

Part 573 Safety Recall Report

17V-635

Manufacturer Name : Forest River, Inc.**Submission Date :** OCT 09, 2017**NHTSA Recall No. :** 17V-635**Manufacturer Recall No. :** 420-0537**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 742

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Forest River, Inc. Puma - PTF351THSS, PTF373QSI, PTF384FQS, PTT23SBC, PTT24FBC, PTT25TFC, PTT27QBC, PTT27SBC, PTT29FQC, PUF253FBS, PUF255RKS, PUF257RESS, PUF286RBSS, PUF295BHSS, PUT12RBC, PUT17QBC, PUT18FBC, PUT18FLC, PUT19RLC, PUT20RDC, PUT21FBC, PUT22RBC, PUT23FBC

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The plastic wheel center cap was found to interfere with the torque specification. The scope of the recall was determined by reviewing the purchasing records where the wheel included a plastic hub cover insert.

Production Dates : AUG 17, 2017 - OCT 05, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2018-2018 Forest River, Inc. Puma - PUT24FBS, PUT25RBSC, PUT25RKSS, PUT25RSC, PUT26RLSC, PUT27FQC, PUT27RBQC, PUT27RLSS, PUT28DSBC, PUT28FQDB, PUT28RBQS, PUT28RKSS, PUT29QBSS, PUT30DBSC, PUT30FBSS, PUT30RLIS, PUT31BHQB, PUT31BHSS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The plastic wheel center cap was found to interfere with the torque specification. The scope of the recall was determined by reviewing the purchasing records where the wheel included a plastic hub cover insert.

Production Dates : AUG 17, 2017 - OCT 05, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2018-2018 Forest River, Inc. Puma - PUT31DBTS, PUT31FKRK, PUT31RKSS, PUT31RLQS, PUT32BHDB, PUT32BHKS, PUT32DBKS, PUT32FBIS, PUT32RBFQ, PUT32RKTS, PUT37PFL, PUT38DBS, PUT38PTB, PUT38RLB, PUT38RLQ, PUT39BHT, PUT39FKL, PUT39PFK, PUT39PQB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The plastic wheel center cap was found to interfere with the torque specification. The scope of the recall was determined by reviewing the purchasing records where the wheel included a plastic hub cover insert.

Production Dates : AUG 17, 2017 - OCT 05, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The plastic hub cover wheel insert may interfere with the mating of the wheel to the hub surface of the axle and lead to a loss in wheel torque.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If sufficient torque is not maintained, the wheel could become separated from the trailer in transit which may cause loss of control of the tow vehicle and may increase the risk of a crash

Description of the Cause : Foreign material between the wheel and mating surface of the axle allowing the wheel to lose torque.

Identification of Any Warning that can Occur : Loose lug nuts during trip inspections and vibration may be felt through the towing vehicle.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On October 4, 2017, during a vehicle inspection, the plastic wheel center cap was found to be interfering with the mating of the wheel to the hub surface of the axle and was causing a loss of torque. Upon further review of the manufacturing plant's production processes and records, it was observed that the manufacturing plant was properly torquing the wheels' lug nuts however over a short period the torque values began to decrease because of the presence of the plastic cap. Forest River is not aware of any reports or complaints of any wheel separation potentially related to this condition.

On October 5, 2017, the manufacturing plant identified the date in which the plant began purchasing the plastic hub cover as August 17, 2017.

On October 6, 2017, the Corporate Committee voted to address the issue with a recall.

Description of Remedy :

Description of Remedy Program : Forest River will pay for the labor costs associated with removal of the plastic wheel center cap and remounting of the tire and rim assembly free of charge to dealerships and owners.

What is the Forest River Customer Service Phone Number? (574)
642-0588

How Remedy Component Differs from Recalled Component : The plastic wheel center cap will be removed from the vehicle and replaced with a new center cap.

Identify How/When Recall Condition was Corrected in Production : Upon the finding of the plastic wheel center cap the manufacturing facility remedied their holding yard, removed the component from all vehicle in production, stopped ordering and began removing the caps from the manufacturing facility.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 05, 2017 - DEC 05, 2017

Planned Owner Notification Date : DEC 05, 2017 - DEC 05, 2017

* NR - Not Reported