

# Part 573 Safety Recall Report

# 17V-649

**Manufacturer Name :** Eldorado Mobility Inc**Submission Date :** NOV 09, 2017**NHTSA Recall No. :** 17V-649**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Eldorado Mobility Inc

Address : 401 Capacity Drive

Longview TX 75604

Company phone : (827-1033)

**Population :**

Number of potentially involved : 6,145

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2010-2017 Eldorado Mobility Amerivan

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : - Population was determined by All units built since day one  
 -The difference between the recalled products is the crimp method.

Production Dates : SEP 01, 2009 -JUN 28, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The crimped fasteners, used to retain the fittings/connectors in the fuel line, may not be adequately crimped, allowing fuel to seep from the fuel line at the hose/fitting assembly.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Should fuel seep from the fuel line assembly, it may spill onto a hot surface in the engine compartment, possibly igniting, creating a thermal event.

Description of the Cause : In some cases, the crimped fasteners were not fully compressed and seated during assembly of the hose and hose fitting/connector.

Identification of Any Warning that can Occur : An occupant may smell fuel when near or inside the vehicle.

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

Initial recall 16V222 released on 3/28/16 to contain the initial population of 5842 vans.

There was a report on 6/27/17 that a new part provided by service to correct 16V222 had exhibited a leak in the field.

On 6/28/17 all product was contained and shipping was on hold to inspect material used in production.

Release of shipping yard and continued production with new certified lines. All service parts stock quarantined and destroyed. Certified lines placed in stock for service parts. 10/2/17 Field leak of a production line used before containment. Increase of suspect population to include all vehicles post-16V222 and all vehicles released prior to shipping containment on 6/28/17.

## Description of Remedy :

Description of Remedy Program : Replace the fuel line on all vehicles in the population with new sourced line at no cost to the owner. Any owner that has paid for a repair/replacement will be credited for repairs via warranty submission and the new part will still be installed.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : All WIP and Finished goods were contained and new validated lines released from engineering and all old inventory was removed and destroyed.

## Recall Schedule :

Description of Recall Schedule : A written notification by mail will be resent to initial population of 16V222 with new letter, as well as all population of vehicles between end of 16V222 and to the shipping containment date of 6/28/17.

Planned Dealer Notification Date : NOV 06, 2017 - NOV 20, 2017

Planned Owner Notification Date : NOV 20, 2017 - DEC 04, 2017

\* NR - Not Reported