	LIGHT VEHI	CLES		
Body Style :	SUV			
Power Train :	GAS			
Descriptive Information :	292.375 ED records. Th of the winds	7F 7 Vehicles T e recalled vehic shield.	he recall population wa cles may have excess bu	as determined through productior ulkhead insulation in the lower are
Production Dates :	MAY 04, 202	16 - JUL 27, 201	6	
VIN Range 1:	Begin :	NR	End: NR	☐ Not sequentia
Vahiala 6 :	2017 2017	Marcadas Banz	CI \$450 4MATIC	
Vehicle 6 : Vehicle Type :	2017-2017	Mercedes-Benz	GLS450 4MATIC	
Vehicle 6 : Vehicle Type : Body Style :	2017-2017 LIGHT VEHI	Mercedes-Benz CLES	GLS450 4MATIC	
Vehicle 6 : Vehicle Type : Body Style : Power Train :	2017-2017 LIGHT VEHI SUV	Mercedes-Benz CLES	GLS450 4MATIC	
Vehicle 6 : Vehicle Type : Body Style : Power Train :	2017-2017 LIGHT VEHI SUV GAS	Mercedes-Benz CLES	GLS450 4MATIC	n ung datampinad thugugh
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of	Mercedes-Benz CLES 6E 1122 Vehicl records. The re of the windshie	EGLS450 4MATIC es The recall population ecalled vehicles may ha Id.	n was determined through ve excess bulkhead insulation in t
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of MAY 04, 202	Mercedes-Benz CLES 6E 1122 Vehicl records. The re of the windshie 16 - JUL 27, 201	s GLS450 4MATIC es The recall population ecalled vehicles may ha ld. 6	n was determined through ve excess bulkhead insulation in t
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates : VIN Range 1 :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of MAY 04, 202 Begin :	Mercedes-Benz CLES 6E 1122 Vehicl records. The re of the windshie 16 - JUL 27, 201 NR	E GLS450 4MATIC es The recall population ecalled vehicles may ha ld. 6 End : NR	n was determined through ve excess bulkhead insulation in t
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates : VIN Range 1 :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of MAY 04, 202 Begin :	Mercedes-Benz CLES 6E 1122 Vehicl records. The re of the windshie 16 - JUL 27, 201 NR	es The recall population ecalled vehicles may ha ld. 6 End : NR	n was determined through ve excess bulkhead insulation in t □ Not sequentia
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 7 :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of MAY 04, 202 Begin : 2017-2017	Mercedes-Benz CLES 6E 1122 Vehicle records. The re of the windshie 16 - JUL 27, 201 NR Mercedes-Benz	es The recall population ecalled vehicles may ha ld. 6 End : NR	n was determined through ve excess bulkhead insulation in t □ Not sequentia
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 7 : Vehicle 7 :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of MAY 04, 202 Begin : 2017-2017	Mercedes-Benz CLES 6E 1122 Vehicl records. The re of the windshie 16 - JUL 27, 201 NR Mercedes-Benz CLES	es The recall population ecalled vehicles may ha ld. 6 End : NR 2 GLE550 4MATIC	n was determined through ve excess bulkhead insulation in t □ Not sequentia
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 7 : Vehicle Type : Body Style :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of MAY 04, 20 Begin : 2017-2017 LIGHT VEHI SUV	Mercedes-Benz CLES 6E 1122 Vehicle records. The re of the windshie 16 - JUL 27, 201 NR Mercedes-Benz CLES	es The recall population ecalled vehicles may ha ld. 6 End : NR	n was determined through ve excess bulkhead insulation in t
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 7 : Vehicle Type : Body Style : Power Train :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of MAY 04, 201 Begin : 2017-2017 LIGHT VEHI SUV GAS	Mercedes-Benz ICLES 6E 1122 Vehicl records. The re of the windshie 16 - JUL 27, 201 NR Mercedes-Benz ICLES	es The recall population ecalled vehicles may ha ld. 6 End : NR 2 GLE550 4MATIC	n was determined through ve excess bulkhead insulation in t □ Not sequentia
Vehicle 6 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 7 : Vehicle 7 : Body Style : Power Train : Descriptive Information :	2017-2017 LIGHT VEHI SUV GAS 166.864 DF production lower area of MAY 04, 20 Begin : 2017-2017 LIGHT VEHI SUV GAS 166.873 DF production lower area of	Mercedes-Benz CLES 6E 1122 Vehicle records. The re of the windshie 16 - JUL 27, 201 NR Mercedes-Benz CLES 7D 240 Vehicle records. The re of the windshie	es The recall population ecalled vehicles may ha ld. 6 End : NR 2 GLE550 4MATIC s The recall population ecalled vehicles may ha ld.	n was determined through ve excess bulkhead insulation in t Not sequentia was determined through ve excess bulkhead insulation in t

