

Part 573 Safety Recall Report

17V-627

Manufacturer Name : Mercedes-Benz USA, LLC.

Submission Date : JUN 22, 2018

NHTSA Recall No. : 17V-627

Manufacturer Recall No. : 2017110011



Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway
Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 495,290

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2014-2018 Mercedes-Benz CLA250

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 117.344 SJ4E 55248 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2017-2018 Mercedes-Benz GLC43 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 253.964 0G6E 2058 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2014-2018 Mercedes-Benz CLA45 AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 117.352 SJ5C 4188 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2015-2018 Mercedes-Benz GLA250

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 156.944 TG4E 26318 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2015-2018 Mercedes-Benz GLA250 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 156.946 TG4G 41876 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 6 : 2015-2018 Mercedes-Benz GLA45 AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 156.952 TG5C 2215 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 7 : 2012-2014 Mercedes-Benz C250

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.047 GF4H 78333 Vehicles

Descriptive Information : The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 8 : 2012-2014 Mercedes-Benz C350

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.057 GF5H 3046 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 9 : 2013-2014 Mercedes-Benz C63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.077 GF7H 1090 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 10 : 2013-2014 Mercedes-Benz C300 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.080 GF8A 59440 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 11 : 2012-2012 Mercedes-Benz C300 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.081 GF8B 6 Vehicles

Descriptive Information : The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 12 : 2012-2015 Mercedes-Benz C250 COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 204.347 GJ4H 18496 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 13 : 2012-2015 Mercedes-Benz C350 COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 204.357 GJ5H 1736 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 14 : 2012-2015 Mercedes-Benz C63 AMG COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 204.377 GJ7H 1245 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 15 : 2013-2015 Mercedes-Benz C350 4MATIC COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 204.388 GJ8J 2697 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 16 : 2013-2015 Mercedes-Benz GLK250 4MATIC BLUETEC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 204.904 GG0E 36 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 17 : 2013-2015 Mercedes-Benz GLK350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 204.957 GG5H 21 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 18 : 2013-2015 Mercedes-Benz GLK350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 204.988 GG8J 39 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 19 : 2016-2017 Mercedes-Benz C350e

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : 205.047 WF4H 153 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 20 : 2015-2018 Mercedes-Benz C300 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.049 WF4K 7411 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 21 : 2016-2017 Mercedes-Benz C43 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.064 WF6E 2028 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 22 : 2015-2015 Mercedes-Benz C400 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.066 WF6G 10 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 23 : 2016-2018 Mercedes-Benz C63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.086 WF8G 244 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 24 : 2015-2018 Mercedes-Benz C63S AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.087 WF8H 254 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 25 : 2017-2018 Mercedes-Benz C300 COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.348 WJ4J 6765 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 26 : 2017-2018 Mercedes-Benz C300 4MATIC COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.349 WJ4K 5488 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 27 : 2017-2018 Mercedes-Benz C43 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.364 WJ6E 1736 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 28 : 2017-2018 Mercedes-Benz C63 AMG COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.386 WJ8G 192 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 29 : 2017-2018 Mercedes-Benz C63S AMG COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.387 WJ8H 994 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 30 : 2017-2018 Mercedes-Benz C300 CABRIOLET

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.448 WK4J 3351 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 31 : 2017-2018 Mercedes-Benz C300 4MATIC CABRIOLET

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.449 WK4K 2767 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 32 : 2017-2018 Mercedes-Benz C43 AMG CABRIOLET

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.464 WK6E 1273 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 33 : 2017-2018 Mercedes-Benz C63 AMG CABRIOLET

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.486 WK8G 414 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 34 : 2017-2018 Mercedes-Benz C63S AMG CABRIOLET

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.487 WK8H 559 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 35 : 2014-2014 Mercedes-Benz E350 COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.359 KJ5K 5625 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 36 : 2015-2017 Mercedes-Benz E400 COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.365 KJ6F 4135 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 37 : 2015-2017 Mercedes-Benz E400 4MATIC COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.367 KJ6H 3565 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 38 : 2014-2017 Mercedes-Benz E550 COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.373 KJ7D 1249 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 39 : 2014-2014 Mercedes-Benz E350 4MATIC COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.388 KJ8J 2566 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 40 : 2014-2014 Mercedes-Benz E350 CABRIO

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.459 KK5K 8711 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 41 : 2015-2017 Mercedes-Benz E400 CABRIOLET

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.465 KK6F 7397 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 42 : 2014-2017 Mercedes-Benz E550 CABRIOLET

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.473 KK7D 2918 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 43 : 2014-2016 Mercedes-Benz E250 BLUETEC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : DIESEL

Descriptive Information : 212.004 HF0E 10 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in

that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 44 : 2012-2013 Mercedes-Benz E350 BLUETEC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : DIESEL

Descriptive Information : 212.024 HF2E 4 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 45 : 2012-2016 Mercedes-Benz E350

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.059 HF5K 172 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 46 : 2015-2016 Mercedes-Benz E400