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VIN Range 1:	Begin :	NR	End: NR	Not sequential
Vehicle 8:	2017-2017 M	lercedes-Benz	z GLE63 AMG 4MATIC	
Vehicle Type :	LIGHT VEHIC	CLES		
Body Style :	SUV			
Power Train :	GAS			
Descriptive Information :	166.875 DF7 records. The of the windsh	F 57 Vehicles recalled vehi iield.	The recall population was d cles may have excess bulkhe	etermined through productio ad insulation in the lower are
Production Dates :	MAY 04, 2016	6 - JUL 27, 201	6	
VIN Range 1:	Begin :	NR	End: NR	Not sequential
	_			
Vehicle 9:	2016-2016 M	lercedes-Benz	z GLE63 AMG Coupe	
Vehicle Type :	LIGHT VEHIC	ELES		
Body Style :	SUV			
Power Train :	GAS			
Descriptive Information :	292.364 ED6 production re lower area of	E 258 Vehicle ecords. The re `the windshie	s The recall population was ecalled vehicles may have ex ld.	determined through ccess bulkhead insulation in tl
Production Dates :	MAY 04. 2010	6 - JUL 27. 201	6	
VIN Range 1:	Begin :	NR	End: NR	Not sequentia
	0			I
Vehicle 10:	2016-2016 M	lercedes-Benz	z GLE300d 4MATIC	
Vehicle Type :	LIGHT VEHIC	CLES		
Body Style :	SUV			
	DIESEL			
Power Train :				etermined through productic
Power Train : Descriptive Information :	166.004 DA0 records. The of the windsh	E 34 Vehicles recalled vehi iield.	The recall population was d cles may have excess bulkhe	ad insulation in the lower are
Power Train : Descriptive Information : Production Dates :	166.004 DA0 records. The of the windsh MAY 04, 2016	E 34 Vehicles recalled vehi iield. 3 - JUL 27, 201	The recall population was d cles may have excess bulkhe 6	ad insulation in the lower are
Power Train : Descriptive Information : Production Dates : VIN Range 1 :	166.004 DA0 records. The of the windsh MAY 04, 2016 Begin :	E 34 Vehicles recalled vehi iield. 6 - JUL 27, 201 NR	The recall population was d cles may have excess bulkhe 6 End : NR	ad insulation in the lower are
Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 11 :	166.004 DA0 records. The of the windsh MAY 04, 2016 Begin : 2016-2016 M	E 34 Vehicles recalled vehi iield. 6 - JUL 27, 201 NR Iercedes-Benz	The recall population was d cles may have excess bulkhe 6 End : NR 2 GLE400 4MATIC	ad insulation in the lower are
Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 11 : Vehicle Type :	166.004 DA0 records. The of the windsh MAY 04, 2010 Begin : 2016-2016 M LIGHT VEHIC	E 34 Vehicles recalled vehi iield. 6 - JUL 27, 201 NR lercedes-Benz ELES	The recall population was d cles may have excess bulkhe 6 End : NR 2 GLE400 4MATIC	ad insulation in the lower are
Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 11 : Vehicle Type : Body Style :	166.004 DA0 records. The of the windsh MAY 04, 2016 Begin : 2016-2016 M LIGHT VEHIC SUV	E 34 Vehicles recalled vehi iield. 6 - JUL 27, 201 NR lercedes-Benz LES	The recall population was d cles may have excess bulkhe 6 End : NR z GLE400 4MATIC	ad insulation in the lower are
Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 11 : Vehicle Type : Body Style : Power Train :	166.004 DA0 records. The of the windsh MAY 04, 2010 Begin : 2016-2016 M LIGHT VEHIC SUV GAS	E 34 Vehicles recalled vehi iield. 6 - JUL 27, 201 NR lercedes-Benz LES	The recall population was d cles may have excess bulkhe 6 End : NR 2 GLE400 4MATIC	ad insulation in the lower are
Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 11 : Vehicle Type : Body Style : Power Train : Descriptive Information :	166.004 DA0 records. The of the windsh MAY 04, 2016 Begin : 2016-2016 M LIGHT VEHIC SUV GAS 166.056 DA5 records. The of the windsh	E 34 Vehicles recalled vehi iield. 6 - JUL 27, 201 NR Jercedes-Benz CLES G 36 Vehicles recalled vehi iield.	The recall population was d cles may have excess bulkhe End : NR z GLE400 4MATIC The recall population was d cles may have excess bulkhe	ad insulation in the lower are
Power Train : Descriptive Information : Production Dates : VIN Range 1 : Vehicle 11 : Vehicle Type : Body Style : Power Train : Descriptive Information : Production Dates :	166.004 DA0 records. The of the windsh MAY 04, 2010 Begin : 2016-2016 M LIGHT VEHIC SUV GAS 166.056 DA5 records. The of the windsh MAY 04. 2010	E 34 Vehicles recalled vehi iield. 6 - JUL 27, 201 NR Iercedes-Benz ELES G 36 Vehicles recalled vehi iield. 6 - JUL 27, 201	The recall population was d cles may have excess bulkhe End : NR 2 GLE400 4MATIC The recall population was d cles may have excess bulkhe	etermined through production Not sequentia letermined through production ad insulation in the lower are

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Vehicle 12 : 20 Vehicle Type : LIC Body Style : SU Power Train : GA	16-2016 Mercedes-Be GHT VEHICLES V S	nz GLE350 4MATIC	
Descriptive Information : 16 pro low	6.057 DA5H 1076 Veh oduction records. The ver area of the windsh	icles The recall population w recalled vehicles may have e ield.	as determined through excess bulkhead insulation in the
Production Dates : MA	AY 04, 2016 - JUL 27, 20	016	
VIN Range 1 : Beg	in: NR	End: NR	☐ Not sequential
Description of Defect :			
Description of the Defect :	Daimler AG ("DAG"), t determined that on ce (292 platform) the bu specifications where t windshield. In such a the overlap could affe	the manufacturer of Mercede ertain GLE, GLS (166 platform lkhead insulation might hav the excess material extends i case, the excess insulation m ct the windshield bonding.	es-Benz vehicles, has n) and GLE Coupe vehicles e been manufactured outside nto the lower area of the night cover the VIN label, and
FMVSS 1 :	NR	0	
FMVSS 2 :	NR		
Description of the Safety Risk :	If the excess insulatio may be unreadable. F windshield bonding. I side, in the event of a the windshield might As a consequence, the impaired, potentially	n covers the VIN-label behin urthermore, the overlap cou f the windshield bonding is a frontal collision with a passe not be able to support the de full protection of the passer increasing the risk of injury	d the windshield, the VIN ld affect the lower affected on the passenger enger airbag deployment, eployed airbag as designed. nger airbag may be for the front passenger.
Description of the Cause :	Due to a production d	eviation at a supplier, a certa	ain batch of firewall
Identification of Any Warning that can Occur :	NR	meet the requirements.	
Supplier Identification :			
Component Manufacturer			
Name : HP Pelzer GmbH			
Address : Brauckstr. 51			
Witten FOREIGN S Country : Germany	TATES 58454		

The information contained in this report was submitted pursuant to 49 CFR §573

Chronology :

In mid-2016, DAG launched initial investigations based on a finding of a vehicle with a covered VIN-label during an internal quality check. The analysis indicated excess bulkhead insulation in this instance. In July 2016, a check of plant-vehicles for covered VIN-labels located behind the windshield was initiated. During this check, additional vehicles with covered VIN-labels behind the windshield were identified and reworked.

In October 2016, investigations of the failure mechanism of the covered VIN-label were initiated at the supplier. A production deviation at the supplier was identified.

In early December 2016, additional analyses were initiated, including the determination of potential sizes of excess insulation. The results indicated indefinite sizes of the excess insulation. Therefore, in February 2017, further analyses regarding a potential impairment of the windshield bonding in the area of the VIN-label were initiated.

In April 2017, the test results suggested the windshield bonding in the area of the VIN-label may be affected. Additional analyses of a potential occurrence of insulation on other areas of the lower windshield bonding were initiated.

In June 2017, these analyses indicated a potential effect on the windshield bonding on the passenger side. Further investigations were initiated regarding possible impacts of affected windshield bonding on the passenger side.

In August 2017, the range of potentially affected vehicles was determined by the supplier as well logistics documentation.

In early-October 2017, DAG determined that the passenger-side airbag inflation might be impaired and so a potential safety risk could not be ruled out.

Description of Remedy :

Description of Remedy Program :	As a precautionary measure an authorized Mercedes-Benz dealer will check the bulkhead insulation for excess insulation material on the affected vehicles and remove it, if necessary. In the event of compromised windshield bonding, the bonding will be reworked. Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.
How Remedy Component Differs from Recalled Component :	Insulation material manufactured to specifications
Identify How/When Recall Condition was Corrected in Production :	A change in the production procedure of our supplier ensures that this complaint can no longer occur from August 27, 2016 onwards.

Recall Schedule :

Description of Recall Schedule :	Dealers will be notified of the voluntary recall campaign in November,
	2017. A copy of all communications will be provided when available.
	Interim owner letters were mailed in December 2017, and final customer
	letters were mailed in late February, 2018.

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Planned Dealer Notification Date :NOV 29, 2017 - FEB 16, 2018Planned Owner Notification Date :DEC 15, 2017 - FEB 26, 2018

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573