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.065 HF6F 4 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 47 : 2015-2016 Mercedes-Benz E400 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.067 HF6H 2 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in

that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 48 : 2012-2012 Mercedes-Benz E63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.074 HF7E 1 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 49 : 2014-2016 Mercedes-Benz E63 AMG 4MATIC WAGON

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 212.076 HF7G 7 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 50 : 2012-2016 Mercedes-Benz E350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.088 HF8J 147 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 51 : 2012-2014 Mercedes-Benz E550 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.091 HF9B 18 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in

that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 52 : 2014-2014 Mercedes-Benz E400 HYBRID

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : 212.095 HF9F 2 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 53 : 2014-2015 Mercedes-Benz E250 4MATIC BLUETEC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : DIESEL

Descriptive Information : 212.097 HF9H 11 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 54 : 2013-2016 Mercedes-Benz E350 WAGON

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 212.288 HH8J 18 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 55 : 2014-2017 Mercedes-Benz B250e

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : 242.890 VP9A 4111 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 56 : 2017-2018 Mercedes-Benz GLC300 4MATIC COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 253.349 0J4K 4533 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 57 : 2017-2018 Mercedes-Benz GLC43 AMG COUPE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 253.364 0J6E 466 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 58 : 2017-2017 Mercedes-Benz GLC300d 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 253.909 0G0K 2 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 59 : 2016-2018 Mercedes-Benz GLC300

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 253.948 0G4J 33118 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the

recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 60 : 2016-2018 Mercedes-Benz GLC300 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 253.949 0G4K 36799 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 61 : 2018-2018 Mercedes-Benz GLC350e 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : 253.954 0G5E 7 Vehicles. The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 62 : 2014-2018 Mercedes-Benz CLA250 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 117.346 SJ4G 31090 Vehicles

The recall population was determined through production records. The recalled parts are different from the parts not included in the recall in that they do not contain grounding to the chassis.

Production Dates : NOV 03, 2011 - JUL 23, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that on certain B-Class electric, C-Class, E-Class and CLA, GLA, GLC, GLK-Class vehicles (242, 204, 205, 207, 212, 117, 156, 253 platform) an electrostatic discharge, when combined with a broken steering column module clock spring and an insufficient grounding of the steering components, could lead to an inadvertent deployment of the driver airbag. A broken steering column module clock spring activates a driver airbag warning message in the instrument cluster, as well as the red airbag warning lamp.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An inadvertent driver airbag deployment may cause a risk of injury to the driver and might increase the risk of a potential crash.

Description of the Cause : The combination of an electrostatic discharge to a broken steering column module clock spring and an insufficient grounding of the steering column might lead to an inadvertent deployment of the driver airbag.

Identification of Any Warning that can Occur : The customer is alerted to a potential defect within the driver airbag system through the display of the driver airbag warning message in the instrument cluster, as well as the red airbag warning lamp prior to a possible inadvertent deployment of the driver airbag.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In April 2015, DAG launched initial investigations based on two individual field reports outside the USA describing an instance in which a customer allegedly experienced an inadvertent deployment of the driver airbag. The parts were requested for analysis. A systematic root cause could not be identified after analysis of these parts. Both reports were classified as individual incidents without a connection.

In late-2016, a third field report was brought to DAG's attention. Renewed investigations were initiated and parts of the affected vehicle were requested for further analysis. Within the course of these investigations two additional incidents with a similar customer complaint were identified in connection with this issue.

Those analyses indicated, that the affected vehicles had an issue within the steering column module but could not determine a root cause for the inadvertent deployment of the driver airbag.

In January 2017, a taskforce including a blackbelt investigation was initiated. First hypotheses included a short

circuit of the broken clock spring and electromagnetic compatibility as potential root causes for the inadvertent deployment of the driver airbag and additional tests were initiated. These tests occurred in March 2017, but did not identify a possible root cause. Further investigations led to the development of additional hypotheses for a potential root cause. These included the hypothesis of a potential electrostatic discharge initiating an inadvertent deployment of the driver airbag.

In April 2017, laboratory tests were launched with steering column modules simulating broken clock springs to reproduce an electrostatic discharge on open wirings of the driver airbag.

In June 2017, the test results identified a possible impact of an electrostatic discharge to a broken steering column module clock spring, leading to a potential inadvertent deployment of the driver airbag. Subsequently the different grounding scenarios of the steering compo

Description of Remedy :

Description of Remedy Program :	As a precautionary measure an authorized Mercedes-Benz dealer, will add sufficient grounding to the steering components on the affected vehicles.
How Remedy Component Differs from Recalled Component :	New grounding concept for the steering column will be added to affected vehicles. Added component: commutator ring.
Identify How/When Recall Condition was Corrected in Production :	A change in the steering column grounding concept ensures that this complaint can no longer occur from July 23, 2017 onwards.

Recall Schedule :

Description of Recall Schedule :	Dealers were notified of the voluntary recall campaign in October 2017. Owners were initially notified beginning November 2017. Subsequent notifications were sent to affected customers as the remedy became available.
Planned Dealer Notification Date :	NOV 27, 2017 - NR
Planned Owner Notification Date :	DEC 06, 2017 - JUL 06, 2018

* NR - Not Reported